



REDUCING DRUG COSTS WITH COPAY ASSISTANCE



Many high-cost drugs have copay assistance programs where drug manufacturers pay for part of the drug cost.

Navitus can help you enroll to take advantage of these savings. This may reduce the cost of your drugs.

If you are using a drug that is eligible for copay assistance, you must enroll in the program.

Enrolling is Easy

1. Contact the drug manufacturer or call Navitus Customer Care at 855-847-1025 to enroll. Your pharmacy may also be able to help you enroll.
2. After enrolling, contact Navitus Customer Care to let them know. They can be reached at 855-847-1025.

If you already use copay assistance, your out-of-pocket cost will not change. With copay assistance, only the amount you have paid out-of-pocket will apply to your annual deductible and/or out-of-pocket maximum.

Frequently Asked Questions

How do I know if my drug has a copay assistance program?

Visit the drug manufacturer's website or call Customer Care to find out. Many high-cost brand and specialty drugs are eligible for copay assistance. Most generic drugs are not eligible.

I am currently enrolled in a copay assistance program. Do I have to re-enroll?

Some copay assistance programs require annual reenrollment. Contact the drug manufacturer or call Customer Care to confirm your enrollment.

What should I do if the pharmacy rejects my drug claim?

If this happens, call Customer Care to confirm your enrollment. They can contact the pharmacy to rerun the claim once your enrollment is confirmed.

I am not eligible for my drug's copay assistance program. What should I do?

If you are not eligible, call Customer Care to discuss your options. Other discount cards, coupons, or pharmacy membership programs may be available.