IBD CONNECT

Clinical Tips

BETTER DATA TODAY. BETTER CARE TOMORROW.

Encourage your consumers to schedule regular 2-minute check-ins, even when they're feeling well. These should be at an interval that works for them — whether that be weekly, fortnightly, monthly, or even quarterly.

Remember to schedule the next follow-up when creating a Management Plan as this will trigger the pre-clinic questionnaire being sent to each person 2-weeks ahead of the next desired review date.

Encourage patients to share feedback directly in app to help improve future development of IBD Connect. To submit feedback in app, scroll to the bottom of the Home page.

Check that the patient's first name, surname, date of birth and NHI or Medicare number match their CCCare record, and that they can access the email address stored in CCCare to receive the linking code. Their Apple or Google account email does not need to match.

Remind patients that IBD Connect supports their care but does not replace their treatment team, nor provide a substitute for professional medical advice. Instruct consumers to contact their treating team if they have questions or concerns about their care, such as new, changing or worsening symptoms, or difficulties with their medication or treatment.