

Dear Drivers and Guides,

We are delighted to welcome you to Murchison River Lodge and truly appreciate the important role you play in creating memorable experiences for your guests. Thank you for choosing to bring them to stay with us.

Whilst we aim to accommodate everyone, please note that this might not be possible during peak season. We are in the process of upgrading our driver/guide accommodation and as such, please note that it will not always be possible to offer you one of the newest rooms.

To ensure your comfort during your time here, please take note of the following:

- We are pleased to offer you full-board accommodation including breakfast, lunch and dinner at 30,000 UGX per night for one driver/guide per booking.
- If you choose to join your guests for breakfast, lunch and dinner in the main restaurant, then the accommodation cost will be 65,000 UGX per night. Please ensure that you this is communicated upon arrival at the lodge by completing the Driver/Guide Meal Plan Confirmation Form at Reception.
- If you have your own camping equipment, you are very welcome to stay in our campsite.
- Breakfast is served from the main restaurant. Lunch and dinner are served from the Acacia Bar.
- Driver/Guide Meal Times:
 - Early Bird Breakfast is 5.45am – 7am
 - Breakfast 7am – 9am
 - Lunch 12pm – 2pm
 - Dinner 6pm - 9pm
- Please be advised that the lodge swimming pool and adjacent pool lounge are strictly for resident guests only.
- Charging points and Wi-Fi for drivers/guides is available at the Acacia Bar and Reception.
- Your bill can be cleared from Reception when you check out, payment can be made with cash, via Merchant Pay or using a credit/debit card but with a minimum amount of \$20.

We request that drivers/guides remain professional at all times and consider client satisfaction when staying at Murchison River Lodge. If any driver/guide is considered to be behaving unprofessionally while on site, they will be kindly asked to leave the premises.

Our team is here to make your stay as comfortable and enjoyable as possible. If you need any assistance during your time at the lodge, please don't hesitate to reach out.

We wish you a pleasant stay and a successful trip!

Warm regards,

The Murchison River Lodge Team