PIPELINE SAFETY

What You Need to Know About Natural Gas Pipelines

Boardwalk Storage Company, LLC is committed to operating its pipelines safely and acting responsibly in the communities in which we operate. We have prepared this pamphlet to ensure you are properly informed about our pipelines and to provide safety instructions.

Working Together For Safety

Boardwalk Storage Company operates underground natural gas storage, compression and pipeline facilities in Boardwalk's Choctaw Hub facility, located just southwest of Baton Rouge, Louisiana. Underground natural gas pipelines are the safest mode of energy transportation. We need your help to keep it that way. It is important for everyone who lives and works near natural gas pipelines to know the basic safety information provided in this pamphlet.

By working together, we can keep our natural gas pipelines operating safely and quietly without disturbances or inconvenience to our neighbors.

Boardwalk Storage Company has a damage prevention program to prevent damage to its pipelines from excavation activities. Excavation activities include excavation, blasting, boring, tunneling, backfilling, the removal of aboveground structures by either explosive or mechanical means, and other earthmoving operations. To learn the location of underground pipelines before excavation activities begin, contact 811.

Coordinated Effort

Should an emergency occur, our objective is to resolve the situation quickly and safely. Two-way communication with emergency responders is critical for this resolution. Boardwalk Storage Company needs immediate access to the incident location in order to assess and develop a plan to resolve the situation.

What Boardwalk Storage Company Would Do In Case Of An Emergency

First, we take steps necessary to protect life and property by controlling the flow of natural gas through the impacted section of pipeline and calling emergency response organizations. We also immediately assemble and deploy a team of experts to the location to address the emergency.

Our primary concern is the safety of the community and our response team. Once all safety issues are addressed, we begin assessing any property damage resulting from the incident. We also take steps to preserve the integrity of the site and work closely with local, state and federal agencies to determine the cause of the incident and appropriate remedial measures.

Boardwalk Storage Company and other pipeline operators sponsor and participate in liaison meetings with emergency responders to exchange information about our pipelines. We need to understand emergency responders' capabilities in responding to pipeline emergencies. We encourage you to participate in these meetings.

Before disturbing the earth, please call the National One-Call Center at 811.

Police, Fire and Public Safety Officials

Consider the following as a guide to assist police, fire and public safety officials in safeguarding the public in the event of a pipeline emergency:

- If a Boardwalk Storage Company facility is involved, report the event and the location of the incident to us.
- Be aware of wind direction and potential ignition sources.
- ***Do not attempt to operate pipeline valves. You may inadvertently route additional gas to the leak.***
- Boardwalk Storage Company will operate any valves needed to control gas flow to the area.
- If you can help us identify high consequence areas (generally, areas where people gather or where residences are constructed in reasonably close proximity), please contact the local Boardwalk Storage Company office.
- For your safety, we recommend you coordinate your efforts with Boardwalk Storage Company personnel before entering any Boardwalk Storage Company facility.

For a tour of our local facility, please contact a local Boardwalk Storage Company office.

How To Identify Our Pipelines

Pipelines are generally buried underground, therefore, out of sight. To identify Boardwalk Storage Company pipelines, markers like these are used to show their approximate locations.



Here are some important facts about our markers and pipeline right-of-way:

- The purpose of a pipeline marker is to identify a pipeline right-of-way and to provide information about Boardwalk Storage Company's pipelines including operator name; phone numbers, in case of a possible emergency; and the product inside.
- The pipeline right-of-way is the land over the pipeline, generally measuring 25 feet from each side of the pipeline.
- Markers indicate the general, not exact, location of a pipeline.
- Markers do not indicate how deep the pipeline is buried or how many lines are in the area.
- It is important to know pipelines do not necessarily follow a straight course between two markers.
- Never rely solely on the presence or absence of pipeline markers – someone may have moved or removed the marker.
- To ensure the pipeline right-of-way is properly maintained, do not plant trees or high shrubs, and do not build permanent structures on the right-of-way.
- Do not dig on the right-of-way unless you have notified the One-Call Center. Federal law requires you to call the One-Call Center before digging on or near the right-of-way.
- Do not burn on the right-of-way.



How To Recognize A Pipeline Leak

Our pipelines are monitored 24-hours a day, 7 days a week by our Gas Control Center. In addition, periodic pipeline patrols and leak detection surveys are conducted by our field personnel. In the event of a leak or an emergency involving our pipelines, our field personnel are fully prepared to respond. Our response personnel also coordinate their efforts with public safety officials.

Natural gas is colorless and odorless, unless an odorant is added.
The following are signs that may indicate a leak:



- A hissing or roaring sound (caused by escaping gas).
- A patch of dead or discolored vegetation in an otherwise green setting along a pipeline route.
- Blowing dirt, grass or leaves near a pipeline.
- Flames originating from the ground or from valves along a pipeline route.
- Continuous bubbling in wet, flooded areas or in marshlands, rivers, creeks or bayous.
- A "gas smell" – **although odorant may not be present in a transmission pipeline.**

What To Do If You Notice Or Suspect A Pipeline Leak

Gas in the pipeline may be compressed at a very high pressure. You can be harmed if you come in direct contact with it as it escapes from the pipeline system.

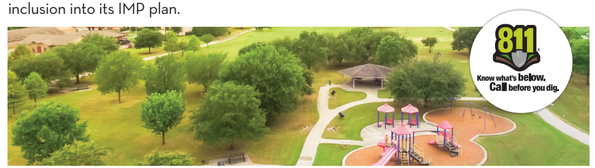
- *Do not attempt* to extinguish a natural gas fire. Call Boardwalk Storage Company at 1-800-850-0051.
- Do not make the telephone call from inside a structure if a leak is suspected nearby.
- *Turn off and abandon* vehicles and equipment in the immediate area.
- *Avoid* open flames or other sources of ignition. Do not light a match and do not start motor vehicles or electrical equipment near a suspected leak.
- If gas is not burning, avoid doing anything that may ignite it.
- *Evacuate* the area on foot, upwind and warn others to stay away from the area.
- ***Do not attempt to operate any pipeline valves. You may inadvertently route additional gas to the leak.***

How To Report A Pipeline Leak

You should report the leak to Boardwalk Storage Company by calling 1-800-850-0051 if you suspect the leak is on one of our pipelines. Boardwalk Storage Company's telephone number can also be located on our pipeline marker posts or pipeline signs. Give your name, the location and a description of the leak.

Pipeline Integrity Management Program

Boardwalk Storage Company has developed and implemented a pipeline Integrity Management Program (IMP) to ensure a safe and secure pipeline in your neighborhood. Through this program, Boardwalk Storage Company performs inspection activities, makes improvements and implements preventive measures to ensure public safety and safe pipeline operations. Contact your local Boardwalk Storage Company office if you have information about new building or road construction activities or existing daycare facilities, churches, parks, schools, outdoor areas, or subdivisions near Boardwalk Storage Company's pipeline. Boardwalk Storage Company will verify these sites for inclusion into its IMP plan.



PRODUCTS TRANSPORTED IN YOUR AREA (PRODUCTOS TRANSPORTADOS EN SU AREA)

PRODUCT (PRODUCTO)	LEAK TYPE (TIPO DE FUGA)	VAPORS (VAPORES)
NATURAL GAS GAS NATURAL	Gas	Lighter than air and will generally rise and dissipate. May gather in a confined space and travel to a source of ignition. Los vapores de los gases licuados son inicialmente más pesados que el aire y se propagan cerca del suelo. Los vapores pueden llegar hasta las fuentes de encendido y ocasionar que el fuego retroceda.
HEALTH HAZARDS PELIGROS PARA LA SALUD	Will be easily ignited by heat, sparks or flames and will form explosive mixtures with air. Vapors may cause dizziness or asphyxiation without warning and may be toxic if inhaled at high concentrations. Contact with gas or liquefied gas may cause burns, severe injury and/or frostbite. Son muy fáciles de incendiarse con el calor, chispas o llamas y forman una mezcla explosiva con el aire. Los vapores pueden causar mareos o asfi xia sin dar ningún aviso y pueden ser tóxicos si se inhalan en concentraciones grandes. El contacto con gas o con gas líquido puede causar quemaduras, heridas graves y/o congelamiento.	

24-Hour Emergency (Emergencia 24-horas)

or if you notice suspicious activity near our pipeline, call

1-800-850-0051

For non-emergencies call 713-479-8000

Please visit our company website for more safety related information at **bwpipelines.com/safety/pipeline-safety**

For additional information that is available for emergency responders, please see the PIMMA link on the NPMS website.

National Pipeline Mapping System

npms.phmsa.dot.gov

For additional information concerning emergency response training for gas fires, go to **http://pipelines.training.**

Para casos que nosean de emergencia, llame 713-479-8000.

Para obtener un folleto en español, visite nuestro sitio web bwstorageco.com.



Scan here to go to the Boardwalk Pipelines website.

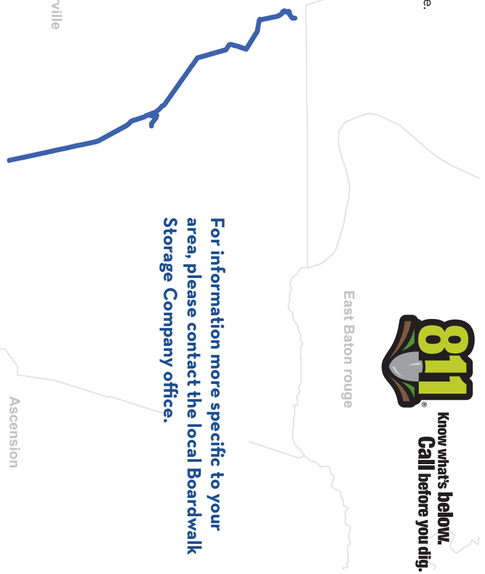
BOARDWALK STORAGE COMPANY, LLC

Pipe Diameters
8" - 24"

Boardwalk Storage Company, LLC
9 Greenway Plaza, Suite 2800
Houston, TX 77046
1-800-850-0051
bwpipelines.com

CONTACT INFORMATION

If you have questions or need additional information, please contact our office directly or refer to our website.



24-Hour Emergency (Emergencia 24-horas) 1-800-850-0051

For information more specific to your area, please contact the local Boardwalk Storage Company office.

811 Know what's below. Call before you dig.

You may need to respond to a gas pipeline emergency!

Please share this information with all potential responders.

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PO Box 20008
Owensboro, KY 42304

BSCER2026



Important Safety Message for Emergency Responders

BOARDWALK STORAGE COMPANY, LLC

A subsidiary of Boardwalk Pipelines, LP