Inseed Showcase

QA Engineer (Manual testing) | 5.2 years of experience

SUMMARY OF QUALIFICATIONS

- Proficient QA Specialist with extensive experience in mobile application testing across various sectors.

- Successfully contributed to healthcare management apps, enhancing usability and security compliance.

- Experienced in e-commerce platforms, ensuring seamless user experience through effective testing practices.

- Participated in international summit applications, focusing on real-time updates and interactive functionalities.

- Skilled in functional, integration, and regression testing methodologies.

- Effective in identifying and reporting software defects using tools such as JIRA and Jenkins.

- Expert in creating comprehensive test cases and plans for various projects.

- Demonstrated ability in mobile optimization testing across Android and iOS platforms.

- Contributed to improvements in user feedback features and navigation functionality.

- Proficient in utilizing testing tools such as Postman, Zephyr, and Bugzilla for enhanced QA processes.

SKILLS

Functional Testing	5.1 yrs	Smoke Testing	2.3 yrs
Test cases	5.1 yrs	Security Testing	2.3 yrs
Integration Testing	3.9 yrs	Usability Testing	0.8 yrs
Regression Testing	3.9 yrs		
Exploratory Testing	3.0 yrs		

STACK

Mobile operating system	Android	3.4 yrs
	iOS	3.4 yrs
Work management	JIRA	2.8 yrs
Quality Assurance	Bugzilla	2.3 yrs
API Testing Tool	Postman	2.3 yrs
Continuous Integration	Jenkins	2.3 yrs
Test Management Tool	Zephyr	1.7 yrs

DOMAINS

| Mobile applications | 3.4yrs | eCommerce | 1.7yrs |
| Portals | 2.4yrs | | |

INDUSTRIES

Healthcare	2.3yrs	Construction	0.4yrs
Retail	1.7yrs		
Event Management	0.8yrs		

WORK EXPERIENCE

2023.1 – 2025.4
2.3 years
Full-time

Advanced Employee Healthcare Management App

Employer: Leading software company
Roles: QA Specialist (Manual testing)
Stack: Android, Bugzilla, iOS, Jenkins, Postman

The mobile application is implemented as an advanced layer over an existing robust system to optimize employee healthcare management. It is specifically designed to support a significant user base, accommodating tens of thousands of employees from diverse companies across various sectors. The application facilitates efficient management and delivery of healthcare services tailored to the needs of both employees and organizations.

- **Integrated Healthcare Solutions:** Features a comprehensive suite of management tools for healthcare benefits, claims processing, and account management, providing employees with a user-friendly and seamless experience.
- **Secure Access:** Employs state-of-the-art security measures, including comprehensive encryption protocols, to safeguard sensitive personal health information and ensure compliance with relevant healthcare regulations such as HIPAA.
- **Real-time Updates:** Offers instant notifications and updates on claims processing, benefits utilization, policy changes, and coverage alterations, enhancing transparency and user engagement.
- **Multi-platform Compatibility:** Designed to operate smoothly on various operating systems, ensuring broad accessibility and functionality across a range of mobile devices.
- **Customizable Options:** Provides organizations the flexibility to customize the application to align with their unique healthcare administration processes and branding objectives.

Responsibilities

- Creating detailed bug reports
- Creating manual test cases for healthcare software
- Executing manual test cases

Achievements

- Executed cross-platform healthcare software testing
- Identified defects using Jenkins automation tools
- Developed comprehensive test cases

2021.3 – 2022.11
1.7 years
Full-time

Official Online Store for Leading Sneaker Brand

Employer:
Roles: QA Specialist (Manual testing)
Stack: JIRA, Zephyr

The e-commerce portal serves as the official online store for a renowned sneaker manufacturer, offering a seamless and user-friendly shopping experience. It is designed to cater to a diverse customer base, featuring an extensive range of sneakers for various

activities such as running, casual wear, and collectibles.

- Comprehensive product catalog with detailed descriptions, high-resolution images, and customer reviews.
- Advanced search and filter functionality to help users easily find specific models, sizes, and colors.
- Secure and varied payment options including credit cards, digital wallets, and installment plans.
- User accounts with order tracking, purchase history, and wishlist capabilities.
- Mobile-optimized interface ensuring smooth navigation and transaction on various devices.
- Integration with social media platforms for easy sharing and promotional activities.
- Personalized recommendations based on user preferences and browsing history.
- Robust customer support with live chat and FAQ for immediate assistance.
- Promotional campaigns, discounts, and loyalty rewards to enhance customer engagement.

Responsibilities

- Testing user accounts functionality including order tracking, purchase history, and wishlist features.
- Creating comprehensive test plans and test cases
- Conducting manual tests for purchase workflows

Achievements

- Implemented comprehensive test plans using Zephyr
- Enhanced bug tracking and reporting via JIRA
- Identified payment process defects pre-deployment
- Conducted rigorous manual testing
- Verified mobile optimization consistency across devices

2020.5 – 2021.2
0.8 years
Full-time

International Summit Event App

Employer:	Coherent Solutions
Roles:	QA Specialist (Manual testing)
Stack:	Android, iOS, JIRA

Mobile application designed to enhance the experience of attendees at an international summit, welcoming approximately 20,000 visitors over the span of three days. The application offers several key functionalities:

- **Event Schedule:** Provides a detailed and interactive agenda of the summit, allowing attendees to personalize their schedules with reminders and session bookmarks.
- **Networking Features:** Includes a robust networking platform facilitating connections among attendees through integrated chat, interactive maps, and attendee profiles.
- **Real-time Updates:** Sends push notifications to keep users informed about real-time changes, announcements, or emergency notices.
- **Interactive Map:** Offers comprehensive maps of the venue for easy navigation, highlighting key areas such as sessions, restaurants, and emergency exits.
- **Information Portal:** Acts as a central hub for information on speakers, sponsors, exhibitors, and local attractions.

Responsibilities

- Conducting manual testing across Android and iOS platforms.
- Creating detailed test cases for networking features and real-time updates.

Achievements

- Created comprehensive test cases for mobile apps
- Ensured seamless push notifications delivery
- Enhanced user feedback on networking feature
- Improved map navigation by identifying critical issues during manual testing

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2019.11 – 2020.4
0.4 years
Full-time

Smart Building Monitoring and Alert Mobile App

Employer: Software development company
Roles: QA Specialist (Manual testing)
Stack: Android, iOS, JIRA

The Smart Building Monitoring and Alert Mobile App is part of the Smart Building Remote Control System, designed to provide real-time insights and notifications regarding the building's infrastructure and environment. This app enables building managers and technical specialists to efficiently monitor various aspects of building operations remotely, ensuring prompt response to any issues that arise.

Responsibilities

- Conducting manual tests on iOS and Android for app functionality and usability.
- Creating detailed test reports for Android and iOS app defects and anomalies.

Achievements

- Enhanced test case coverage completeness
- Executed comprehensive manual tests on Android/iOS apps
- Validated cross-platform notification functionality
- Improved defect identification efficiency