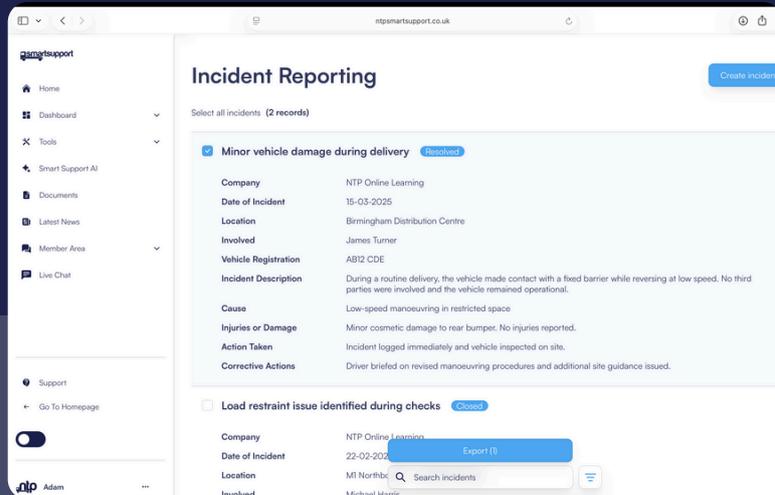


JANUARY 2026

HAULAGE & TRANSPORT UPDATE



Feedback:

We're thrilled to see you using Smart Support! Your feedback is invaluable as we continue to enhance the system, making it as streamlined and easy to use as possible. Our goal is to give you a clear view of all your records, tasks, and daily operations so managing your company and drivers is simpler and more efficient. If you have any thoughts, suggestions, or ideas on how we can make Smart Support even better, we'd love to hear from you, your input helps us shape a system that truly supports the industry in staying compliant.

New And Improved Features!

As you know, our new and improved Smart Support service is here and it's designed to make managing your company and drivers even easier. We've created a space where you can clearly visualise all your records, from driver details and maintenance logs to daily check ins, tasks, reminders, incident reports and much more. Everything you need is now in one place, giving you a simple, organised view of your operations and making it easier to stay in control every day.

Get stuck in! Add your drivers and vehicles, record all the information you gather each day, and log in anytime to add or edit as needed. Let Smart Support take the pressure off, keep everything organised, and give your brain a well-deserved rest!

Our aim is to make Smart Support a service you truly can't imagine running your day without.



"Smart Support keeps all our driver and vehicle records in one place, which saves us loads of time. We always know what's due and what needs action without digging through spreadsheets. It just makes day to day compliance easier."

Olivia Harper
Transport Manager



National Transport Inspection Plan 2026 — Tighter Enforcement

The UK's new Transport Inspection Plan for 2026 has set out clear priorities for enforcement, signalling a stricter regulatory environment. Inspectors will focus on:

- Weight compliance: Maintaining the 44t limit, with heavier vehicles facing increased scrutiny.
- Smart tachographs: Ensuring all digital driver records are accurate and up to date.
- Loading and unloading practices: Unauthorised zones and unsafe practices will face penalties.
- Business conduct: Late payments, unfair competition, and proper record keeping are under review.

Practical tip: Operators should audit their fleet compliance and driver records now, as inspection teams are increasingly data driven and capable of cross referencing multiple systems.

EU Customs & Reporting Changes

Cross border hauliers face new rules:

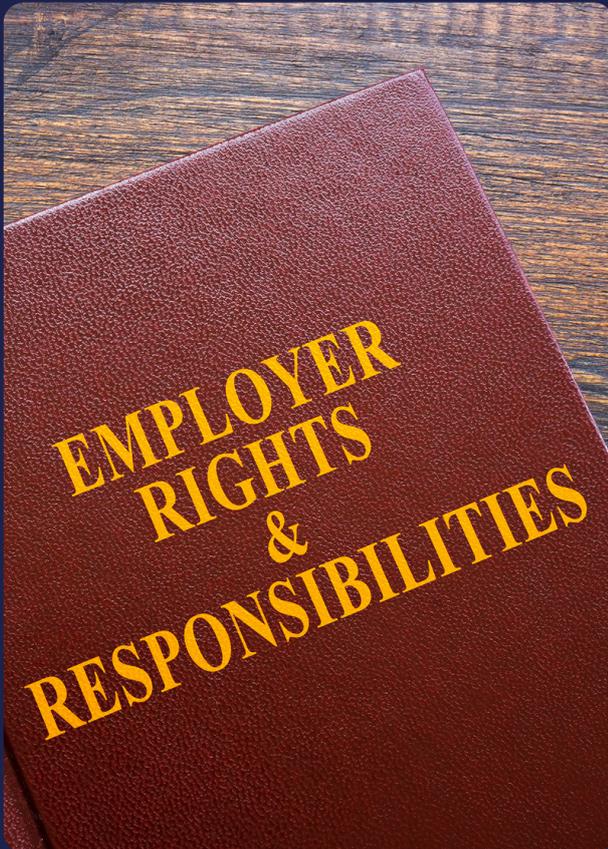
- AES/ECS2 PLUS for customs export declarations.
- Carbon Border Adjustment Mechanism (CBAM) reporting.
- Union Customs Code reforms (nUCC) for transit and declarations.

Impact:

Non compliance = delays, fines, or seized cargo.
Update your IT systems and workflows now.



Customs
Declaration



Employment Rights Act 2025: what's coming in April 2026

- The roadmap sets out the following changes which will come into effect in April 2026.
- Reforms to Statutory Sick Pay (SSP).
- Establishment of the Fair Work Agency.
- Increase to the maximum protective award in collective consultation situations.
- Removal of qualifying service requirement for paternity and parental leave.
- Inclusion of disclosures relating to sexual harassment in the list of "qualifying disclosures".
- Trade Union balloting and recognition process reforms.

Takeaway

The legal changes set to come into force from April 2026 will have a big impact on employers, and will likely require changes to organisation policies, procedures and practices. Now is the time to begin the work of assessing what will need to be changed to ensure there is plenty of time to do so and train managers on the new rules.

