# **Financial Data Policy**

Effective Date: 5/30/2025

## 1. Scope

This Financial Data Policy applies to all financial transactions conducted through our Services, including ticket sales, subscription fees, and other payments.

## 2. Payment Processing

- All payments are processed securely through third-party providers (e.g., Stripe, Apple Pay).
- We do not store your full payment card details on our servers.
- Transaction records are maintained for auditing, compliance, and dispute resolution.

#### 3. Security Measures

We implement reasonable technical and organizational measures to safeguard financial data, including encryption in transit and restricted access controls.

## 4. User Responsibilities

You are responsible for maintaining the confidentiality of your account credentials and ensuring that your payment information is accurate and up-to-date.

## 5. Disputes and Inquiries

All financial disputes or inquiries must be directed to **admin@blankwallsoftware.com** within **14 days** of the transaction.

#### 6. Changes to This Policy

We may update this Financial Data Policy periodically. Changes will be communicated via the affected products and by email.