



**Industry** - Nonprofit (Social Services)

**Products Used** - Nonprofit Cloud





## Industry

Nonprofit (Social Services)

Front Porch Cohousing (FPC), a nonprofit dedicated to building neuro-inclusive communities for diverse adults living with autism or other intellectual and developmental disabilities the opportunity to live as independently as possible.

## Products Used



Nonprofit Cloud

Phase  
1

## Challenge



Front Porch Cohousing sought to transition from their legacy system to Nonprofit Cloud to support their planned growth.

- The nonprofit's legacy system was unable to:
  - Customize and scale to meet FPC's evolving needs
  - Integrate with other tools, hindering workflow efficiency
  - Manage complex data segmentation, donor journeys, and relationship tracking
- Using disparate systems was proving to be costly and time consuming for FPC
- FPC needed to be able to report on complex donor data and giving history
- The nonprofit's strategic plan was still in development

## Value Delivered



Front Porch Cohousing collaborated with Gerent to develop a business value roadmap in addition to implementing Nonprofit Cloud, successfully launching their fundraising instance to:

- Align on business goals and identify future state opportunities
- Provide a comprehensive view of donors, enhancing relationships and improving engagement
- Streamline the donation process, reduce errors, and increase donor lifetime value
- Improve grants management efficiency and success rates by tracking submissions, deadlines, and communications
- Enable better targeting and personalization of communications, enhancing overall donor engagement

## Results



Gerent has empowered Front Porch Cohousing to:

- Develop a business value map
- Migrate from a legacy system to Nonprofit Cloud
- Enhance relationships and forecasting
- Improve operational efficiency

*"Gerent truly took the time to get to know our organization inside and out — the unique challenges we faced and our vision for the future. They didn't just provide a service; they became real partners in our journey. Their team worked hand-in-hand with us to migrate our old system to the new Nonprofit Cloud (NPC), and their dedication and expertise made all the difference. Now, we have a solid system that really supports our mission — today and long-term. We're thrilled to keep this valuable partnership going as Front Porch Cohousing continues to grow and thrive."*  
— **Jim Richardson, Co-Founder & CEO**