

Monet Bank does not discriminate against individuals with disabilities. Monet Bank is committed to offering products and services that meet the accessibility needs of all its customers.

Assistance at Retail Branch Locations

If you need assistance with any accessible banking tools, services, or accommodations that may be available in branch or need additional accessibility assistance, contact us at the following information:

Monet Bank Corporate Headquarters
6000 Legacy Drive
Plano, TX 75024
1-888-222-3902
Info@Monet.Bank

You may also have access to assistance from local and state agencies or non-profit groups in your area.

Website and Mobile Application Accessibility

Monet Bank is committed to providing a website that is accessible to its customers and continues to monitor and follow current accessibility standards and guidelines.

Monet Bank strives to meet online usability and design guidelines recommended by the World Wide Web Consortium in its Web Content Accessibility Guidelines, as well as requirements under any applicable law or regulation, including, but not limited to the Twenty-First Century Communications and Video Accessibility Act of 2010.

Third party browser and screen reader application pairings are recommended for the best customer experience. Monet Bank strives to provide content that is compatible with the most popular assistive technologies and web browsers. Monet Bank recommends using the most current version of a manufacturer's assistive technology applications, along with a current version of your internet browser.

Since Monet Bank is always looking to improve its website accessibility and customer interface, Monet Bank urges you to contact us by phone at 888-222-3902 (8 AM – 5 PM Monday-Friday Central time) or by email at info@monet.bank if you're having any access issues. Comments and suggestions are also welcome. Please do not include your account or personal information in such a request.

Revised January 6, 2026