



enerfip

The KYC Live procedure

HOW TO REGISTER ON ENERFIP?

Summary

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Introduction

As a Crowdfunding Service Provider (PSFP), Enerfip is under the supervision of the Financial Markets Authority (AMF). Since it is not authorized to manage financial flows, our responsible investment platform entrusts this to a secure payment partner: Lemonway. This pan-European payment institution is responsible for handling various banking transactions.

As part of the Fight Against Money Laundering and the Financing of Terrorism (AML-CFT), we are required to verify the identity of each registered investor. Even more secure, your registration now includes a new step called KYC (Know Your Customer) Live.

What is the KYC Live procedure?

Before we go any further and find out how to register on Enerfip, let us quickly explain what KYC Live means. It's an acronym for "Know Your Customer" or "connaissance du client" in French, which refers to the obligation for financial institutions to collect sufficient information on their customers and, ABOVE ALL, to keep it up to date.

Under European Directive 2015/849 of the European Parliament and of the Council of 20 May 2015 on the prevention of the use of the financial system for the purposes of money laundering and terrorist financing, KYC is a legal requirement. This system aims to verify the identity of investors, monitor financial flows and detect potential fraudulent activities.

What about “Live”? Now that you’ve deciphered the KYC acronym, “Live” becomes very simple! In French, it means “live.” We can therefore translate KYC Live as a live identity verification, via video or screen recording.

How to register on Enerfip?

In 13 steps



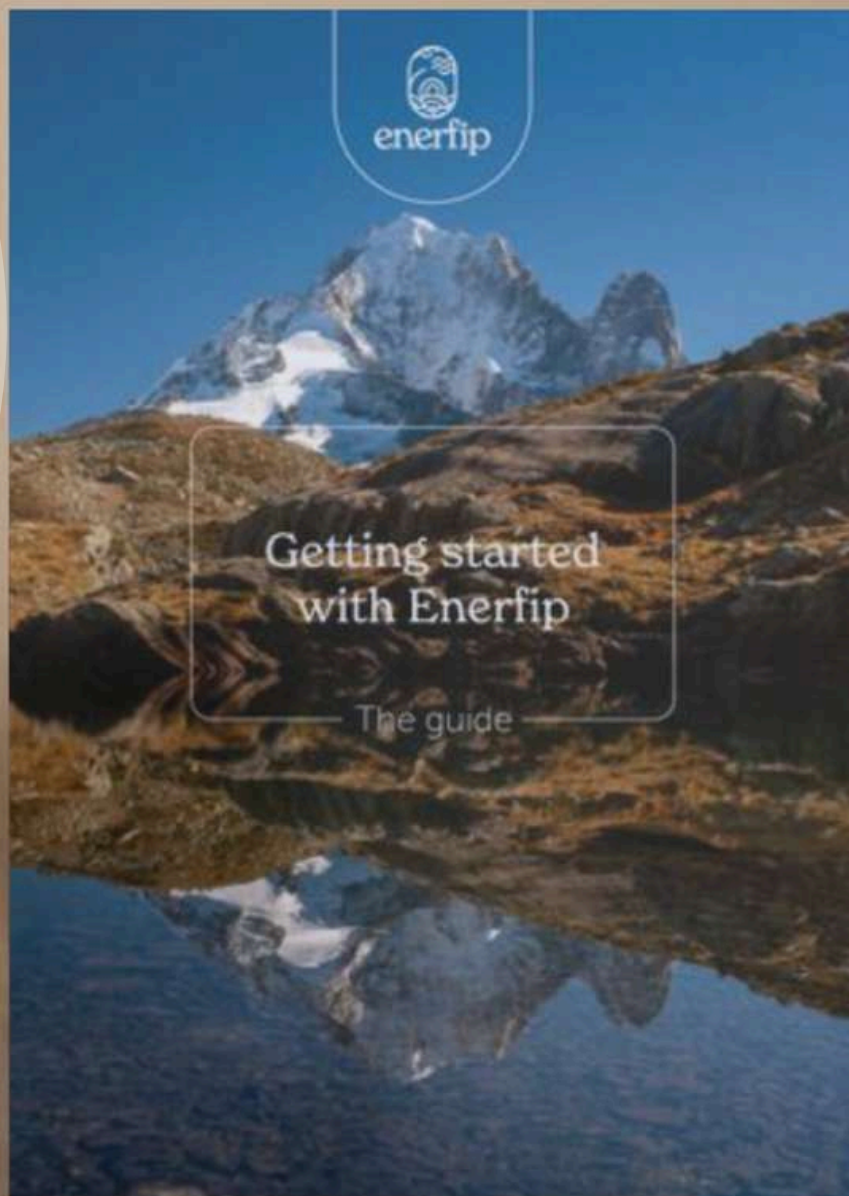
i The theory is out of the way: now let's move on to practice! To do this, we've prepared a video tutorial that illustrates the following few lines.

To create your Enerfip account, complete the following steps (steps 6 to 12 must be completed from your smartphone).

- 1** From the page <https://fr.enerfip.eu/> opened on your computer, click on the button "Open an account". Enter your email and a secure password containing at least 8 characters. Next, remember to activate two-factor authentication: it is not mandatory, but strongly recommended to better protect your account.

OPEN AN ACCOUNT

Discover our guide “My first steps on Enerfip”, your step by step support to help you during your registration with Enerfip.



HOW TO ENABLE THE TWO-FACTOR AUTHENTICATION?

- Log in to your personal space.
- Go to the “Security” tab by clicking on your profile.
- The two-factor authentication option is located at the bottom of the page. Scan the QR code from the Google Authenticator app.
- Provide us with the code generated by the authenticator app.



i For more information on this topic, see our Help and Resources section: Two-factor authentication, how does it work?

- 2 **Confirm that you have read and accepted the General Conditions of Use (GCU)** and authorize or not to receive notifications by e-mail.
- 3 **Click on the “Create my account” button**, at the bottom right of your login details.
- 4 **Complete your investor profile:** civility, investment experience, objectives, knowledge of risks, etc.
- 5 **Verify your identity:** Although this step can be completed later, we recommend completing it during registration. You won't have to revisit it when investing! Before you go any further, please have the documents listed below, as well as your phone number, ready.

GOOD TO KNOW

Brave and Samsung Internet browsers are not compatible with our Live KYC verification process. For a smooth and error-free experience, we recommend using Google Chrome. It's easy to do! Simply set it as your default browser in your device's settings (**Settings > Apps > Chrome**).

Also consider:

- »» do not enable automatic translation of the page;
- »» allow access to the microphone and camera.

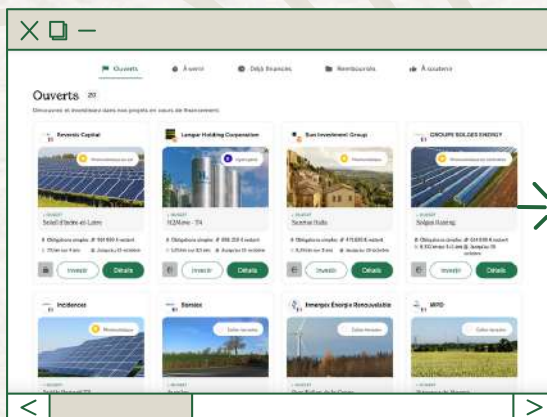
WHAT DOCUMENTS SHOULD I PROVIDE?

You will need to provide only one valid identity document from the following list.

- Your valid **passport** (the page containing your photo).
- Your valid **National Identity Card** (NIC) front and back.
- Your valid **residence permit**, front and back, issued by a Member State of the EU.

- 6 For this step, you'll land on a summary page from Lemonway, our secure payment partner. It will remind you of your personal information and investor profile. **Confirm the accuracy of the data and continue.**
- 7 Using your phone, scan the **QR code** that appears on the screen to follow the link. You can also receive the link via SMS.
- 8 Check the selected **ID document** and take a photo of it, as shown on your smartphone.
- 9 Once the photos are taken, **check and validate your image.**

- 10 Then, register your face by following the instructions on the screen, namely: position your face in the frame and slowly turn your head from left to right.
Don't panic, all the instructions are indicated on the screen to simplify the process!
- 11 To confirm your identity, **create and use your digital signature to certify that you have read the summary document.**
- 12 Finally, **enter the one-time password received via SMS from the Onfido sender.**
- 13 Back on your computer, **you will be redirected to your Enerfip account.** Your identity document is being verified. We will contact you later to notify you when it's approved.



[DISCOVER OUR PROJECTS](#)

How to contact us?

If you are interested in our responsible investment platform dedicated to the energy transition, make an appointment with the Investor Relations department without further delay!



Valérie Séchet:

"I am committed to providing you with tailored support by presenting you with sustainable savings solutions."



Jill Diephuis :

"My ambition is to offer you investment solutions adapted to your objectives and your beliefs."



Maéva Faure:

"I want to put my expertise at the service of investors in order to offer you the solution that best suits you."



Quentin Fraissinet:

"Together, let's find the best opportunities to grow your savings in line with your values."



Jenna Hogueb :

"Determined to offer you personalized support, I offer you responsible savings solutions."



Flore Martinson:

"By your side, I put my expertise to work for responsible and efficient savings."



Conclusion

Now you have all the tools you need to register on our platform and invest in virtuous and responsible projects. **With Enerfip, transform the way you invest your money!** Choose transparent, green savings to support the energy transition. With us, invest in tomorrow's future, in meaningful projects!

[DISCOVER OUR PROJECTS](#)

Legal notices

Enerfip is a platform approved by the Autorité des Marchés Financiers as a European Provider of Crowdfunding Services under No. FP-20222, and regulated by the Prudential Control and Resolution Authority (ACPR) as a Crowdfunding Intermediary.

Investing presents a risk of partial or total capital loss and a liquidity risk. This type of investment is a solution for diversifying your savings, the forecast performance of which is determined and fixed for each project.

Past performance is not a guarantee of future results. Since your capital is locked in based on the investment period of each project, only invest the savings you don't need immediately.

Document of an advertising nature and without contractual value.
Do not throw on public roads.



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