



DONATION ACCEPTANCE POLICY

It's hard to say 'no thank you' to a donation, however, we do need to refuse some items due to potential safety concerns, being non-recyclable, containing hazardous materials, capacity issues, and/or items we are unable to resell. Additionally, we are unable to accept donations that have been recalled, banned or do not meet current safety standards.

Clothing and Accessories

We accept men's, women's, and children's clothing items. Please read below for best practices on donation clothing to SafeHaven and/or Berry Good Buys.

- Clothing must be in bags or boxes weighing less than 20 pounds, and removed from hangers. Please no loose clothing
- Clothing must be washed and free from stains and tears
- Please remove shoes from shoe boxes
- We are unable to accept loose and/or wet items and single shoes
- We are unable to accept loose wire hangers

Electronics and Appliances

- We are unable to accept items with broken parts, not in working order and/or missing power cords
- Televisions and computer monitors must be digital flat screens and no older than 7-years-old
- We are unable to accept natural gas appliances of any kind

Bedding & Linens

- Bedding must be washed and free from stains or tears
- We are unable to accept bed pillows
- We are unable to accept mattresses and box springs

Furniture and Housewares

- We are unable to accept any items with broken parts
- We are unable to accept any upholstered item with major stains, holes and/or tears
- We are unable to accept:
 - Sleeper Sofas
 - Executive Desks and Cubicles
 - Filing Cabinets
 - China Cabinets
 - Hospital Beds
 - Window Blinds with Cords
 - Auto Parts (Tires, Wheels, Batteries, Etc.)
 - Household Building Materials (Tiles, Paint, Sinks, Etc.)
 - Chemicals
 - Kerosene Lamps
 - Wired Light Fixtures
 - Bed Rails are Only Accepted with Headboard and Footboard

Miscellaneous

Our staff is trained on what we can and cannot accept. For additional information, please contact us by calling (817) 921-2793 or emailing bgbstaff@thearchwaytx.org.