

PRIVACY POLICY

AT ONEFIT GYM L.L.C. ("ONEFIT", "WE", "OUR", "US"), WE ARE COMMITTED TO PROTECTING YOUR PRIVACY. THIS PRIVACY POLICY EXPLAINS HOW WE COLLECT, USE, AND PROTECT YOUR INFORMATION WHEN YOU VISIT OUR WEBSITE.



LAST UPDATED: OCTOBER 2025

1. INFORMATION WE COLLECT

We may collect:

- Name, email address, phone number, and contact details.
- Account login details (if you register).
- Payment information (processed securely by third parties).
- Fitness preferences you provide (e.g., training goals).
- Technical information (IP address, browser type, cookies).

2. HOW WE USE YOUR INFORMATION

We use your information to:

- Provide and manage memberships, bookings, and services.
- Process payments and subscriptions.
- Communicate with you about classes, offers, or updates.
- Improve our website and user experience.
- Comply with UAE legal and regulatory requirements.

3. SHARING OF INFORMATION

We may share your information with:

- Payment processors and trusted IT service providers.
- Government authorities when legally required.
- Our affiliates or partners if needed to deliver services.

We never sell or rent your personal data.

4. DATA SECURITY

We apply reasonable technical and organizational measures to protect your data. However, no method of transmission online is 100% secure.

5. COOKIES

Our website uses cookies and similar technologies to improve your browsing experience.

TYPES OF COOKIES WE USE:

- **Essential Cookies** – Required for the website to function properly.
- **Performance & Analytics Cookies** – Help us understand how visitors use our website (e.g., Google Analytics).
- **Functional Cookies** – Remember your preferences and settings.
- **Advertising Cookies** – May be used to deliver relevant ads and measure performance.

MANAGING COOKIES:

You can manage or disable cookies in your browser settings. Please note that some features of our website may not function properly without cookies.

By continuing to use our website, you consent to the use of cookies in accordance with this Privacy Policy.

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6. YOUR RIGHTS

Under UAE law, you may:

- Request access to the data we hold about you.
- Ask us to correct or delete your data.
- Withdraw consent where processing is based on consent.

7. CHILDREN'S PRIVACY

Our website is not directed at individuals under 18 years old. We do not knowingly collect data from minors without parental consent.

8. CHANGES TO THIS POLICY

We may update this Privacy Policy from time to time. Updates will be posted here with a new effective date.

9. CONTACT US

If you have questions, contact us at:

- info@onefit.ae
- At OneFit Gym L.L.C., JVT, Dubai, United Arab Emirates