

Terms & Conditions 2026

1. All accommodation rates listed are full board only and inclusive of 3 meals per day.
2. The tariffs at Murchison River Lodge (MRL) are quoted in US Dollars. Payment can be made in US Dollars or in the local currency (Ugandan Shillings) at the exchange rate ruling on the day payment is made.
3. The Client agrees that he/she is aware of and accepts that he/she may be exposed to a variety of risks and dangers at Murchison River Lodge.
4. The Client agrees to comply, at all times, whether at Murchison River Lodge or when participating in any activity, with any warning notices, instructions or requirements of MRL Management and/or the person in charge of the activity. The Client agrees that they will not, in any way, constitute a nuisance to any other guest at Murchison River Lodge.
5. The Client acknowledges that whilst as much care is taken as possible, it is his/her own responsibility to take care of his/her personal possessions at all times and have adequate travel insurance, where appropriate. Murchison River Lodge Limited will not be liable for any losses or damages that may occur when staying at Murchison River Lodge.
6. The Client agrees to hold harmless and indemnify Murchison River Lodge Limited against any consequences of visiting Murchison River Lodge and/or participating in any activities in and at Murchison River Lodge and/or arranged and/or provided by Murchison River Lodge Limited, including (without limiting the generality of the foregoing) any loss of or damage to personal effects, illness, injury, harm, trauma or death (howsoever caused) or due to any arrangements having to be changed, amended or cancelled and/or legal costs that Murchison River Lodge and/or Murchison River Lodge Limited may incur.
7. Murchison River Lodge Limited shall be excused and shall not be deemed in default for any failure of performance hereunder, for any reasons beyond its control. Such cases shall be deemed to include, without limitation, war, warlike operations, armed aggression, insurrection, riots, fire, explosions, accidents, failure to obtain government approvals, governmental acts or omissions, regulations or orders, acts of God, acts of the public enemy, epidemics, quarantine, restrictions or labour troubles.
8. Any complaints regarding Murchison River Lodge must be made in writing to Murchison River Lodge Limited within 21 days of staying at Murchison River Lodge.
9. The person signing/reading agrees that this agreement shall be deemed to be concluded in Uganda and shall be interpreted according to the laws of Uganda. In the event of any action hereunder, the Supreme Court of Uganda shall have jurisdiction in regard thereto.

Child Policy, Tour Leaders, Drivers and Guides

1. Children under 4 years of age are accommodated free of charge if they are sharing a room with full paying adults (maximum of 2 children).
2. Children between 5-12 years of age are accommodated at 50% of the relevant adult rate.
3. Children above 12 years of age pay the relevant full adult rate.
4. With exception is our Family Cottage Package where the price is for 2 adults and 4 children (up to 16 years of age).
5. Tour Leaders are accommodated in a single room on a full board basis. Tour Leaders must be a member of staff working on the trip for the group. Accommodation is subject to availability and may differ in standard to the Client accommodation. One Tour Leader per group is allowed at the following rates:
 - 1 - 4 Clients - USD \$100 per night
 - 5-9 Clients - USD \$60 per night
 - 10+ Clients - FOC
6. MRL offers free driver's accommodation. A full board driver's package, of 3 meals, is 30,000 UGX per night. Meals are served in the Acacia Bar.

7. Discounted driver/guide meals are available in the main bar/restaurant upon request but must be booked in advance.

Reservations, Payments and Cancellation Procedures

1. A deposit of 20%, of the value of the booking, is required on confirmation of the reservation.
2. Unless otherwise agreed in writing, the Agent/Client is required to make full payment 30 days prior to arrival.
3. Reservations, that are cancelled, reduced in length of stay or reduced in numbers (collectively known as a cancellation) are subject to cancellation and "no show" fees, payable at the discretion of Murchison River Lodge Limited under the following terms:
 - 90-30 days prior to the arrival date – 10% cancellation fee will be charged.
 - 30-15 days prior to the arrival date – 25% cancellation fee will be charged.
 - 3-14 days prior to the arrival date – 50% cancellation fee will be charged.
 - Less than 3 days prior to the arrival date - 100% cancellation fee will be charged.
4. All cancellations or amendments are only accepted when received in writing by Murchison River Lodge Limited.
5. Any bank charges associated with refunds made by bank transfer will be deducted from the initial payment.
6. We request that any agents who are holding accommodation at Murchison River Lodge, confirm the booking (with final numbers and room requirements) no later than 30 days prior to arrival. Any accommodation that cannot be confirmed by the Agent, will be automatically released so that we can serve other Clients/Agents accordingly.
7. Final rooming lists and client names are required in writing by Murchison River Lodge Limited, at least 30 days prior to arrival.
8. Failure to comply with the terms of payment will result in all bookings being automatically cancelled by Murchison River Lodge Limited.

Bank Details

Foreign transfers should be paid to Murchison River Lodge Limited, Stanbic Bank, Entebbe Branch through:

Bank: Stanbic Bank Uganda Ltd

Swift Code: SBICUGKX

USD \$ Account Number: 903 000 801 6312

Please be advised that international bank transfers incur additional fees. If you are making an international bank transfer, please add USD \$20 per payment to cover these fees.

Local payments should be paid to Murchison River Lodge Limited, Stanbic Bank, Entebbe Branch through:

Bank: Stanbic Bank Uganda Ltd

Swift Code: SBICUGKX

USD Account Number: 903 000 801 6312

UGX Account Number: 903 000 595 8392

As per our advertised accommodation rates, the per person price is only applicable for Clients and registered Tour Operators/Agents who pay for their accommodation in advance via Stanbic Bank Ltd.