

Sale of One-Off Products on SimplyBookMe

Terms and Conditions

Legal Entity Name: Holmes Place Wien GmbH

1. Description of the Product or Service

See online description directly on SimplyBookMe.

2. Payment Terms

Payments are processed instantly using secure third-party payment gateways (in this case, Adyen).

3. Delivery Information

Digital products/services are delivered via email immediately after purchase confirmation.

4. Refund and Cancellation Policy

All sales are final, and we do not offer refunds for any products or services purchased.

By completing your purchase, you acknowledge and agree that you are not entitled to a refund under any circumstances, including but not limited to dissatisfaction with the product or service.

If you have any technical issues or concerns, please contact us at info@holmesplace.at and we will do our best to assist you.

5. Third-Party Involvement

We use third-party services for payment processing, hosting, and delivery of our product/service. These may include SimplyBookMe and Adyen.

6. Governing Law

These Terms and Conditions are governed by the laws of Austria.

Privacy Policy

The following privacy policy applies: [Privacy Policy | Holmes Place Österreich](#)

Contact Information

For questions or support, contact us at:
Legal Entity Name: Holmes Place Wien GmbH, Wehlistraße 66, 1200 Wien
Email: info@holmesplace.at

Checkout and Payment Process Information

Before completing a payment, shoppers must check the T&Cs box as displayed by our partner SimplyBookMe, our supplier, who processes personal data in line with their privacy policy and our own data processing agreement.