



BlueCross BlueShield of Texas



Connect with a Benefits Value Advisor¹ via live chat anytime – day or night.²

Benefits Value Advisors can help you find a doctor, get cost estimates for procedures, schedule appointments and more. It's easy to start a live chat with one – just follow the steps below.

Blue Access for MembersSM

1. Log in at **bcbstx.com**.
2. Select **Contact Us** and **Start live chat**.

BCBSTX App

1. Download the app by texting* **BCBSTXAPP** to **33633**.
2. **iPhone Users:** Tap **Contact Us** > **Start a Live Chat**;
Android Users: Tap **Settings** > **Contact Us** > **Start a Live Chat**



Remember, Benefits Value Advisors are ready to help you 24/7.

1. Benefits Value Advisors offer cost estimates for procedures and services from various providers and facilities. Lower pricing and cost savings are dependent on the provider or facility you choose. Benefits Value Advisors do not give medical advice. Talk to your doctor or health care professional about any health questions or concerns.

2. Excludes major U.S. holidays.

*Message and data rates may apply. Terms, conditions and privacy policy at bcbstx.com/mobile/text-messaging.