



GOVERNMENT OF PUERTO RICO
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IDEA

Iniciativa para la Desreglamentación
y Eficiencia Administrativa

REPORT | IDEA 003
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official memo

REPORT | IDEA-003

INTRODUCTION

A year ago, the Government of Puerto Rico launched the INITIATIVE FOR DEREGULATION AND EFFICIENT ADMINISTRATION (IDEA) through Executive Orders OE- 2025-009 and OE- 2025-023, together with Administrative Orders OA-IDEA-2025-001 through OA-IDEA- 2025-003. IDEA began with a clear goal: make government **simpler, faster, and easier to navigate**— by modernizing rules, expanding digital tools, and improving coordination across agencies.

IDEA-001 set the foundation by defining the initiative’s main priorities: modernizing regulations, building digital tools that work across agencies, strengthening coordination, and supporting the public workforce. **IDEA-002** showed the shift from planning to action—repealing outdated regulations, launching digital platforms, expanding interoperability, and building the partnerships needed to execute reforms.

This third report reflects a key turning point: IDEA’s work is now moving from isolated efforts into **routine government practice**. Over the last trimester, more agencies joined, more rules were removed, and more digital tools became part of everyday operations. Key developments include expanded regulatory review, comprehensive permitting reform proposals, the launch of the **GOVERNMENT PROGRAM TRACKER**, the deployment of the **PUBLIC TRANSPARENCY PORTAL**, and continued growth of **IDEAL** as the backbone of interagency digital verification.

These reforms matter beyond internal performance. A government that is clearer, faster, and more predictable helps Puerto Rico compete. When rules are easier to understand, permits move faster, and public services are accessible online, businesses face less delay and uncertainty—and investment decisions become easier. IDEA is therefore not only an efficiency initiative, but a practical part of Puerto Rico’s economic development strategy.

Under the leadership of Governor Jenniffer González-Colón, IDEA will continue building a modern government model—combining clearer rules, integrated digital platforms, coordinated execution, and citizen-centered service.



Veronica Ferraiuoli Hornedo
Efficiency Coordinator



GOVERNMENT OF PUERTO RICO
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An efficient government is the foundation of a competitive economy.

Economic growth depends on more than policy – it also depends on how well government operates in practice. Over the past year, IDEA has focused on making Puerto Rico’s government simpler, faster, and easier to navigate by streamlining regulations, expanding digital services, and strengthening coordination across agencies. These efforts help reduce delays and confusion for citizens and businesses, create clearer and more predictable rules, and support Puerto Rico’s ability to attract investment, encourage innovation, and promote long-term growth.

Smart Rules. Smart Processes. Smart Governance.

IDEA’s approach to regulatory modernization is built around improving how government creates, applies, and maintains its rules. Instead of treating challenges separately, IDEA brings together three connected areas of reform: reviewing and simplifying existing regulations (*Smart Rules*), improving how processes like permitting work in everyday practice (*Smart Processes*), and updating the rulemaking system so regulations can be improved more easily over time (*Smart Governance*). Together, these efforts aim to make government less complex, more predictable, and better equipped to support economic development while delivering stronger results for the public.



REGULATORY REVIEW INITIATIVE

As part of IDEA’s *Smart Rules* effort, the REGULATORY REVIEW INITIATIVE is focused on simplifying Puerto Rico’s regulatory framework by identifying outdated or overlapping rules and updating requirements, so they better reflect today’s policy goals, economic conditions, and operational needs. Established through Administrative Order OA-IDEA-2025-002, the initiative promotes ongoing review and improvement, ensuring that regulations remain current, effective, and easier for both government and the public to understand and follow.

During this trimester, IDEA expanded both participation and measurable outcomes across agencies. The number of regulations repealed

increased from **251 to 343**, representing an approximate **36.7% increase** compared to the previous reporting period. Agency participation increased from **12 to 18 agencies**, reflecting a broader government-wide commitment to regulatory modernization. Collectively, these efforts resulted in the elimination of approximately **10,585 pages** of obsolete regulatory text. Significantly reducing administrative complexity and clarifying compliance requirements for citizens and businesses.

Indicator	2025.07 to 2025.10	2025.11 to 2026.01	Absolute Change	Percent Change
Number of Regulations Repealed	251	343	+92	+36.7%
Agencies	12	18	+6	+50.0%
Pages	7,200	10,585	+3,385	+47%

Beyond the numerical reductions achieved so far, this initiative is changing how regulations are managed across government. This approach treats regulation as an ongoing process – ensuring that rules are not only adopted but also periodically reviewed and updated to remain efficient, transparent, and mindful of their economic impact. Experience shows that regularly reviewing regulations and evaluating how they work in practice helps maintain effective governance while reducing unnecessary burdens and making requirements more predictable.

These reforms also have clear benefits for Puerto Rico's business environment. A simpler and more coherent regulatory framework reduces uncertainty, lowers administrative costs, and helps speed up processes that have historically slowed projects and investment. When rules are clearer and easier to navigate, businesses can plan with greater confidence, which supports economic growth and strengthens Puerto Rico's competitiveness.

At the same time, important challenges remain. One of the main obstacles is the lack of a dedicated funding stream to support rulemaking and technical implementation across agencies. Experience in other jurisdictions shows that lasting reform depends not only on policy commitment but also on having the resources and institutional capacity needed to sustain progress over time. IDEA continues to work with partner agencies to identify practical solutions that will allow these reforms to evolve from a focused initiative into a permanent and sustainable part of government operations.

While regulatory review strengthens the *Smart Rules* component by simplifying and improving the regulations themselves, permitting reform advances IDEA's *Smart Processes* approach by improving how those rules are applied in practice. Because permitting is often the point where regulations most directly affect economic activity, improving workflows, strengthening coordination among agencies, and expanding digital integration are essential to turning regulatory improvements into faster, clearer, and more predictable outcomes. These efforts help ensure that simpler rules are supported by smarter processes that make it easier for citizens and businesses to navigate government requirements.



PERMITTING SIMPLIFICATION TASK FORCE FINAL REPORT

Governor Gonzalez Colón is committed to **transforming the government into an agile, efficient, and competitive** system that **reduces unnecessary bureaucracy and supports economic growth**. As part of this effort, modernizing Puerto Rico's permitting system remains a key priority within IDEA's broader strategy to strengthen competitiveness, provide greater regulatory clarity, and help projects move forward more quickly across sectors. Building on efforts led by the DEPARTMENT OF ECONOMIC DEVELOPMENT AND COMMERCE (DDEC), the PERMITTING OFFICE (OGPe), and the PUERTO RICO PLANNING BOARD (JP), this reporting period reflects an important shift from analysis to implementation, guided by the Permitting System Simplification Task Force's *Final Report to the Governor*.¹

The Task Force identified long-standing structural challenges that have slowed economic development, including a complex legal framework spread across multiple laws and administrative rules, duplicative and sequential review processes, limited digital integration, and gaps in coordination among agencies. These conditions have often resulted in lengthy approval timelines – in some cases ranging from nine to eighteen months for basic construction permits – creating uncertainty and increasing costs for citizens, developers, and businesses alike.

The Final Report outlined **17 key recommendations** within a comprehensive reform architecture anchored in several key principles:

- **Regulatory coherence:** advancing toward a consolidated Permitting Code and streamlined Joint Regulation to eliminate redundancies and contradictions across legal instruments.
- **Risk-based evaluation:** aligning review requirements with project complexity, allowing ministerial or low-risk cases to

¹ Addendum 1, *Informe Final del Task Force para la Simplificación del Sistema de Permisos* (June 30, 2025, rev. Oct. 31, 2025).

proceed through simplified pathways while preserving rigorous oversight for higher-impact projects.

- **Integrated workflows:** transitioning from fragmented, sequential agency reviews to coordinated processes supported by centralized digital platforms.
- **Professional delegation:** expanding the role of Authorized Professionals and Inspectors to accelerate ministerial determinations while enabling agencies to focus on complex discretionary evaluations.
- **Digital transformation:** strengthening the Single Business Portal as a unified interface that supports transparency, real-time tracking, and data-driven management.

Early implementation efforts are already showing measurable results. In some areas, agencies have reduced the time needed to issue recommendations and cleared significant backlogs in certain permit categories. These improvements confirm the core idea behind the reform: that better coordination, clearer workflows, and stronger use of technology can speed up processes while still protecting environmental standards, public safety, and regulatory integrity.

Looking ahead, the permitting reform initiative will focus on making these improvements permanent through legislative proposals, streamlined regulations, and continued collaboration among agencies. The goal is to build a permitting system that is more agile, predictable, and transparent – one that supports responsible development, reduces unnecessary administrative hurdles, and strengthens Puerto Rico’s ability to attract investment and promote long-term economic growth.

Efficient permitting systems help reduce uncertainty, shorten project timelines, and provide the predictability that investors need to move forward with confidence. By simplifying procedures, aligning regulatory requirements, and expanding digital tools, IDEA aims to make Puerto Rico a more competitive place to invest while supporting sustainable economic development.

IDEA’s work through the REGULATORY REVIEW INITIATIVE has highlighted an important reality: improving day-to-day administrative processes is not enough if the system for creating and updating regulations remains overly complex or difficult to navigate. As IDEA’s efforts expanded across agencies, it became clear that lasting modernization requires changes not only to individual rules but also to the legal and institutional processes that govern how regulations are developed, reviewed, and revised. The proposed legislation to modernize the

regulatory process represents the *Smart Governance* step in this effort, aiming to make rulemaking more transparent, efficient, and results-oriented, while supporting IDEA's long-term goals for a more responsive and effective government.



LEGISLATION TO MODERNIZE THE REGULATORY PROCESS

As IDEA's REGULATORY REVIEW INITIATIVE continues to remove outdated and unnecessary rules from Puerto Rico's regulatory framework, one important conclusion has become clear: **lasting reform requires modernizing the system used to create and update regulations.** The Government's inventory highlights the scale of the challenge – approximately 4,160 active regulations and amendments, with about 90% not reviewed in more than five years and an average age of over 22 years. This is more than an administrative issue. It affects how quickly government can respond to changing conditions, how predictable compliance requirements are for businesses, and ultimately how competitive Puerto Rico can be.

IDEA-002 identified a major obstacle to sustained progress: under current law, **repealing a regulation requires essentially the same complex procedures as adopting a new one**, including formal publications and costs that many agencies struggle to absorb. While IDEA-003 shows continued progress – with repeals increasing from 251 to 343 and participating agencies growing from 12 to 18 – it also highlights the limits of advancing reform within a rulemaking system that is costly, procedural-heavy, and not designed for ongoing modernization.

To address these challenges, Governor González-Colón submitted House Bill 1080 (A-107),² which proposes updates to the PUERTO RICO UNIFORM ADMINISTRATIVE PROCEDURE ACT,³ particularly its rulemaking provisions. The goal is to create a more transparent, predictable, and results-oriented process for developing regulations. The legislation introduces standardized publication tools, structured economic impact analysis, collaborative rule development practices, and regular review requirements. Together, these reforms aim to ensure that regulations are

² Addendum 2, House Bill 1080, *Ley para enmendar los Capítulos I y II de la Ley Núm. 38-2017, según enmendada, conocida como Ley de Procedimiento Administrativo Uniforme del Gobierno de Puerto Rico, a los fines de modernizar el procedimiento para la reglamentación, establecer el Boletín de Reglamentos y el Código de Reglamentos de Puerto Rico, e incorporar mecanismos de participación, análisis regulatorio y revisión periódica de reglamentos; y para otros fines relacionados.*

³ P.R. Act 38-2017, as amended, 3 L.P.R.A. § 9601 et seq.

clearly justified, economically informed, and periodically updated to remain aligned with public policy goals and real-world conditions.

The key elements proposed by the legislation include:

- **A centralized, digital publication channel for rulemaking.** The bill creates the **PUERTO RICO REGULATORY BULLETIN (Boletín de Reglamentos)** –a single, official online platform where proposed and final regulations can be published, public comments received, and rulemaking activity tracked in one place. Similar to the Federal Register at the federal level, this centralized system improves transparency, reduces fragmentation, and makes it easier for businesses and citizens to stay informed about regulatory changes.
- **A searchable Code of Regulations.** The bill establishes the **PUERTO RICO CODE OF REGULATIONS (Boletín de Reglamentos de Puerto Rico)**, modeled after the federal Code of Federal Regulations (CFR). This structured compilation will make regulations easier to locate, understand, and apply. For the private sector, having a reliable and accessible regulatory code reduces time spent searching for requirements and lowers compliance costs.
- **Clear evaluation of cost and economic impact.** The bill requires agencies to prepare a **Statement of Regulatory Costs**, providing an early assessment of the economic effects of proposed regulations. This aligns Puerto Rico with widely recognized good-governance practices by improving transparency, encouraging evidence-based decision-making, and ensuring agencies clearly explain the problems they are addressing, the alternatives considered, and the potential costs – particularly for businesses
- **Collaborative rulemaking to reduce conflict and delays.** The bill introduces negotiated rulemaking, allowing stakeholders to participate earlier in the process to help shape regulations. This approach, used in federal practice, can improve rule design, increase stakeholder support, and reduce the risk of disputes or litigation after adoption.
- **Regular review cycles for regulations.** IDEA's review efforts have shown that rules often accumulate without systematic evaluation. The bill addresses this by requiring periodic reviews and measurable performance indicators, moving Puerto Rico

away from one-time regulatory cleanups toward continuous modernization.

- **Clearer drafting standards.** The proposal strengthens requirements for clarity, alternatives analysis, and effectiveness metrics in rulemaking. This responds directly to IDEA's findings that outdated regulations often persist because processes do not require clear justification or measurable performance.

By establishing clearer standards for developing regulations, improving transparency, incorporating structured economic analysis, and requiring ongoing review, House Bill 1080 supports a governance model focused on clarity, accountability, and performance. Together with IDEA's ongoing regulatory review and permitting reform efforts, this legislation represents a shift from occasional reform initiatives toward a continuous system for managing the regulatory lifecycle – helping prevent unnecessary complexity, improving predictability for citizens and businesses, and maintaining a regulatory environment that supports economic growth and effective public administration.

Together, these initiatives put the *Smart Rules. Smart Processes. Smart Governance.* framework into practice by simplifying outdated regulations, improving how processes work, and modernizing how new rules are developed and reviewed over time. By bringing regulatory content, administrative operations, and oversight into a more coordinated system, IDEA is helping create a regulatory environment that is clearer, more predictable, and better equipped to support long-term efficiency and stability.

One Platform. One Government Experience.

IDEA's digital modernization strategy focuses on creating a more connected and coordinated government by bringing together interoperable systems, citizen-facing platforms, and performance monitoring tools into a single, integrated environment. Building on efforts to simplify regulations and improve workflows, these digital platforms help turn policy changes into real results by supporting real-time accountability, better coordination among agencies, and a more consistent and user-friendly digital experience across government.



EXPANSION OF IDEAL

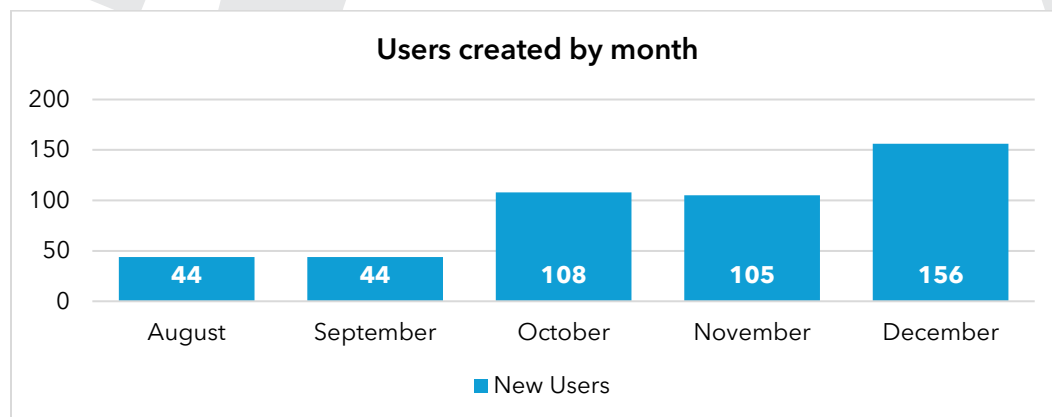
IDEAL (IDENTIDAD ELECTRÓNICA DE ACCESO EN LÍNEA) serves as a core component of IDEA's *One Platform* approach, by allowing government agencies to **securely share information, verify data in real time, and reduce unnecessary paperwork.** By expanding IDEAL, the Government is



building the foundation for more connected digital services and stronger coordination across agencies.

IDEAL works as a centralized platform that allows participating agencies to verify identities, confirm compliance status, and obtain certifications directly through interconnected systems, rather than relying on manual document submissions. Through its IDX functionality, agencies can securely access verified information from multiple government databases, eliminating the need for citizens and businesses to repeatedly provide the same documents to different entities. This shift from paper-based processes to secure digital verification helps speed up decisions, improve data accuracy, and create more consistent administrative practices.

During this reporting period, IDEA continued expanding IDEAL by integrating additional agencies and strengthening system capabilities to support wider operational use. Efforts focused on aligning agency workflows with IDEAL's platform so that staff could incorporate digital verification into existing procedures without disrupting everyday services. These integrations allow agencies to validate certifications, compliance records, and eligibility requirements electronically, helping accelerate processing times while improving the reliability and auditability of information exchanges.



Between October and December 2025, IDEAL experienced steady growth in both adoption and active use across government. The number of agencies with registered users increased from **100 to 109 agencies (+9%)**, while total **registered users grew from 1,790 to 2,082 users**, representing a net increase of **292 users (+16.3%)** over the quarter. System activity remained consistently high throughout the period, with citizen-focused searches accounting for more than 95% of all transactions. This reflects IDEAL's direct impact in improving service delivery and

reducing the need for duplicate documentation across agencies and municipalities.

Implementation has also involved close coordination with agency leadership and technical teams to address operational challenges related to system integration, data governance, and user adoption. IDEA has provided training and technical support to ensure agencies understand both how the platform works and how it supports broader governance goals, including reducing administrative burdens and strengthening collaboration across government. As adoption continues to grow, IDEAL is transitioning from a supporting digital tool into a core part of daily administrative workflows.

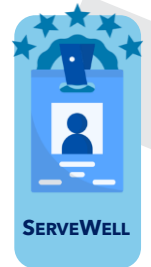
During this period, the PUERTO RICO GOVERNMENT RETIREMENT BOARD (*Junta de Retiro*) announced its **integration into the IDEAL platform** as part of an effort to modernize processes, improve coordination, and expand citizen access to services. This collaboration was formalized through a MEMORANDUM OF UNDERSTANDING which will allow Retirement Board staff working across the Island to use IDEAL to obtain necessary documents for retirement procedures and other government services. Integration with IDEAL enables retirement advisors and coordinators from agencies, public corporations, and municipalities to access documents from other agencies more efficiently, while also allowing other agencies to obtain certifications from the Retirement Board. Training is currently underway to ensure effective use and integration of the platform by Retirement Coordinators across government.

Looking ahead, IDEA is developing a public-facing interface that will allow citizens to directly access and retrieve certifications and official documents through a single digital portal. This next phase supports the broader goal of creating a unified digital government experience, where individuals interact with integrated platforms instead of navigating multiple agency-specific systems.

Together with the PUBLIC TRANSPARENCY PORTAL and the GOVERNMENT PROGRAM TRACKER, the continued expansion of IDEAL forms part of a connected digital governance ecosystem that links operational interoperability, citizen access, and institutional accountability. By enabling secure data sharing behind the scenes while providing more unified and accessible services, IDEAL helps lay the groundwork for a faster, more efficient, and more transparent government.

As agencies become more connected through IDEAL, the Government can turn internal coordination into better services for the public. The PUBLIC TRANSPARENCY PORTAL builds on this progress by offering a single online entry

point where individuals can interact with government processes, track the status of their requests, and access information more easily and with greater clarity.



PUBLIC TRANSPARENCY PORTAL

As part of our broader effort to modernize government operations and strengthen accountability, the Government of Puerto Rico launched the PUBLIC TRANSPARENCY PORTAL, a centralized digital platform designed to manage and track public information requests submitted under P.R. Act 141-2019, as amended. Developed by the PUERTO RICO INNOVATION AND TECHNOLOGY SERVICE (PRITS) in coordination with the OFFICE OF THE GOVERNOR'S CHIEF OF STAFF, the portal represents an important step forward in how transparency requirements are handled across government.

In the past, public information requests were processed through different systems and procedures depending on the agency, making it difficult to monitor performance, identify delays, or understand overall trends. The new portal improves this process by creating a single, standardized framework through which agencies can receive, manage, and track requests. For the first time, the Government can access real-time data on request volumes, response times, compliance rates, and common challenges, allowing agencies to move from reactive compliance to more proactive and organized transparency management.

The PUBLIC TRANSPARENCY PORTAL serves as the citizen-facing component of the *One Platform* approach, offering a single online entry point where individuals can submit requests, track their status, and access information more easily. Automated notifications, centralized records, and clear status updates help improve visibility into how requests are being handled and reduce uncertainty for users. By simplifying interactions and improving access to information, the portal supports IDEA's goal of delivering services that are more transparent, efficient, and focused on the needs of citizens.

From an institutional perspective, the platform strengthens accountability by incorporating performance tracking, deadline monitoring, and standardized documentation practices across agencies. These features help leadership identify operational challenges, allocate resources more effectively, and ensure consistent compliance with transparency laws. As a result, the portal is not only a technology tool but also a governance resource that promotes better administrative practices and stronger institutional oversight.

The rollout of the portal has been supported by extensive training led by IDEA and PRITS, including both in-person and virtual sessions that have reached hundreds of information officers, IT professionals, and agency staff across more than 130 entities.

Together with other digital governance initiatives under IDEA – including the Government Program Tracker and expanded interoperability through shared platforms – the PUBLIC TRANSPARENCY PORTAL is helping Puerto Rico move toward a more connected, data-informed, and transparent public administration. By embedding transparency into centralized digital systems, the initiative strengthens public trust, improves oversight, and aligns open government practices with IDEA’s broader modernization goals.

While the TRANSPARENCY PORTAL improves visibility and access to information for citizens, IDEA also strengthens accountability within government through internal monitoring tools. The GOVERNMENT PROGRAM TRACKER applies the same commitment to transparency and oversight internally, allowing leadership to track progress on policy priorities, identify challenges in implementation, and ensure that strategic commitments are reflected in day-to-day operations and results.



GOVERNMENT PROGRAM TRACKER

As part of IDEA’s effort to build a more coordinated and data-driven government, we launched the GOVERNMENT PROGRAM TRACKER, a centralized digital platform designed to monitor the implementation of policy commitments and ensure that strategic priorities are reflected in day-to-day agency work. Building on the performance-focused approach introduced in earlier IDEA reports, the GOVERNMENT PROGRAM TRACKER moves program monitoring beyond fragmented reporting and establishes a more structured system that promotes accountability and continuous performance management across the Executive Branch.



As the performance and execution component of the *One Platform* approach, the GOVERNMENT PROGRAM TRACKER translates strategic commitments into clear, measurable actions. It allows leadership to monitor progress in real time and helps agencies stay aligned with shared priorities. First previewed in IDEA’s October 2025 report and formally launched on January 26, 2026, the platform enables agencies to report implementation status, milestones, and challenges through a standardized digital interface. This centralized view makes it easier to track progress, identify operational bottlenecks, and strengthen coordination among agencies working on related initiatives.



To make the system operational, IDEA translated the Administration's program commitments into a structured framework of 527 targeted questions tied to specific policy goals. Each agency received its assigned responsibilities within the government program, ensuring clarity about expected outcomes and timelines. The tracker asks agencies to identify key partners, determine the policy tools needed for implementation – such as legislation, executive orders, regulatory changes, or interagency agreements – and outline clear pathways for execution. This approach helps bridge the gap between high-level planning and practical implementation by turning policy goals into measurable actions supported by consistent reporting.

From a transparency perspective, the tracker also supports the Administration's broader commitment to open government by enabling the future development of a public-facing dashboard that will show the status of initiatives and policy implementation. Instead of relying on static reports, this system introduces ongoing monitoring that strengthens accountability and builds public confidence in government performance.

IDEA supported rollout of the GOVERNMENT PROGRAM TRACKER through extensive implementation efforts, including two virtual orientation sessions held on January 27 and 28 that trained approximately 230 public employees on the use of the tracker, reporting standards, and data submission requirements. Agencies were given reporting timelines to ensure rapid onboarding and consistent adoption across the Executive Branch.



EXECUTIVE BRANCH EFFICIENCY TRACKER

To support and monitor the efficiency efforts carried out by individual agencies, IDEA developed a digital platform EFFICIENCY TRACKER. This tool provides visibility into the efficiency initiatives that agencies are currently implementing or planning, including projects focused on simplifying processes, expanding digital services, improving operations, reducing costs, and speeding up service delivery. The platform also captures digital transformation efforts and tools or solutions that could potentially be shared or used by multiple agencies.

The EFFICIENCY TRACKER includes key information such as implementation timelines, alignment with IDEA's guiding principles, target objectives (including whether initiatives primarily serve citizens, the private sector, or government operations), and performance indicators used to measure progress. Agencies can access the platform to update the status of their initiatives, allowing IDEA and agency teams to stay informed about

progress, goals, and expected outcomes in a consistent and transparent way.⁴

As of January 2026, 51 agencies have reported 219 efficiency initiatives, an increase of 21% since the previous reporting period. Most efficiency initiatives reported by agencies fall under the *Citizen First* key principle, which identifies citizens' needs and offers services that satisfy them. The planning and development insights gathered demonstrate how agencies are prioritizing access to government services through technology, keeping up with Puerto Ricans' use of digital channels.

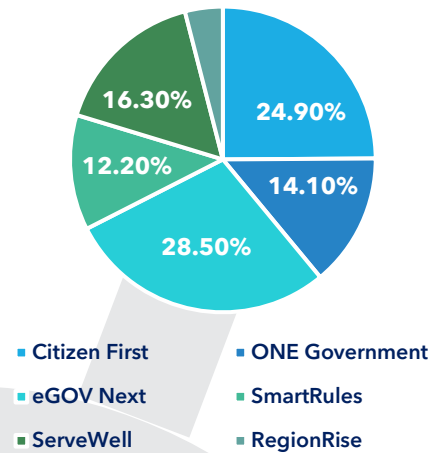
Out of the agencies' efficiency initiatives tracked, 149 (46.3%) are designed to serve citizens directly. This is in line with the most reported key principle that initiatives fall under, *Citizen First*, which focuses on identifying and assessing citizens' needs to satisfy them.

The EFFICIENCY TRACKER has also identified 17 tools or systems that could potentially be shared, repurposed, or integrated between agencies, reducing acquisition costs and increasing government productivity.

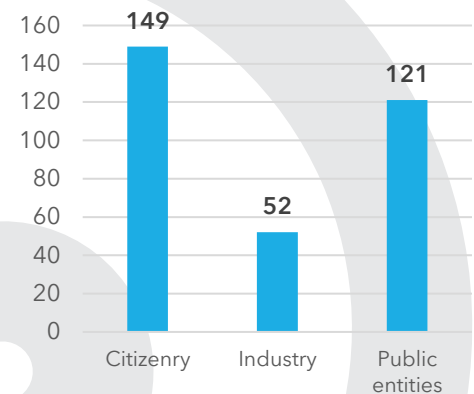
Efficiency initiatives reported as completed within the past 90 days include:

- **Fee regulations for services offered at the maritime terminals by the Integrated Transportation Authority (ATI)** - regulates the fares charged to all people using the Authority's transportation services, as well as to all motor vehicles and additional luggage transported.
- **Launch of the State Historic Preservation Office (SHPO)'s online services** - channels documents related to projects under Section 106, federal tax credits for historic preservation and searches, among others.

Key Principles



Initiative serves



⁴ Addendum 3, Agency Initiatives reported as of January 31, 2026.

- **IDEA's Automation of sending certificates of participation in training courses for accreditation of ethics hours** - automates the process in which government employees can claim ethics training credits by validating their participation within events.
- **Digitization of the Justice Department's People Index and Property Index** - allows centralized searches of property information through Karibe, eliminating the need for citizens to travel between the registry's 29 sections and streamlining the work of public officers.

Together, IDEAL, the PUBLIC TRANSPARENCY PORTAL, the GOVERNMENT PROGRAM TRACKER and the EFFICIENCY TRACKER bring the *One Platform. One Government Experience.* model into practice. These tools connect agency systems, improve access for citizens, and strengthen oversight of implementation within a single digital environment. By bringing together policy commitments, performance information, and accountability tools in one place, these initiatives help government deliver services more efficiently while giving leadership and the public clearer visibility into progress and results.

Many Agencies. One System.

IDEA promotes interagency coordination as a core part of how government operates by bringing institutions, policies, and operational tools together into a more unified approach. Instead of relying only on informal collaboration, IDEA establishes shared frameworks that connect regulatory modernization efforts, digital platforms, and service delivery initiatives, allowing agencies to work as part of a coordinated system rather than as separate entities.

Through IDEA's interagency model, collaboration becomes part of everyday operations by using shared processes, integrated data systems, and coordinated implementation strategies. This approach helps reduce duplication not just by improving communication, but by aligning workflows, decision-making responsibilities, and technological tools within a common structure.

During this reporting period, the Efficiency Coordinator continued to meet with agencies to support collaboration on efficiency initiatives and to help ensure compliance with program commitments and shared goals.



P.R. DEPARTMENT OF HOUSING: GEO/RAD AND MAPS

The GEO/RAD initiative represents an important step in Puerto Rico's transition towards a more data-driven government and evidence-based



planning. Administered by the PUERTO RICO DEPARTMENT OF HOUSING (PRDOH) using CDBG-DR funding, the PUERTO RICO GEOSPATIAL FRAMEWORK (GeoFrame) creates a unified system that brings together geographic data, risk analysis tools, and shared information from multiple agencies into one platform. By consolidating data that was previously scattered across different systems into GeoFrame and its web-based geoportal, agencies now have real-time access to key information related to land use, infrastructure, environmental risks, and population trends. This allows for faster, more informed decisions in areas such as planning, permitting, emergency response, and economic development.

In addition to improving access to information, GEO/RAD strengthens coordination among agencies by establishing common technical standards, shared data practices, and collaborative agreements. By allowing agencies to analyze infrastructure conditions, environmental risks, and demographic patterns within a shared digital environment, the initiative helps planners, permitting authorities, and economic development stakeholders work more closely together. This reduces duplication of effort, promotes more consistent planning and regulatory decisions, and supports a more predictable environment for both public and private investment.

The MITIGATION AND ADAPTATION POLICY SUPPORT PROGRAM (MAPS) supports these efforts by focusing on policy analysis related to resilience, risk mitigation, and long-term adaptation. Funded through CDBG-MIT, MAPS reviews existing laws, executive orders, regulations, plans, and other policy tools to identify gaps, overlaps, and opportunities for improvement that can strengthen Puerto Rico's preparedness for natural hazards and climate risks. Through the review of more than 190 policy instruments and the development of targeted recommendations, MAPS provides a structured approach for incorporating resilience considerations into regulatory and planning decisions across government.

Together, GeoFrame and MAPS support IDEA's broader goals by strengthening the information and governance foundations needed for more coordinated decision-making. These initiatives connect data analysis with policy reform, helping agencies develop clearer regulatory strategies, improve permitting and planning outcomes, and support sustainable and resilient economic growth.

The Efficiency Coordinator is working closely with PRDOH to support the interagency coordination needed to successfully implement these programs. Meetings to exchange data sets for integration into GeoFrame have already taken place, and virtual sessions introducing the MAPS Program to Executive Branch agencies are scheduled to begin shortly.



OFFICE OF THE COMPTROLLER OF PUERTO RICO

The Efficiency Coordinator is working with the Comptroller of Puerto Rico, Carmen Vega-Fournier, to explore options for modernizing document management practices while ensuring full compliance with legal requirements, audit standards, and accountability safeguards.

Current law requires agencies to maintain original copies of public documents while they remain subject to oversight and audit by the Office of the Comptroller. During recent meetings, IDEA and the Office of the Comptroller discussed ongoing modernization efforts, including the **implementation of digital signatures across all government agencies**. This initiative aligns with House Bill 951 introduced by Rep. Ángel Morey, Chairman of the House Committee on Reorganization, Efficiency and Diligence, which seeks to establish a framework for the transition the Government of Puerto Rico toward a **digital document management system** that is less dependent and burdensome than paper records.



Collaboration with the DEPARTMENT OF THE TREASURY, PRITS, and the DEPARTMENT OF TRANSPORTATION AND PUBLIC WORKS

IDEA staff continues to meet biweekly with the DEPARTMENT OF THE TREASURY, PRITS, and the DEPARTMENT OF TRANSPORTATION AND PUBLIC WORKS to **review operational performance**, system integration, and compliance with the CESCO DIGITAL CASH AND AUTOEXPRESO DIRECTO Initiatives. These meetings focus on identifying improvements, strengthening operability, and evaluating opportunities to replicate successful digital payment and service models across additional government services, consistent with IDEA's efficiency and digital transformation objectives.



Progress Update			
Initiative	Transactions Processed	Locations Enabled	Description
CESCO DIGITAL CASH	100,000+	400+	Enables cash payments for CESCO services without requiring credit cards or bank accounts
AutoExpreso DIRECTO	80,000+	330+	Facilitates toll and fine payments through an expanded, Island-wide network
Fines paid through CESCO DIGITAL	2,400+	400+	Approximately \$250,000 collected since October 2025 announcement

To date, more than **2,400 fines** totaling approximately **\$250,000** have been paid at more than **400 locations** enabled since the October 2025 announcement. CESCO DIGITAL CASH has seen more than **100,000 transactions**. AUTOEXPRESO DIRECTO has processed more than **80,000**

transactions at more than **330 locations** such as gas stations, pharmacies, city halls, banks, and credit unions (*cooperativas*).



DIGITAL TRANSFORMATION WITH MICROSOFT

IDEA continues to hold follow-up meetings with Microsoft, in coordination with PRITS and the Office of the Governor's Chief of Staff, to advance the Government of Puerto Rico's digital transformation agenda. These meetings focus on **identifying practical solutions** to improve internal workflows, document management, collaboration tools, and process automation across agencies. As part of this collaboration, Microsoft has supported capacity-building initiatives for public employees, aimed at strengthening digital skills, increasing productivity, and enabling agencies to transition toward more efficient, technology-enabled service delivery models aligned with IDEA's efficiency objectives.

Together, these efforts put the *Many Agencies. One System.* model into action by turning coordination into a more structured and consistent way of working across government. By connecting regulatory modernization, digital tools, and service delivery within a shared framework, IDEA helps agencies work more closely together instead of operating separately. This stronger coordination supports more efficient implementation of policy initiatives and helps build a government that works as one to deliver better results for citizens and businesses.

Better Service. By Design.

SERVEWELL strengthens IDEA's citizen-centered approach by making service quality a core part of how government operates, rather than treating it as a separate initiative. Through shared service standards, common performance expectations, and coordinated implementation across agencies, SERVEWELL helps align how services are delivered, promoting greater consistency, clearer processes, and more responsive interactions throughout the government experience.

SERVEWELL is one of IDEA's core guiding principles and is focused on strengthening the professionalism, technical capacity, and overall effectiveness of public servants through structured training and continuous professional development. efficiency, transparency, and digital transformation across agencies.

As part of this effort, IDEA conducted multiple training sessions on the **Transparency Portal**, including an in-person session on November 4 that reached **187 participants**, and additional virtual sessions held on

February 20 and 22 that trained **more than 300 public servants**. These training courses focused on the proper use of the new Public Transparency Portal. In addition, IDEA offered dedicated training on the **Government Program Tracker** on January 20 and 22, reaching approximately **200 participants**, with a focus on performance monitoring, initiative tracking, and interagency coordination.

Complementing these initiatives, IDEA partnered with **MICROSOFT** to deliver a series of technology-focused workshops that reached **over 500 public servants**. These one-hour training sessions, accredited for **one credit hour** required to public servants by the OFFICE OF GOVERNMENT ETHICS, covered advanced email and calendar management in Outlook, the use of Copilot to organize inboxes, structure notes, and draft documents, the automation of repetitive tasks using Power Automate, and the creation of custom workflows through Copilot Agents and Copilot Studio to support operational needs within government agencies.

Collectively, these SERVEWELL trainings strengthened digital literacy across the public sector, promoted more efficient work practices, and advanced IDEA's broader objective of creating a modern government workforce.

These efforts bring the *Better Service. By Design.* principle into practice by making service delivery the part of IDEA's modernization efforts that citizens experience directly. By connecting service standards with regulatory improvements and digital platforms, SERVEWELL helps ensure that government transformation is reflected not only in internal efficiencies but also in clearer, faster, and more reliable interactions for the public.

Smarter government starts here.

Building on IDEA's progress in regulatory modernization, digital governance, and interagency coordination, this next phase focuses on introducing innovation into everyday government operations by integrating smarter technologies and more streamlined digital processes. Initiatives such as expanding the use of digital signatures, implementing artificial intelligence tools to improve citizen service interactions, and digitizing legacy records help turn institutional reforms into practical results by reducing administrative barriers and making services faster and easier to access. Rather than adopting isolated technology solutions, these efforts strengthen IDEA's unified approach, supporting greater efficiency, improving how government adapts to change, and ensuring that public services meet the expectations of a digital-first society.

**IMPLEMENTATION OF DIGITAL SIGNATURES**

As discussed in IDEA's October 2025 report, the DIGITAL SIGNATURE PROJECT advances digital trust infrastructure by modernizing how government validates and executes official transactions. Although authorized under Act No. 148-2006, digital signatures remain underutilized across agencies. Expanded adoption will enhance security and compliance, accelerate workflows, and reduce administrative costs by eliminating paper-based processes and manual validation steps, aligning Puerto Rico's operations with established public sector best practices.

IDEA expects launch pilot phase this quarter begin with several agencies: the PUERTO RICO CONVENTION CENTER DISTRICT AUTHORITY, the INTEGRATED TRANSPORTATION AUTHORITY, the LOCAL REDEVELOPMENT AUTHORITY FOR ROOSEVELT ROADS, the PUERTO RICO INNOVATION AND TECHNOLOGY SERVICE (PRITS), DEPARTMENT OF JUSTICE, and the PLANNING BOARD. As part of this initiative, circular letters, regulations, and administrative guidelines are being reviewed to remove potential barriers to implementation and ensure the broad acceptance of digital signatures across the Executive Branch.

**CONTINUATION OF ONGOING TECHNOLOGY PROJECTS IN THE DEPARTMENT OF STATE**

In partnership with the DEPARTMENT OF STATE, IDEA is advancing several technology initiatives that operationalize the *One Platform* architecture by extending automation, interoperability, and citizen access across core government services. These projects, which were funded by the Department of State, include:

- An artificial intelligence tool will be integrated into the Department of State's telephone system and the Government Services 311 line, to register and analyze incoming call volumes, response rates, and handling times. This initiative will allow the Government to generate objective performance metrics, identify service gaps and peak demand periods, and implement targeted operational improvements to enhance responsiveness, accountability, and the overall quality of service provided to citizens.
- As part of the Governor's broader commitment to modernizing public services and the expansion of IDEAL, we are currently working on the development of a public-facing access to the IDEAL platform. At present, IDEAL is available exclusively to government entities for the retrieval and verification of



certifications and other official documents across government databases. This new interface will allow citizens to directly access IDEAL and retrieve their documents and certifications through a single, unified portal, eliminating the need to navigate multiple agency websites and significantly simplifying their interaction with government services.

- IDEA is overseeing a digitalization project to safely store and provide transcripts of closed education institutions, which are under the custody of the Department of State. This is currently a manual process which is time- and labor- intensive, and expensive to maintain.



IMPLEMENTATION OF EXECUTIVE ORDER OE-2025-007 REGARDING PUERTO RICO'S ELECTORAL MANDATE FOR STATEHOOD

Governor González-Colón signed Executive Order 2025-007 to align government operations with best practices in the States following Puerto Rico's statehood vote last November. Within IDEA's framework, this initiative extends modernization beyond operational efficiency toward institutional alignment and strategic policy readiness.

Under this Executive Order, agencies were to align their operations, programs, and policies with the best practices in the States, to submit a report comparing the federal programs under their jurisdiction to their counterparts in the States, to outline necessary reforms to eliminate inconsistencies and propose adjustments to facilitate a transition to statehood. Agencies were also required to identify any federal oversight arrangements affecting them and present plans to resolve these as promptly as possible.

IDEA will oversee and ensure compliance by all Executive Branch agencies with the provisions of Executive Order OE-2025-007. Through inter-agency coordination, IDEA will monitor the submission of required reports and develop a public dashboard for transparency and accountability.



CITIZEN SERVICES ATTENTION SYSTEM (SISTEMA DE ATENCIÓN CIUDADANA POR REDES)

IDEA will develop a CITIZEN SERVICES ATTENTION SYSTEM to strengthen the citizen-experience layer of its modernization architecture by enabling real-time monitoring and coordinated response to service bottlenecks across digital environments, including government social media platforms. This initiative will allow agencies to better understand concerns, requests, and emerging issues expressed through social media



and other digital platforms, and to respond in a more timely and coordinated manner. By centralizing and organizing this information, the system will support more proactive decision-making, strengthen transparency, and improve the overall quality of citizen engagement, while helping agencies anticipate and manage issues before they escalate.

This initiative is being funded by the P.R. PLANNING BOARD.

PUBLIC SERVICE EMPLOYER BRAND AND WORKFORCE MOTIVATION INITIATIVE

IDEA will advance a government-wide workforce engagement initiative designed to reinforce a culture of service, professionalism, and accountability – recognizing that institutional transformation depends not only on systems and policies but on motivated public servants equipped to deliver consistent, citizen-centered service. Through coordinated internal and external communication efforts, the initiative aims to improve employee engagement, support better service delivery, and reinforce public trust in government institutions as part of a broader strategy to enhance government efficiency.

Similar campaigns have been successfully implemented in other countries to strengthen employee commitment, reduce turnover, and improve work environment, resulting in tangible improvements in processes, procedures, and implementation of government policies. Some examples are Chile's *Elige Servir* campaign, Canada's Government Careers campaign, and the Netherlands' *Werken voor Nederland* (*Working for the Netherlands*) campaign. Specifically, the Netherlands' campaign was shown to increased awareness of the Dutch government as an employer (with recognition rising from 34% to 53%), doubled interest from candidates (from 27% to 52%), and a rating of 8.1 from the target audience. The success was further highlighted by additional visits to the website *Werken voor Nederland*, which saw 430,000 extra visits, as well as 9,000 shared job vacancies via WhatsApp and 5,752 extra applications during the campaign period from September 2023 to December 2023.

This initiative is being funded by the P.R. PLANNING BOARD.



UNIFIED ELIGIBILITY PORTAL

IDEA is advancing a unified eligibility platform that operationalizes the *One Platform* principle by allowing citizens to access multiple government benefits through a single-entry point, automatically identifying program eligibility and eliminating duplicative application processes. The system will analyze eligibility criteria across participating



programs and identify additional benefits for which a person may qualify, reducing the need for multiple applications and repetitive documentation. This approach streamlines access to social services, improves inter-agency coordination. This initiative is directly of IDEA's guiding

THE ECONOMIC GROWTH AGENDA FOR PUERTO RICO

Executive Order 2025-053 formalizes the development of a comprehensive ECONOMIC GROWTH AGENDA aligned with IDEA's broader modernization strategy, recognizing that regulatory efficiency, digital transformation, and institutional coordination are foundational drivers of long-term economic competitiveness. The Executive Order recognizes that economic growth is essential to the well-being and prosperity of Puerto Rico's people and that advancing such growth requires close collaboration between government, the private sector, academia, and civil society, as well as alignment with the current fiscal plan.

Building on the competitiveness factors and subfactors of the IMD World Competitiveness Ranking methodology, the Efficiency Coordinator and the Secretary of Economic Development and Commerce will engage public and private stakeholders to develop an updated plan for the Governor to help guide Puerto Rico's economic development strategy over the next 10 years.

This initiative is being funded by the DEPARTMENT OF ECONOMIC DEVELOPMENT AND COMMERCE.

Current Challenges

Despite steady progress in advancing government efficiency initiatives, IDEA's main challenge affecting the pace, scale, and long-term sustainability of IDEA's work is the lack of a dedicated and recurring funding source. To date, **IDEA has operated without an independent operating budget, relying instead on temporary funding arrangements** and support from partner agencies to carry out its core functions. While these interim solutions have allowed IDEA to continue moving forward, they do not provide the financial stability needed to fully implement and sustain reforms across government.

IDEA's operational tools – including systems used to track regulatory actions, standardized processes for documenting agency decisions, data analysis tools to monitor progress, and platforms designed to support regulatory efficiency – require ongoing maintenance, updates, and user support. These tools include, for example, the GOVERNMENT PROGRAM TRACKER used to monitor implementation

of administration-wide priorities; centralized platforms that track efficiency initiatives across agencies; and systems that support regulatory review by maintaining updated records of existing regulations and their status. Additional capabilities, such as **performance dashboards, structured reporting workflows**, and data validation processes, are essential to ensure consistency, transparency, and effective oversight. Without stable funding, the government cannot fully realize the value of investments already made in these systems, and implementation may face delays or interruptions that affect current and future projects.

To address this challenge, IDEA has submitted **a formal budget request to the OFFICE OF MANAGEMENT AND BUDGET for the upcoming fiscal year**, seeking to establish a dedicated funding stream aligned with the initiative's scope and responsibilities. Until stable funding is secured, IDEA will continue advancing its work through temporary arrangements, although progress will remain limited by current fiscal constraints.

CONCLUSION | From Reform to a New Operating Model

Over the past year, IDEA has evolved from a reform initiative into a practical way of operating government – built around clearer rules, integrated digital platforms, stronger coordination across agencies, and services designed with citizens in mind. This third report shows that IDEA has moved beyond isolated improvements into reforms that are now being incorporated into everyday government operations and expanded across agencies, with measurable progress in regulatory modernization, transparency tools, and performance monitoring.

IDEA's progress is both measurable and structural. During this reporting period, the REGULATORY REVIEW INITIATIVE increased repeals from **251 to 343** regulations (a **36.7%** increase), expanded participation from **12 to 18 agencies**, and eliminated approximately **10,585 pages** of outdated regulatory text. These actions reduce administrative complexity while making compliance requirements clearer for citizens and businesses. At the same time, IDEA's digital governance tools continue to strengthen. The GOVERNMENT PROGRAM TRACKER and the PUBLIC TRANSPARENCY PORTAL establish performance monitoring and accountability as ongoing management practices, while the continued expansion of IDEAL improves data sharing between agencies and reduces redundant paperwork and delays in service delivery.

The impact of these reforms goes beyond internal efficiency. IDEA's work is designed to make Puerto Rico more competitive by reducing regulatory uncertainty, shortening administrative timelines, and lowering compliance

burdens that have historically slowed business activity and investment. In practice, clearer regulations, faster and more predictable permitting processes, and integrated digital services function as essential infrastructure for economic growth – lowering costs, reducing risk, and increasing confidence for investors and businesses.

Looking ahead, IDEA's next phase focuses on four priorities: continuing regulatory modernization and improving how rules are created and reviewed over time; expanding digital tools and automation, including digital signatures and broader online access; strengthening implementation through real-time monitoring and closer interagency coordination; and aligning modernization efforts with Puerto Rico's long-term economic development strategy, including the development of the Economic Growth Agenda framework. At the same time, maintaining progress will require addressing a key challenge identified in this report: the need for a dedicated and recurring funding source to support IDEA's operational tools, data systems, and ongoing implementation capacity.

IDEA is helping build a government that works faster, communicates more clearly, and delivers more predictable results – improvements that make it easier to do business in Puerto Rico, attract investment, move projects forward more efficiently, and support long-term economic growth.



Veronica Ferraiuoli Hornedo
Efficiency Coordinator

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ADDENDUM 1

Informe Final del Task Force para la Simplificación del Sistema de Permisos

June 30, 2025, rev. Oct. 31, 2025



ADDENDUM 2

House Bill 1080

Ley para enmendar los Capítulos I y II de la Ley Núm. 38-2017, según enmendada, conocida como Ley de Procedimiento Administrativo Uniforme del Gobierno de Puerto Rico, a los fines de modernizar el procedimiento para la reglamentación, establecer el Boletín de Reglamentos y el Código de Reglamentos de Puerto Rico, e incorporar mecanismos de participación, análisis regulatorio y revisión periódica de reglamentos; y para otros fines relacionados.



ADDENDUM 3

Agency Initiatives as of January 31, 2026



ADDENDUM 4

IDEA IN THE NEWS: INTERVIEWS AND PRESS CONFERENCES

6



LA FAMILIA DE LA ALIANZA

PUERTO RICO
DICIEMBRE 2025

Por: **LCDO. Arnaldo J. Ortiz**
CPA, Director Ejecutivo Junta de Retiro

Cumpliendo con la política pública del Gobierno de Puerto Rico en garantizar el pago de pensiones y beneficios adquiridos para alrededor de 164 mil pensionados y beneficiarios del Gobierno Central, la Judicatura y Maestros, la Junta de Retiro aseguró el pago promedio de \$2,430 millones anuales en pensiones. Asimismo, la Junta de Retiro cumplió con el pago de \$39 millones en beneficios adicionales como el: Bono de Navidad, el Bono Medicamentos y la aportación al Plan Médico.

Gran parte de nuestras prioridades durante este año en la Junta de Retiro, ha sido dar énfasis en ampliar los servicios directos a nuestros participantes activos y pensionados a nivel Isla, a través de acuerdos colaborativos con los Centros de Servicios Integrados (CSI) del Departamento de Estado, múltiples organizaciones de pensionados, agencias y municipios. Además, implementamos nuevas herramientas tecnológicas para mejorar y ampliar la atención al cliente. Estos esfuerzos tienen el objetivo de lograr ser eficientes en nuestros servicios.

Al hablar de eficiencia, recuerdo a Miss. Mejías de la Escuela Ángel Ramos en Río Piedras. Cuando era su estudiante en el 1989, Miss. Mejías comentó que fabricar la moneda de un centavo costaba más que su verdadero valor como moneda, pronosticando que sería eliminado. El centavo desapareció este año, 36 años después por que no era costo eficiente.

Y precisamente en esa búsqueda de eficiencia administrativa para lograr mejorar los servicios mediante recursos ya existentes, anunciamos recientemente ser parte de la Iniciativa para la Desregulación y Eficiencia Administrativa (IDEA). Mediante un Memorando de Entendimiento, nuestros orientadores y Coordinadores de Asuntos de Retiro de agencias, corporaciones y municipios contarán con acceso a la Plataforma de IDEAL, para facilitar la disponibilidad a documentos de otras agencias que resulten necesarios en un trámite ante la Junta de Retiro y para cualquier otra



Junta de Retiro se integra a IDEAL para fortalecer la eficiencia y el acceso a servicios en toda la isla



gestión que necesiten.

El acceso a la plataforma "IDEAL", facilitará además que nuestros orientadores, puedan otorgar desde, por ejemplo; la Asociación Profesionales Jubilados (APJ) en Caguas, una Certificación negativa del CRIM. O que el pensionado Juan del Pueblo que visite la Asociación Exempleados de Socios en Acción (AES), pueda obtener una Certificación de Radicación de Planillas de Contribuciones sobre Ingresos sin tener que visitar el Departamento de Hacienda.

Por otro lado, también permite que otras agencias como DTOP y los CSI puedan obtener Certificaciones de la Junta de Retiro en distintos puntos de Puerto Rico. Con estos acuerdos, el objetivo de la administración de la gobernadora Jenniffer González Colón es reducir barreras administrativas, optimizar procesos y ofrecer servicios gubernamentales más eficientes y accesibles para la ciudadanía.

Próximamente, a partir de enero 2026, estaremos anunciando calendario de visitas a todos los Municipios junto a la Alianza para la Salud del Pensionado bajo la iniciativa "Retiro en tu Pueblo". Sin duda, ha sido un año de crecimiento para la Junta de Retiro y esperamos que el próximo año continuemos ampliando y fortaleciendo nuestros servicios para quienes dieron los mejores años de su vida para construir el Puerto Rico de hoy.



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10< NOTICIAS AHORA

> VIERNES, 12 DE DICIEMBRE DE 2025

Vocero

Aseguran eficiencia en simplificación de permisos

► Director ejecutivo de OGPe resalta que redujo el tiempo de respuesta a 27 días

Alexandra Acosta Vilanova
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Los ajustes en el sistema de permisos han reducido el tiempo de respuesta a la mitad: de 55 días a 27; y se espera una disminución mayor con la implementación del Informe Final del Grupo de Trabajo para la Simplificación del Sistema de Permisos, de acuerdo con el director ejecutivo de la Oficina de Gerencia de Permisos (OGPe), Norberto Almodóvar Vélez.

El Informe Final que el equipo entregó a la gobernadora Jenniffer González Colón, plantea 17 recomendaciones, como la creación de un nuevo Código de Permisos y una revisión del modelo de planificación territorial.

"Hemos procesado, al día de hoy, más de 2,600 trámites en proyectos prioritarios, lo que significa o equivale a 800 proyectos aprobados que son subvencionados con fondos federales. Adicional, podemos también enfatizar que al día de hoy hemos procesado más de 80,000 trámites adjudicados, lo que representa un 10% más en comparación a la misma fecha del año anterior. En el permiso único aumentamos la eficiencia de 76% a 87% y en el permiso de construcción aumentamos de 77% a 89%", informó Almodóvar Vélez.

Entre las propuestas principales del informe también figura la consolidación del marco legal vigente —distribuido entre más de 45 leyes y 46 instrumentos normativos— para según dijo, eliminar redundancias, contradicciones y requisitos regulatorios superpuestos. Además, se recomienda adoptar un nuevo Reglamento Conjunto y establecer un Permiso de Construcción Consolidado que permita evaluaciones simultáneas y validación digital de planos y certificaciones.

En tanto, la coordinadora de Eficiencia Gubernamental, Verónica Ferraiuoli, apuntó que se han visto resultados concretos.

"Se logró reducir casi a la mitad los tiempos de la respuesta interagencial. Se eliminó un atraso histórico de permisos que llevaba años acumulándose. Se mejoró la capacidad de respuesta al ciudadano, de modo que hoy el

sistema comunica, notifica y da seguimiento de manera más clara. Otro elemento clave es facilitar la vida al ciudadano. Cuando una persona tiene que visitar múltiples agencias, repetir documentos y esperar meses por respuestas, el sistema nos falla. Por eso este informe apuesta por procesos más simples, digitales y unificados", sostuvo Ferraiuoli.

El informe también propone fortalecer el rol de los profesionales acreditados y delegar en los profesionales autorizados la tramitación de permisos ministeriales mediante validación digital y pagos automatizados en el Single Business Portal (SBP). En ese sentido, se propone una modernización

completa del SBP y la integración de los sistemas de las agencias concernidas. En materia de planificación, se recomienda simplificar los criterios de zonificación y fomentar la autogestión en trámites de bajo riesgo mediante autocertificación.

El secretario del Departamento de Desarrollo Económico y Comercio (DDEC) igual señaló que el sistema de permisos

"ha sido un tema crítico para el gobierno y una piedra de tropiezo para el crecimiento económico, la atracción de la inversión y la ejecución de proyectos esenciales. Y eso no se debe a la falta de talento ni capacidad técnica, sino a una acumulación de procesos, regulaciones dispersas y capas de burocracia que no responden a la realidad del mercado actual".

El Informe Final del Task Force está disponible en los portales de la Fortaleza y de IDEA.

17
las
recomendaciones
del grupo de
trabajo

Almodóvar Vélez dijo que se han procesado más de 2,600 trámites en proyectos prioritarios equivalente a 800 proyectos aprobados que son subvencionados con fondos federales. >Suministrada



6/ PUERTO RICO HOY

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VIERNES
12 de diciembre de 2025

INICIATIVA DEL "TASK FORCE"

Proponen la aprobación de un nuevo código de permisos

El análisis validó cinco fallas estructurales que van desde un marco legal disperso hasta limitaciones de personal

EFRAÍN MONTALBÁN RÍOS
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El "task force" creado para la simplificación de permisos propuso a la gobernadora Jennifer González Colón crear un Código de Permisos de Permisos, iniciativa que necesitaría el aval de la Legislatura.

La creación del Código es una de 17 recomendaciones que el grupo de trabajo planteó a la mandataria luego de identificar cinco fallas estructurales en el sistema de permisos, siendo la principal el marco legal para la obtención de autorizaciones del Estado. Según el grupo, el régimen actual es "disperso y contradictorio".

El sistema de permisos está regido por 45 leyes y 46 normativas distintas, que deberían consolidarse dentro de un solo estatuto, identificó el grupo de expertos.

Sebastián Negrón Reichard, secretario del Departamento de Desarrollo Económico y Comercio (DDEC), mencionó a **El Nuevo Día** que se encuentran trabajando en el borrador de una pieza legislativa que contenga las recomendaciones del "task force", pero no soltó prenda de cuándo esperar radicarla.

"El equipo de técnicos está trabajando los borradores de legislación para presentarla cuanto antes sea posible", comentó Negrón Reichard.

Por su parte, el secretario de la Gobernación, Francisco Domenech, insistió en que la orden de la gobernadora es que la reforma de permisos esté completada a finales de 2026.

FALLOS POR TODAS PARTES

Otros de los señalamientos al sistema de permisos fueron los complejos y largos procesos; la fragmentación digital y operativa entre las agencias; limitaciones del capital humano; y controles preventivos excesivos, detalló el secretario.

Algunos ejemplos presentados fueron las dilaciones en los permisos de construcción, trámites que pueden tardar entre ocho y 9 meses, así como las evaluaciones



El secretario del DDEC, Sebastián Negrón Reichard, mencionó que se encuentran realizando el borrador de una pieza legislativa que contenga las recomendaciones del "task force". En la foto le acompaña (a la izquierda) el secretario auxiliar de la OGPe, Norberto Almodóvar Vélez.

"Estamos abiertos para hacer negocios para un sistema de permisos que funcione a la velocidad que exige la economía moderna"

SEBASTIÁN NEGRÓN REICHARD
SECRETARIO DEL DDEC

ambientales que requieren de hasta 577 días de espera.

Negrón Reichard informó que el "task force" recomendó, además, la finalización del Reglamento Conjunto de la Junta de Planificación, mejorar los permisos de construcción consolidados y modernizar la plataforma del Single Business Portal (SBP) para que integre a todas las agencias.

"Esta transformación tiene en mente un impacto económico y la experiencia del ciudadano para seguir impulsando el desarrollo económico para Puerto Rico. Estamos abiertos para hacer negocios para un sistema de permisos que funcione a la

velocidad que exige la economía moderna", dijo Negrón Reichard en conferencia.

EN CURSO LOS PRIMEROS CAMBIOS

En los pasados 11 meses, la Oficina de Gerencia de Permisos (OGPe) implementó cambios en el sistema de permisos que no requieren el cedazo de la Legislatura.

Por ejemplo, los comerciantes no pagan por inspecciones si la agencia correspondiente no las realiza en 90 días.

Asimismo, las inspecciones de bajo riesgo que antes realizaba el Departamento de Salud se delegaron a la OGPe.

Además, se integró inteligencia artificial para validar documentos; se activaron notificaciones automáticas días previos al vencimiento de permisos y se asignó un Número Único de Trámite para cada caso.

A su vez, la OGPe presentó la Orden Administrativa OA-2025-003, para actualizar las designaciones de funcionarios autorizados a certificar resoluciones y planos en las oficinas regionales de Arecibo, Aguadilla, Ponce, Humacao y San Juan.

Hasta el momento, el tiempo de respuesta de la OGPe disminuyó de 55 días a 27 días y se esperan que continúe disminuyendo a 16 días, expuso Norberto Almodóvar Vélez, secretario auxiliar de la OGPe.



LUMA Energy, Genera PR y AEE tendrán que estimar el costo del fallo judicial que permitiría a ciudadanos reclamar por enseres dañados.

POR ENSERES DAÑADOS

Estimarán costo por reclamaciones

El riesgo se atenderá como parte del procedimiento de revisión tarifaria

MANUEL GUILLAMA CAPELLA
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El Negociado de Energía (NEPR) evaluará los costos estimados que se puedan desprender de la determinación reciente del Tribunal Supremo que expuso a LUMA Energy a reclamaciones de abonados por daños relacionados con eventos de "negligencia ordinaria" en el manejo del sistema eléctrico, como las averías en enseres electrodomésticos.

Scott Hempling, oficial examinador de las vistas de revisión tarifaria que administra el NEPR, emitió una orden que requirió a LUMA, Genera PR y la Autoridad de Energía Eléctrica (AEE) proveer los costos anticipados, junto a sus respectivas justificaciones, por el cambio en el estado de derecho.

"Cada empresa deberá proveer, no más tarde del mediodía del jueves, 18 de diciembre, sus mejores estimados, explicaciones asociadas y documentación, de todos los costos nuevos esperados", indicó Hempling en la orden

emitida el miércoles.

El escrito del oficial examinador precisa que el análisis deberá abarcar seis áreas: procesamiento de reclamaciones, seguros, litigios, compensaciones a "individuos reclamantes", administrativa y "otros costos".

El dictamen que el máximo foro judicial emitió el 1 de diciembre concluyó que el relevo que el NEPR concedió a LUMA, en 2021, al amparo de su contrato de operación de la red de transmisión y distribución, para limitar su responsabilidad ante actos de negligencia "ordinaria", excedía las facultades estatutarias del regulador.

La semana pasada, en la primera audiencia de revisión tarifaria celebrada tras la determinación, los representantes legales de LUMA consideraron que, además de los costos de posibles litigios, el consorcio tendrá que desarrollar mecanismos para atender administrativamente las querrelas de los consumidores, que, previsiblemente, aumentarían en volumen.

6 PRIMERA PLANA

LUNES, 29 DE DICIEMBRE DE 2025

Vocero



La coordinadora de eficiencia del gobierno, Verónica Ferraoui Hornedo, dijo que hay varias iniciativas encaminadas para mejorar la eficiencia en las agencias públicas. >Archivo / EL VOCERO



El presidente de la Cámara de Representantes (Carlos "Johnny" Méndez Núñez) nos ha dicho que quieren reestructurar Agricultura y estamos trabajando eso para ver cómo se puede hacer de forma eficiente, eliminando la duplicidad de procesos y estableciendo trámites más claros dentro de la agencia. Es un proyecto que está bien adelantado.

Verónica Ferraoui Hornedo
Coordinadora de eficiencia del gobierno

ciones están relacionadas a ciertos requerimientos para certificar la viabilidad de solicitudes.

"También se están haciendo reuniones semanales en las que se coge la lista de solicitudes y se le cuestiona a la agencia específica sobre qué está pasando con las mismas. Esa supervisión y seguimiento ha acordado a la mitad el tiempo que las agencias estaban tomando para dar sus recomendaciones a tal punto que en proyectos prioritarios o relacionados a fondos públicos o federales el tiempo de espera ha bajado a menos de 20 días", afirmó la coordinadora, quien añadió que, al 31 de octubre, se han procesado sobre 2,600 trámites asociados a proyectos prioritarios.

Portal de transparencia

Asimismo, la abogada señaló que para el 2026 deberá estar listo el nuevo portal de transparencia para la totalidad del gobierno de Puerto Rico.

"Vamos a tener un portal de transparencia del gobierno completo para transmitir las solicitudes bajo la Ley de Transparencia ya que lo que vimos que estaba pasando es que los procesos no estaban claros y no había un sitio donde nosotros pudiéramos medir cuán eficiente estaban siendo las agencias en contestar las solicitudes de información", abundó.

De acuerdo con Ferraoui Hornedo, la plataforma estaba próxima a ser lanzada a finales del 2025, sin embargo, las enmiendas a la Ley 141 del 2015 de Transparencia y Procedimiento Expedido para el Acceso a la Información Pública aprobadas por la Legislatura con el Proyecto del Senado 63 (PS-63) y avaladas por la gobernadora con su firma, requerirán de cambios en su programación.

"Queremos asegurarnos de que los medios y la ciudadanía tengan un sitio donde solicitar información y que esta plataforma dirija dicha solicitud a la persona correcta y que a la vez permita medir cuántos días ha transcurrido y que levante banderas en caso de incumplimiento, pero vamos a necesitar un poco de tiempo para ajustar la plataforma a los cambios", concluyó.

El proyecto convertido en ley por la gobernadora hace poco más de una semana, ha sido eje de señalamientos por organizaciones de periodistas y sectores de la sociedad civil por entender que atenta contra el acceso a la información pública, particularmente al extender los días para la entrega de documentos a quienes los soliciten y por establecer nuevos requisitos.

Entre tanto, Ferraoui dijo que la nueva plataforma también conllevará un ahorro debido a que en la actualidad varias agencias invierten dinero por separado para mantener mecanismos de solicitud de información en sus portales electrónicos.

Detalla medidas para alcanzar eficiencia gubernamental

► **Verónica Ferraoui** señala que serán adoptadas en el 2026

Pedro Méndez Sanabria
EL VOCERO

La implementación de un plan piloto de firmas digitales, la reestructuración del Departamento de Agricultura y el desarrollo de un portal de transparencia unificado son algunas de las iniciativas que impulsará la coordinadora de eficiencia del gobierno de Puerto Rico, la licenciada Verónica Ferraoui Hornedo, durante el 2026 para mejorar el funcionamiento de las agencias.

Estos esfuerzos se sumarán a otras iniciativas ya en curso como la revisión de reglamentos gubernamentales que llevó durante el transcurso del 2025 a encaminar el proceso de derogación de 343 reglamentos equivalentes a 10,585 páginas en 18 agencias.

"Para el 2026 tenemos un proyecto piloto de firmas digitales que representará un gran ahorro al gobierno ya que de todos los papeles firmados que se generan en las agencias se tiene que guardar la copia original lo que representa un gasto anual de más de \$25 millones", dijo la funcionaria



Ferraoui indicó que gestionarán ahorros mediante firmas digitales en documentos de varias agencias, para evitar el gasto en papeles y almacenamiento. >Suministrado

En la mira Agricultura

Ferraoui Hornedo explicó que la idea es que las agencias involucradas -que incluirá la Junta de Planificación (JP) y las autoridades del Distrito del Centro de Convenciones (ADCC) y de Asesoría Financiera y Agencia Fiscal (Aaaf)- realicen todo trámite que requiera el visto bueno de algún funcionario de manera digital.

"Al documento original ser digital no tenemos que tener una copia física que guardas, sino que se llevaría al 'Cloud' (nube) además que agiliza los procesos. Con esto nos ahorramos papel, tiempo y dinero, al tiempo que tendríamos una mayor seguridad", sostuvo sobre el plan piloto que será implementado a través de una inversión de \$300,000 provenientes de la JP.

En la mira Agricultura

Por otro lado, Ferraoui Hornedo reveló que en los pasados meses se concretaron avances significativos en los trabajos conducentes a la reestructuración del Departamento de Agricultura, por lo que la evolución de dicha agencia podría comenzar el año entrante.

"El presidente de la Cámara de Representantes (Carlos "Johnny" Méndez Núñez) nos ha dicho que quieren reestructurar Agricultura y estamos trabajando eso para ver cómo se puede hacer de forma eficiente, eliminando la duplicidad de procesos y estableciendo trámites más claros dentro de la agencia. Es un proyecto que está bien adelantado", recaló.

En cuanto a la consolidación de

otras dependencias gubernamentales, la coordinadora reveló que, por el momento, "no hay ningún plan específico", a pesar de que continúa siendo "tema de conversación".

"Ahora mismo no estamos viendo ninguna agencia a consolidar. Lo que sí la gobernadora ha estado trabajando es en consolidar físicamente, es decir, mudar dependencias que se encuentran en espacios alquilados a edificios de otras agencias que tienen espacio disponible en sus edificios para así bajar el costo del gobierno y que esto se traduzca a beneficio del ciudadano", explicó.

Agilizan permisos

Por otro lado, Ferraoui Hornedo destacó que durante el 2025 la administración de la gobernadora Jennifer González Colón continuará ejecutando cambios incluidos en el informe de recomendaciones presentado por el "taskforce" de permisos.

"Nosotros recientemente le presentamos a la gobernadora el informe final con las recomendaciones a largo plazo, que incluyó un resumen de los logros de las estrategias ya implementadas que redujeron de 55 a 28 días el tiempo de procesamiento de recomendaciones de entidades gubernamentales", destacó.

Entre las medidas en curso figuró el mover a la Oficina de Gerencia de Permisos (OGPe) personal de otras dependencias cuyas fun-

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EL NUEVO DÍA
elnuevodia.com

NEGOCIOS

Efraín Montalbán Ríos
efrain.montalban@fmedia.com

El Departamento de Desarrollo Económico y Comercio (DDEC) trazó un plan de trabajo para los próximos 12 meses que incluye cambios al presupuesto de Invest Puerto Rico (InvestPR), el desarrollo de Roosevelt Roads y la creación de una Agenda de Crecimiento Económico (ACE).

En entrevista con **El Nuevo Día**, Sebastián Negrón Reichard, secretario del DDEC, indicó que la agencia trabaja para perfeccionar el modelo bajo el que opera la organización a cargo de promocionar a la isla como destino de inversión industrial. Adelanto que el presupuesto de InvestPR quedará condicionado al cumplimiento de metas específicas, como parte de un esfuerzo por alinear la entidad con la política pública del gobierno.

El secretario explicó que el presupuesto ronda los \$17 millones, pero que los desembolsos estarán atados a hitos concretos, los cuales no precisó en la entrevista.

"Nosotros trabajamos junto a la Junta de Supervisión Fiscal y junto a Invest Puerto Rico y trazamos un presupuesto basado en hitos, 'milestones', incluyendo implementar el programa de promotores cualificados que nunca se había implementado", destacó Negrón Reichard.

Solo una parte se desembolsará de manera fija. El resto depende del cumplimiento de métricas previamente acordadas.

La Ley 13-2017, que creó a Enterprise Puerto Rico, establece un presupuesto anual de \$5 millones para InvestPR. En mayo de 2025, la Junta Fiscal envió una carta al DDEC en la que solicitó al gobierno que hiciera una evaluación adicional de los acuerdos de InvestPR y Discover Puerto Rico.

"Estamos hablando de cuáles son los KPI (indicadores de desempeño) correctos para evaluar la labor de InvestPR. Cómo trabajamos mano a mano y cuál es el proceso de pasar un cliente de InvestPR al Departamento de Desarrollo Económico y Comercio. Cómo nos aseguramos que el departamento e Invest estén conectados", insistió el titular del DDEC.

Hace unos meses, la agencia implementó un sistema de manejo de cliente (CRM, en inglés) compartido con el DDEC para conectar a las empresas que llegan a acuerdos con InvestPR con la agencia.

El desarrollo de la antigua base naval Roosevelt Roads figura como otra de las apuestas clave de crecimiento económico para los próximos años, con énfasis en infraestructura crítica y desarrollo industrial.

El secretario indicó que se trabaja en ajustes presupuestarios para finalmente ejecutar proyectos de agua, energía y otras mejoras estructurales, combinando fondos federales y estatales.

"Hay mucho que hacer en Roosevelt Roads", reconoció Negrón Reichard. "Tenemos una junta de directores súper com-

Sebastián Negrón Reichard, dijo que el Ejecutivo está siendo "agresivo" en la promoción de inversiones y expansiones. "No queremos firmar acuerdos en vano; queremos crear empleos bien remunerados".



Xavier Arango

"Trabajamos junto a la Junta de Supervisión Fiscal y junto a Invest Puerto Rico y trazamos un presupuesto basado en hitos, 'milestones', incluyendo implementar el programa de promotores cualificados que nunca se había implementado".

SEBASTIÁN NEGRÓN REICHARD
SECRETARIO DEL DDEC

nemos que dejar que los procesos políticos también se atiendan antes de nosotros entremos en su momento". El DDEC evaluará cómo facilitar expansiones desde Puerto Rico y retomar lazos comerciales con el país sudamericano, como lo era hace décadas.

ASESORÍA SOBRE SEMICONDUCTORES

También como parte de la agenda para este nuevo año, el secretario mencionó **El Nuevo Día** que crearán otro grupo de trabajo que asesorará a la agencia para atraer parte de la producción de los "chips" o semiconductores y competir en este segmento.

Negrón Reichard indicó que próximamente anunciarán quiénes serán parte de este grupo asesor.

Adelanto, además, que están próximo a finalizar "una gran inversión" de una empresa relacionada con inteligencia artificial (IA), esto como parte de los esfuerzos de "reshoring".

Asimismo, anticipó expansiones en sectores como farmacéutica, dispositivos médicos, aeroespacial e inteligencia artificial. El secretario aseguró que el Ejecutivo está siendo "agresivo" en la promoción de inversiones y expansiones existentes.

"No queremos firmar acuerdos en vano; queremos crear empleos bien remunerados", subrayó.

El pasado año 17 entidades anunciaron expansiones con compromisos de inversión de \$2.2 millones y 4,000 empleos. Como parte de los esfuerzos de atracción de entidades, el pasado año el gobierno dio sin efecto el 21st Century Techforce y destinó los \$18 millones restantes para el fondo rotativo Puerto Rico Reshoring Workforce Fund.

Hasta el momento, el DDEC ha recibido más de 40 solicitudes de propuestas de entidades locales y extranjeras para participar de este fondo que evalúa trimestralmente las necesidades de ciertas industrias en Puerto Rico, con el objetivo de diseñar planes de educación alineados a las necesidades de estas industrias.

MISIONES COMERCIALES MENSUALES

En cuanto a las misiones comerciales, el funcionario proyecta realizar al me-

El DDEC redefine prioridades para los próximos 12 meses

- Cambios en InvestPR, el desarrollo de Roosevelt Roads y nuevas apuestas industriales marcan la agenda del gobierno y de la agencia que dirige Sebastián Negrón Reichard

prometida con que haya desarrollo en Roosevelt Roads. Hay dos proyectos que están en espera de aprobación de la Junta Fiscal (y) estamos terminando el proceso RFP (solicitud de propuestas) para los lanzamientos verticales", indicó Negrón Reichard.

AGENDA DE CRECIMIENTO ECONÓMICO

Por otro lado, el DDEC se encuentra afinando una Agenda de Crecimiento Económico (ACE) que trazará el rumbo de desarrollo de Puerto Rico más allá del cor-

MARTES
13 de enero de 2026

AVANCES DEL DDEC EN 2025

RESHORING

- 17 empresas expandieron operaciones en Puerto Rico.
- Representaron \$2,200 millones en nueva inversión.
- Más de 4,000 empleos comprometidos.

PERMISOS

- Más de 850 proyectos prioritarios.
- Reducción del tiempo promedio de comentarios de agencias de 55 a 27 días.
- Informe con 17 recomendaciones para transformar el sistema de permisos.

FISCALIZACIÓN DE DECRETOS

- 60,798 decretos auditados.
- 305 notificaciones de deficiencias.
- 19 anulaciones y 4 revocaciones.
- 887 entregas voluntarias de decretos.
- Creación de un comité de revisión de cumplimiento.

AGILIZACIÓN DE INCENTIVOS

- Resolución del 98% de los 14,183 trámites pendientes en incentivos.
- Reducción del tiempo promedio de evaluación de incentivos de 302 días a 89 días.
- Eliminación de cinco de nueve documentos requeridos a empresarios.
- Compromiso de atender decretos en 90 días o menos.

una misión comercial mensual enfocada en exportación, con eventos tanto fuera como dentro de Puerto Rico. Entre los destinos confirmados figuran Orlando, Florida, y República Dominicana.

"Una de nuestras apuestas es incrementar las exportaciones de Puerto Rico", afirmó el secretario.

En agenda también está, según el titular de la agencia, fortalecer su colaboración con el Fideicomiso para la Ciencia, Tecnología e Investigación, con énfasis en investigación y desarrollo (I+D), un área en la que Puerto Rico registra bajos niveles de inversión.

6/ PUERTO RICO HOY

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INICIATIVA DEL "TASK FORCE"

Proponen la aprobación de un nuevo código de permisos

El análisis validó cinco fallas estructurales que van desde un marco legal disperso hasta limitaciones de personal

EFRAÍN MONTALBÁN RÍOS

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El "task force" creado para la simplificación de permisos propuso a la gobernadora Jennifer González Colón crear un Código de Permisos de Permisos, iniciativa que necesitaría el aval de la Legislatura.

La creación del Código es una de 17 recomendaciones que el grupo de trabajo planteó a la mandataria luego de identificar cinco fallas estructurales en el sistema de permisos, siendo la principal el marco legal para la obtención de autorizaciones del Estado. Según el grupo, el régimen actual es "disperso y contradictorio".

El sistema de permisos está regido por 45 leyes y 45 normativas distintas, que deberían consolidarse dentro de un solo estatuto, identificó el grupo de expertos.

Sebastián Negrón Reichard, secretario del Departamento de Desarrollo Económico y Comercio (DDEC), mencionó a *El Nuevo Día* que se encuentran trabajando en el borrador de una pieza legislativa que contenga las recomendaciones del "task force", pero no soltó prenda de cuándo esperarían radicarla.

"El equipo de técnicos está trabajando los borradores de legislación para presentarla cuanto antes sea posible", comentó Negrón Reichard.

Por su parte, el secretario de la Gobernación, Francisco Domenech, insistió en que la orden de la gobernadora es que la reforma de permisos esté completada a finales de 2026.

FALLOS POR TODAS PARTES

Otros de los señalamientos al sistema de permisos fueron los complejos y largos procesos; la fragmentación digital y operativa entre las agencias; limitaciones del capital humano; y controles preventivos excesivos, detalló el secretario.

Algunos ejemplos presentados fueron las dilaciones en los permisos de construcción, trámites que pueden tardar entre ocho y 9 meses, así como las evaluaciones



El secretario del DDEC, Sebastián Negrón Reichard, mencionó que se encuentran realizando el borrador de una pieza legislativa que contenga las recomendaciones del "task force". En la foto lo acompaña [a la izq.] el secretario auxiliar de la OGP, Norberto Almodóvar Vélez.

"Estamos abiertos para hacer negocios para un sistema de permisos que funcione a la velocidad que exige la economía moderna"

SEBASTIÁN NEGRÓN REICHARD
SECRETARIO DEL DDEC

ambientales que requieren de hasta 577 días de espera.

Negrón Reichard informó que el "task force" recomendó, además, la finalización del Reglamento Conjunto de la Junta de Planificación, mejorar los permisos de construcción consolidados y modernizar la plataforma del Single Business Portal (SBP) para que integre a todas las agencias.

"Esta transformación tiene en mente un impacto económico y la experiencia del ciudadano para seguir impulsando el desarrollo económico para Puerto Rico. Estamos abiertos para hacer negocios para un sistema de permisos que funcione a la

velocidad que exige la economía moderna", dijo Negrón Reichard en conferencia.

EN CURSO LOS PRIMEROS CAMBIOS

En los pasados 11 meses, la Oficina de Gerencia de Permisos (OGPe) implementó cambios en el sistema de permisos que no requieren el cedazo de la Legislatura.

Por ejemplo, los comerciantes no pagan por inspecciones si la agencia correspondiente no las realiza en 90 días.

Asimismo, las inspecciones de bajo riesgo que antes realizaba el Departamento de Salud se delegaron a la OGP.

Además, se integró inteligencia artificial para validar documentos; se activaron notificaciones automáticas días previos al vencimiento de permisos y se asignó un Número Único de Trámite para cada caso.

A su vez, la OGP presentó la Orden Administrativa OA-2025-003, para actualizar las designaciones de funcionarios autorizados a certificar resoluciones y planes en las oficinas regionales de Arecibo, Aguadilla, Ponce, Humacao y San Juan.

Hasta el momento, el tiempo de respuesta de la OGP disminuyó de 55 días a 27 días y se esperan que continúe disminuyendo a 16 días, expuso Norberto Almodóvar Vélez, secretario auxiliar de la OGP.

INFORME FINAL DEL TASK FORCE para la Simplificación del Sistema de Permisos de Puerto Rico

30 de junio de 2025
(rev. 31 de octubre de 2025)



GOBIERNO DE PUERTO RICO
JENNIFER A. GONZÁLEZ COLÓN
GOBERNADORA DE PUERTO RICO



GOBIERNO DE PUERTO RICO
SECRETARÍA DE LA GOBERNACIÓN



DESARROLLO
ECONÓMICO Y COMERCIO



COMISIÓN DE
PLANIFICACIÓN



COMUNICADO

OFICINA DE LA GOBERNADORA
JENNIFER A. GONZÁLEZ COLÓN - GOBERNADORA DE PUERTO RICO

El Grupo de Trabajo para la Simplificación de Permisos en Puerto Rico presenta hoja de ruta para transformar el sistema de permisos

San Juan, Puerto Rico 10 de diciembre de 2025 – El **Task Force** o Grupo de Trabajo para la Simplificación del Sistema de Permisos, creado en virtud de la Orden Ejecutiva 2025-002, presentó a la gobernadora Jennifer González Colón, su Informe Final que propone una reforma integral del marco legal, operativo y tecnológico para acortar tiempos de tramitación y modernizar la fiscalización.

El documento recoge un análisis integral del sistema actual, formula un diagnóstico sobre los retos estructurales y propone recomendaciones concretas a las medidas de optimización que ya comenzaron a ejecutarse.

El informe incluye 17 recomendaciones puntuales, que incluyen un nuevo Código de Permisos y una revisión de la planificación territorial. Entre sus objetivos está agilizar proyectos críticos y estratégicos con gran potencial económico para fomentar una mayor inversión de capital privado y encaminar un proceso proactivo para reducir la burocracia de los trámites de permisos.

Entre sus principales recomendaciones, el informe propone la creación de un Código de Permisos que consolide el marco legal vigente, actualmente disperso en más de 45 leyes y 46 instrumentos normativos. Esta consolidación busca eliminar redundancias, contradicciones y requisitos regulatorios que se solapan entre agencias y niveles de gobierno.

Se recomienda además la adopción de un nuevo **Reglamento Conjunto** que elimine cargas innecesarias y estandarice los procesos, así la implementación del Permiso de Construcción Consolidado para permitir la evaluación simultánea y validación digital de planos y certificaciones.

"Este informe nos encamina a cumplir la promesa que le hicimos al Pueblo de transformar y simplificar el trámite de solicitar los permisos. Hemos identificado los obstáculos que por décadas han relegado nuestra economía y hoy presentamos soluciones concretas y viables. Un sistema de permisos moderno, ágil y transparente es fundamental para atraer la inversión que nuestra isla necesita para fomentar un verdadero desarrollo económico sostenible", expresó la gobernadora, Jennifer González Colón.

"Este es un paso significativo para dejar atrás décadas de burocracia y fragmentación que han frenado el desarrollo económico de Puerto Rico. Con estas recomendaciones, transformamos el sistema de permisos para hacerlo más eficiente, transparente y adaptado a la realidad del mercado. Estos esfuerzos





Task Force para la Simplificación de Permisos informa sobre importantes reformas para mejorar el desarrollo de la isla

Notiséis 360 • 11/12/2025



Gobernadora firma orden ejecutiva para encaminar la Agenda de Crecimiento Económico de Puerto Rico

Notiséis 360 • 14/11/2025





VIERNES
25 de enero de 2026

Archivo Carlos Eusebio Gualti



Verónica Ferraiuoli, encargada de mejorar la eficiencia de la rama ejecutiva, aseguró que la centralización de peticiones acelerará los trámites dispuestos en ley.

POLÉMICA LEY DE TRANSPARENCIA

Abren portal para solicitar datos

Se podrá monitorear estatus de los requerimientos a dependencias del gobierno

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Semanas después de convertir en ley un controvertido proyecto que limitó las garantías de acceso a información pública, la administración de Jennifer González anunció ayer el lanzamiento de una plataforma centralizada donde la ciudadanía podrá tramitar y dar seguimiento a peticiones a agencias del gobierno central bajo la denominada Ley de Transparencia y Procedimiento Expedito para el Acceso a la Información Pública.

La plataforma ya se encuentra disponible a través de las direcciones pr.gov y transparencia.pr.gov, aunque la coordinadora de eficiencia gubernamental, Verónica Ferraiuoli, y el oficial de Soluciones y Desarrollo del Servicio de Innovación y Tecnología (PRITS, en inglés), Víctor Firpo, indicaron que los oficiales de información y personal de informática de las agencias aún están recibiendo adiestramientos en su manejo.

Ferraiuoli señaló, en la conferencia bisemanal de "En Ré-

ferencia bisemanal de "En Ré-

cord" que organiza La Fortaleza, que el portal servirá para reducir el uso de papel y limitar los trámites manuales ante las dependencias públicas. Por ahora, la plataforma centraliza únicamente las solicitudes a la rama ejecutiva, si bien la ley que regula el acceso a información pública aplica también a municipios y las ramas legislativa y judicial.

Según Ferraiuoli, "comenzando de inmediato, el portal de transparencia pública será el punto oficial para que cualquier ciudadano pueda someter solicitudes de información pública, dar seguimiento al estatus de su solicitud y recibir respuesta a sus solicitudes. Este sistema estandariza, digitaliza y hace trazable todo el proceso, sustituyendo prácticas manuales fragmentadas".

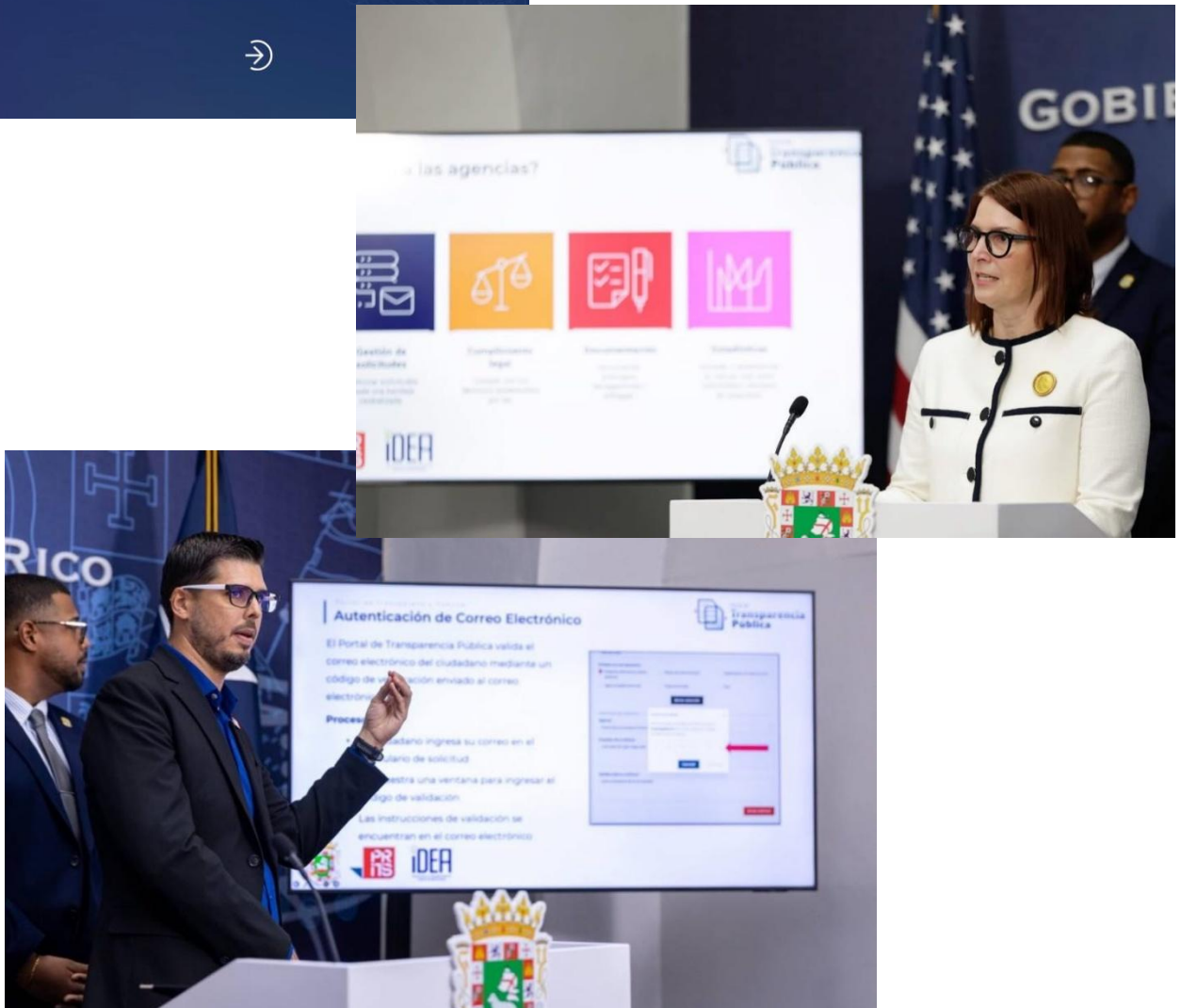
Firpo, de PRITS, detalló que, una vez tramitada la petición, el usuario recibirá un código por correo electrónico que servirá como "número único" para poder monitorear el estatus de la solicitud.



Gobierno de Puerto Rico facilita el acceso a la información

Notiséis 360 • 22/01/2026

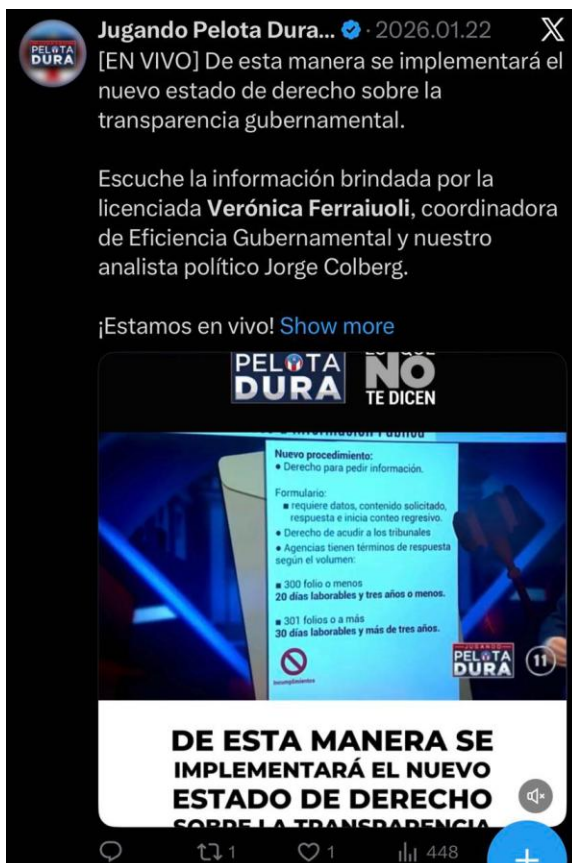




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ADDENDUM 4: INTERVIEWS AND PRESS CONFERENCES

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Governor files bill to reform the regulatory process in gov't

By THE STAR STAFF

Gov. Jennifer González Colón submitted a bill to the Legislature on Monday to amend the Uniform Administrative Procedure Act, in order to simplify and modernize the regulatory process in government agencies.

Administration Bill 107 amends Law 38-2017, which governs the adoption of regulations in the island government and seeks to establish changes to the current process to increase citizen participation, reduce administrative costs and standardize the processes for publishing and reviewing regulations.

The measure proposes the creation of the Regulations Bulletin and the Puerto Rico Code of Regulations, as centralized digital platforms for the publication of regulatory notices and the compilation of all current regulations in a single compendium.

Among the changes included in the legislation is the

requirement of an estimated cost statement when a regulation has a substantial fiscal impact, affects Puerto Rico's competitiveness compared to other jurisdictions, or impacts the private sector. In such cases, an alternative negotiated rulemaking process would be applied.

The bill also incorporates the negotiated rulemaking mechanism, through which agencies will be able to hold a structured dialogue with affected sectors before the publication of a regulation, as well as measures to reinforce compliance with the duty to periodically review existing regulations.

In addition, it establishes an expedited process for the repeal of regulations through formal notification to the Department of State, the adoption by reference of federal regulations, clear language requirements in regulations, and limits on the regulatory discretion of agencies in accordance with their enabling legislation.

The measure stipulates that citizens may request public hearings on proposed regulations and submit comments within



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a maximum period of 30 days, with the holding of the hearing at the discretion of the agency. The bill was developed as part of the regulatory review and government efficiency initiatives promoted under Executive Order OE-2025-009 and is now under consideration by the Legislative Assembly.