



Case study

Centralizing & Scaling Lab Operations on a Single Platform



How Tucker Lynn, Associate Director Research Operations at Parabilis Medicines, is optimizing operations with Service Insight

Company Overview

Parabilis Medicines is a clinical-stage biopharmaceutical company headquartered in Cambridge, MA with a proprietary Helicon™ discovery platform engineering helical peptide therapeutics to target traditionally undruggable proteins. Parabilis' rapidly growing pipeline focuses on first-in-class oncology therapies.

Challenges and Needs

Although Tucker was 'making do' with another monitoring software, Excel, accounting tools, and assets' embedded monitoring systems, he could see how the lack of purpose-built and unifying operations software was limiting Parabilis from scaling efficiently.

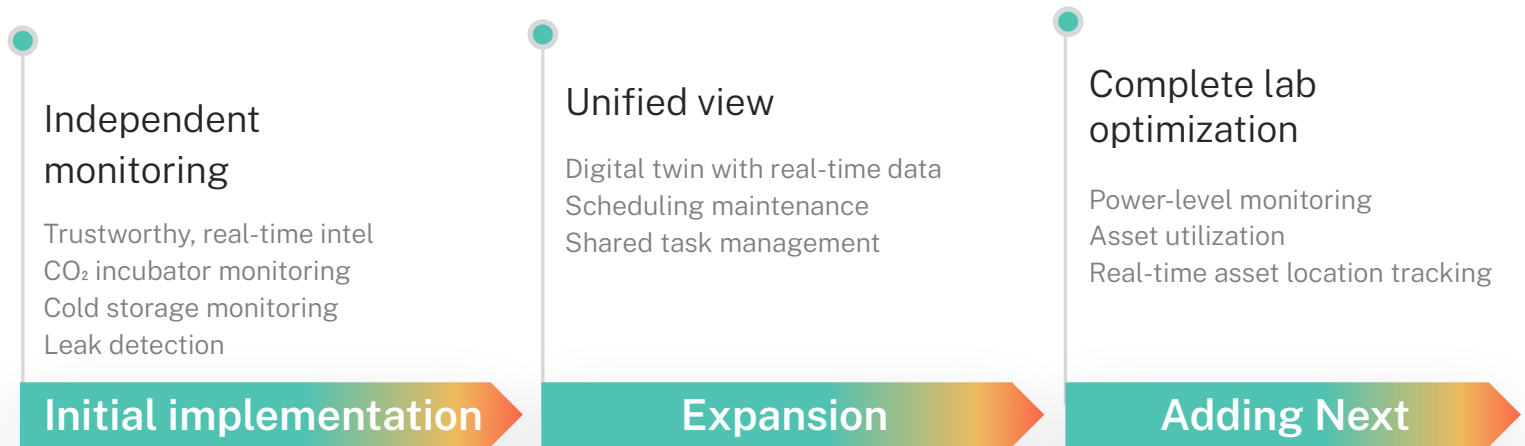
**INSUFFICIENT
MONITORING**

**UNCLEAR INVENTORY
AND COST MANAGEMENT**

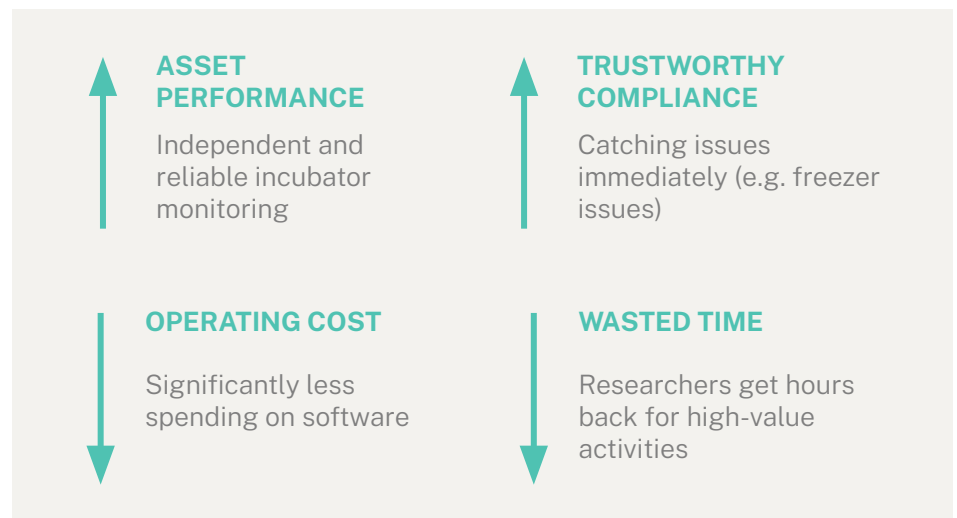
**INEFFICIENT
SCHEDULING**

Solution

Service Insight serves as one central 'backbone' for Parabilis' lab operations. After an initial implementation to tag and register 120 devices on 55 assets across two floors, Tucker has been systematically increasing how much runs on Service Insight.



Outcomes



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Service Insight's approach gives me confidence that we can scale as a world-class research institution.