



February 25, 2026

Subject: Important Clarification Regarding International Specialty Medication Sourcing

Dear Adrienne Ratkiewicz,

We are writing to follow up on the recent communication sent to you by Klehr Harrison concerning Aphora Health.

As a participant in the international sourcing program, we want to address any questions or concerns you may have. The medications provided through this program are the same products, from the same manufacturers, that you would receive in the U.S. While these medications are not FDA-approved—since that is a U.S.-specific designation—they are approved by the equivalent regulatory authority in the country dispensing the medication.

If you would like to discuss any questions or concerns, please call 717-586-9313 or email save@aphorahealth.com and ask for our pharmacist. You will be transferred to him, or he will return your call or email.

Participation in the Aphora program is voluntary, and you always retain the choice of whether to use the program. If you wish to discontinue services, please email save@aphorahealth.com with your name and company name, and we will inactivate your account.

If you choose to discontinue services, you will need to contact your doctor and request that your prescription be sent back to your local pharmacy so it can be filled the same way it was prior to working with Aphora.

We appreciate the opportunity to provide this clarification and remain committed to transparency, safety, and supporting informed member choice.

Best Regards,

Aphora Health