mackay
women's
services

ANNUAL
REPORT
2026

ACKNOWLEDGEMENT OF COUNTRY



Mackay Women's Services acknowledges the Traditional Owners of the land on which we live and work.

We pay our respect to Aboriginal and Torres Strait Islander peoples, and to Elders past and present.

We acknowledge and honour their connection to Country.

Mackay Women's Services also acknowledges all other Aboriginal and Torres Strait Islander people who call the region home.



We acknowledge the Australian South Sea Islander community, recognising their unique history, culture, and ongoing contributions to our region.



We acknowledge, celebrate, and stand alongside LGBTQIA+ communities. We are committed to fostering a safe, respectful, and inclusive environment.

ACKNOWLEDGEMENT OF LIVED EXPERIENCE

Mackay Women's Services acknowledges and deeply respects the courage, strength, and resilience of individuals with lived experience of domestic, family and sexual violence.

Your voices, stories, and advocacy are vital in shaping safer communities and informing meaningful change.

We honour your journey, recognise the pain and injustice you have endured, and commit to listening, learning, and standing with you in solidarity.

Contents

02 Chairperson’s Report

05 Key Projects

06 CEO’s Report

10 Our Services

12 Our People

14 Community Engagement

16 Partnerships & Donations

18 Our Service Partners

19 Partners & Supporters 2025–26

20 Financial Summary

21 Plans for the Future

Chairperson's Report



Karen May
Chairperson, Mackay Women's Services

The 2025–26 financial year has been a significant year for Mackay Women's Services.

It has been a year of growth, new opportunities and important conversations about what our community needs from a specialist domestic, family and sexual violence service.

While our purpose remains firmly grounded in supporting people experiencing violence, this year has also challenged us to think about how we can reach more people, strengthen our specialist services and contribute to meaningful prevention across our region.

One of the most important developments has been our continued expansion beyond Mackay. Our work to establish a presence in Moranbah is an important step towards making specialist support more accessible to women and families across the Isaac region. Regional communities have their own unique challenges, and we know that distance, privacy, transport and access to services can all influence whether someone feels able to seek help.

Expanding our presence means we can build stronger local relationships and create more accessible pathways to support.

This year has also seen us broaden our specialist capability, including the development of a dedicated sexual violence initiative. Sexual violence can have profound and lasting impacts, yet accessing appropriate specialist support is not always easy, particularly in regional communities.

The opportunity to strengthen this area of our service is an important investment in the women and young women who may need it.

Prevention has remained another important focus. Our Men's Behaviour Change Program continues to recognise that responding to domestic and family violence requires more than supporting victim-survivors after violence has occurred. Meaningful prevention also requires working with people who use violence, supporting accountability and creating opportunities for behaviour change.

Our broader prevention work has also continued through community education, partnerships and initiatives such as the #MackayRespect campaign during Domestic and Family Violence Prevention Month and participation on the Mayor's Domestic Violence Taskforce.

These conversations matter.

Change happens when communities are prepared to talk openly about violence, understand what respectful relationships look like and recognise that preventing domestic and family violence is a shared responsibility.

None of this work happens in isolation. Throughout the year, Mackay Women's Services has continued to build relationships across government, policing, health, community services, education, business and industry. We have been fortunate to receive the support of organisations including BMA, Glencore and our local Myer branch, alongside local businesses, community groups and individuals who have contributed their time, resources and expertise.

The generosity of our community has once again demonstrated what can happen when people come together for a common purpose.

I would like to acknowledge the support from former Minister Amanda Camm MP and the Department of Child Safety and the Prevention of Domestic and Family Violence. Having strong relationships with the department is essential for good service delivery.

I would also like to acknowledge the Mackay Women's Services team.

The work undertaken by our staff is complex and, at times, challenging. It requires professional expertise, compassion, resilience and an unwavering commitment to the people who access our service.

Our qualified counsellors, administration and support staff, leadership team and volunteers all contribute to the organisation's ability to provide safe and respectful support.



On behalf of the Board, thank you for the work you do every day.

I wish to acknowledge our CEO, Belinda Berg. Belinda's leadership skills and knowledge of the sector and the ability to build strong positive relationships has enabled the organisation to grow and deliver a holistic approach to enhancing the lives of women and children while also working with men to develop positive behaviours.

I also acknowledge my fellow Board members for their continued commitment to good governance and to the long-term sustainability of Mackay Women's Services. As the organisation grows, strong governance becomes increasingly important, ensuring that our decisions remain focused on our purpose and the people and communities we serve.

Looking ahead, there is significant work to do.

We will continue to strengthen our regional presence, develop specialist sexual violence support, grow our prevention and behaviour change initiatives and build the partnerships required to create lasting change.

We will also continue to invest in our people and our organisational foundations so that Mackay Women's Services is equipped to respond to the needs of our community now and into the future.

Most importantly, we will continue to listen.

To the women, children and families who access our services. To our staff and volunteers. To our partners. And to the broader community.

Their experiences and insights must continue to shape how we work.

I am proud of what Mackay Women's Services has achieved over the last financial year, but I am equally conscious that our work is far from finished.

Every person who reaches out for support deserves to be met with safety, respect and compassion. Every community deserves the opportunity to understand and prevent violence. And every person who contributes to this work has a role in creating a safer future.

Thank you to everyone who has stood alongside Mackay Women's Services this year. Together, we continue to build a stronger, more connected and safer community.



Karen May
Chairperson
Mackay Women's Services



Key Projects

The 2025–26 financial year has been a year of building, expanding and looking ahead for Mackay Women's Services.

While our core purpose remains unchanged, the way we deliver that support continues to evolve in response to the needs of our community.

This year, several projects have strengthened our capacity to reach more people, broaden the support we offer and create stronger pathways towards safety and recovery.

Expanding our regional footprint

One of the most significant developments has been the expansion of Mackay Women's Services' presence into the Isaac region, with work underway to establish a new base in Moranbah.

For a regional service, access matters.

Women and families experiencing domestic and family violence should not have to navigate significant distances to find support. Establishing a stronger presence in Moranbah provides an opportunity to build local relationships and develop a more connected response for communities across the Isaac region.

The support of local businesses has already helped make this expansion possible, with community donations contributing towards furnishing the new Moranbah premises.

This represents an important step in our commitment to ensuring our services are accessible across the communities we are here to support.

Growing our Men's Behaviour Change Program

Our work to prevent domestic and family violence must include both support for victim-survivors and meaningful intervention with people who use violence.

Our men's behaviour change program, *Stepping Up*, has continued to develop as an important part of this approach.

The program helps men recognise the impact of their behaviour, take responsibility and develop healthier and more respectful relationships.

Importantly, this work is now attracting stronger community and philanthropic support. This investment recognises that lasting change requires more than responding to violence after it occurs. It requires prevention, accountability and opportunities for behaviour to change.



CEO's

Report



Belinda Berg
CEO, Mackay Women's Services

Now in my second year as CEO, I continue to take my responsibility to deliver our services to our community incredibly seriously. The past two years in the role have been some of the most rewarding of my career.

As this year comes to a close, I look forward to 2027 with a clear focus on sustainability, building on the strong foundations of my first year to ensure our services, our funding and our people are equipped for the sustained high levels of client demand we continue to see.

Our singular goal remains maintaining a supportive and empowering environment for Domestic Family Violence (DFV) and Sexual Violence (SV) victim-survivors, as well as for our team members, even as that demand continues to grow.

We have also focussed on collaborating with a range of diverse partners within our sector and beyond in order to help as many people across Mackay, the Whitsundays and the Isaac region as we possibly can.

We all know how domestic family violence impacts our community and unfortunately for many there is a story very close to home. This year our continued community engagement, in person and via social media, networking, and our new website, have seen the organisation's presence and service usage grow further still, with demand for our services reaching the highest levels we have recorded.

Notable Highlights in 2026:

- Sustained our qualified, experienced team of clinicians while growing our capacity to meet rising client demand.
- Strengthened the sustainability of our operations by increasing our presence in the Isaacs with a dedicated additional local clinician and through our asset acquisition thanks to our partnership with BMA.
- Enhanced our existing locations and professional spaces for clinicians and for our essential business functions.
- We received record levels of support from the community, matched by record levels of demand for our services.
- Hosted a first of its kind business event, showcasing our services and providing opportunity for new business partnerships.

Our People

After a significant period of transformation, this year the organisation has built on that stability with a focus on sustainability. Our first period of growth resulted in a workforce made up of a strong, qualified

group of clinicians and a well curated business team. This year our priority has been ensuring that our team and our systems remain sustainable and innovative as we respond to high levels of client demand. With all key leadership roles in place and a strong senior team leading our operations, we are well placed to keep growing our services for our community.

We continue to prioritise listening to our people and acting on their feedback, recognising that our service depends on a sustainable and supported workforce, and have seen improvement in our employee retention and attraction.

Client and Community Impact

This year, client demand for our services continued to grow. We prioritised operational efficiency and client satisfaction to meet that demand, resulting in a significant improvement in the support we could provide to our victim-survivors. We will continue to invest in these areas to build a viable, real-time model of access to our services, and look to innovate our delivery through technology platforms so we can keep pace with demand without compromising the quality of care.

It can be easy to feel overwhelmed by the scale and complexity of the crises our team face, and by the sheer volume of clients now seeking our support, but as we continue to mobilise, organise and reimagine the delivery of client-centred services we find strength in taking our organisation to the next level of responsiveness.

Governance

Supported by an amazing Board and a committed and focused Leadership Team, we made a difference in the lives of many.. I am so proud and humbled to work with such a fabulous and dedicated group. Together we work on continuously reviewing how we operate, and on planning to ensure the programs we provide remain current, responsive to rising demand, and sustainable for the long term. This was captured in our strategic goals during our planning process undertaken this year which has set an ambitious but achievable course through to 2028.

Our community confidence continues to grow enabling a greater platform to build on our strategic goals and look for new opportunities to expand. All while keeping historical commitments to our grassroots whilst re-inventing the concept of a “not for profit”, and ensuring that our communities are at the centre of everything we do.

Our Future

We are pleased to report another strong year of financial growth, with the successful securing a number of grants, and our first property, and a significant increase in donations. Looking ahead, we are focused on continuing to expand our reach and service offerings, so the continued support of business partners and donors remains key to this growth.

Our partnerships are what make the critical and life-changing work we do possible. We are so grateful to our corporate partners and donors who help us sustain and continue our support of those who need us most.

This year identified new opportunities to support, train, and educate our corporate and business partners for the safety and security of their teams. 2027 will see continue this journey with more formal partnerships with our business and corporate community for mutual gain and advancement.

Mackay Women’s Services also diversified its mode of delivery for our intervention and behaviour change program. Recognising the

present barriers to engagement of these services and programs, and the increasing demand for flexible access, Mackay Women's Services is leading the sector through the delivery of an on-line platform accompanied by individualised supports. This innovation opens the opportunities for more clients to engage more frequently with better outcomes.

In addition to continuing our delivery of high-quality services to a growing number of clients, more often, and with better outcomes, we continue to ensuring our team are well supported with sufficient and comfortable workspaces, and the continuous improvement of consultation spaces to ensure that are welcoming, warm and safe for our clients.

Mackay Women's Services continues to ride the momentum of last year as we continue to actively pursue opportunities for innovation, growth and development, with sustainability at the centre of our planning.

Note of Thanks

Your generosity and support, be it through donations, time or just continuing to raise awareness of our services, ensures Mackay Women's Services can be there for victim-survivors every day. We are serious about our responsibility to steward your gifts with care. Every dollar donated goes directly towards supporting clients and enhancing our service offerings..

I am committed to working with my team to ensure the sustainability and growth of our organisation. It is my hope that one day organisations like ours become redundant and that domestic and family violence is a thing of the past, however until then, we will continue to reach further than we have before and continue to remove barriers for those impacted by domestic and family violence.

2027 will be our best yet.



Belinda Berg
Chief Executive Officer
Mackay Women's Services



Our 2026-28 Strategic Plan

OUR VISION

A community where everyone can live safe, connected lives free from domestic, family and sexual violence.

OUR PURPOSE

To enhance lives by strengthening safety, dignity and recovery for people impacted by domestic, family and sexual violence in our community.

OUR VALUES

- Holistic
- Ethical
- Respectful
- Socially Just

Our Strategic Pillars



Our

Services

In 2025–26, we supported more women, children and families than ever before across Mackay, the Whitsundays and the Isaac region.

Our team delivered 32,736 hours of direct support, a 23.3% increase on the previous year, through counselling, case management, advocacy, court support, accommodation and safety upgrades. All our services are free, ensuring people can access support when they need it most.

While the number of people accessing our services continued to grow, the hours of support increased at an even faster rate. Domestic and family violence support hours rose by 50.6%, while sexual violence support hours increased by 68.6%. This reflects the growing complexity of the situations people are facing and the need for more intensive, ongoing support.

Why is demand increasing?

A range of factors are contributing to the growing demand for our services. New coercive control laws have created greater awareness and additional pathways for reporting, while record levels of recorded sexual assault highlight the ongoing need for specialist support.

The housing and rental crisis is also making it harder for victim-survivors to leave unsafe situations, increasing the need for emergency accommodation and home safety upgrades. And with an estimated four in five domestic and family violence incidents going unreported nationally, the figures we see are likely only part of the picture.

Behind every number is a person reaching out for help, often during one of the most difficult times in their life. These figures reflect both the growing need in our community and our team's ongoing commitment to being there when people need us.



3,893

Episodes of Care



4,242

Sexual Violence Hours



1,336

Court Based Services



32,736

Hours Direct Client Support



12,394

DFV Hours

Counselling and case management

Our counsellors and case managers walk alongside women and families through crisis and recovery. Case management helps clients with safety planning, housing, finances, Centrelink, schooling and connecting with other services, while counselling supports healing from trauma.

Domestic and family violence support

Our specialist DFV practitioners provide risk assessment, safety planning, advocacy and practical support for women and children experiencing domestic and family violence. This year's growth reflects rising demand across the region, including new pathways created by Queensland's coercive control offence, which took effect in May 2025.

Sexual violence support

We provide specialist counselling and support for people who have experienced sexual violence, whether recent or in the past. Support is trauma-informed and led by what each person needs, including help navigating reporting, medical and legal options if they choose.

Court support

Going to court can be one of the most frightening steps for a victim-survivor. Our court support workers help people understand the process, prepare for their hearing, apply for or respond to protection orders, and feel safe on the day. North Queensland Women's Legal Service also runs a free monthly legal clinic at our site, so women can get face-to-face legal advice.

Accommodation and safety upgrades

Some women need to leave home straight away to be safe. Others can stay safely in their own home once the right security measures are in place. We support both. In 2025–26 we provided 613 nights of emergency accommodation for 333 people, an average of just under two nights each. This short-term crisis accommodation gives women and children somewhere safe to go while longer-term options are arranged.

Additionally, 546 people had their homes made safer through security upgrades and repairs [e.g. lock changes, security screens, cameras, lighting]. This means women and children can stay in their own home, close to school, work and the people who support them. With the rental market as tight as it is, staying home safely is often the most realistic option.

Men's Behaviour Change Program

The Stepping Up Men's Behaviour Change Program is a professionally facilitated, 16-week program supporting men to recognise and change harmful behaviours in their relationships. Combining individual and group sessions, the program focuses on building self-awareness, accountability, healthy communication and respectful relationships to support meaningful, lasting behavioural change.

Our

People

Behind every conversation, every referral, every safety plan and every connection to support is a person who chooses to show up for others.

Our people are the heart of **Mackay Women's Services**.

28

Qualified Counsellors & Case Managers

5

Administration & Business Support

3

Senior Leadership Team



Throughout 2025–26, our team continued to grow and respond to the changing needs of the communities we serve.

Our workforce brings together a broad range of expertise across domestic and family violence, sexual violence, counselling, case management, advocacy, court support and child and youth support.

While every role is different, our purpose is shared.

We work to create an environment where people feel safe, heard and respected. We understand that every person who accesses our service arrives with their own experience, circumstances and needs. Our role is to listen, provide information and support, and work alongside each person to help them identify their options and make informed decisions about their future.

This year has also highlighted the importance of working as one team.

Beyond our direct service teams, Mackay Women's Services is supported by people working across administration, community engagement, partnerships and governance. Each contributes to the organisation's ability to provide a professional, sustainable and accessible service.

Our Board of Directors provides oversight and governance, bringing together experience across leadership, business, finance, community, clinical and professional practice.

A team connected to community

Being part of Mackay Women's Services means being part of something bigger than our individual roles.

Our people are part of a much larger network of service providers community members and organisations working towards creating a safer community for families..



Community

Engagement

Community engagement is an important part of the work we do. It allows us to talk openly about domestic, family and sexual violence, connect people with support and create opportunities for our community to be part of prevention.

We believe being visible and accessible in the community matters. For someone experiencing violence, seeing the name of a trusted service at a local event may be the first step towards understanding that support is available.



#MackayRESPECT

A key item in our community engagement calendar this year was #MackayRESPECT campaign as part of Domestic and Family Violence Prevention month in May.

Led by the Rotary Club of Mackay and the Mayor's Domestic and Family Violence Taskforce, the campaign encouraged the community stand united and say no to domestic and family violence.

This year, the campaign brought the message into public spaces, with large 'RESPECT' installations positioned throughout the region and culminated in the Respect In Every Step March at the end of the month..



Campaigns such as #MackayRESPECT provide an opportunity to move the conversation beyond crisis response and into prevention.




mackay
women's
services


Mackay says NO to DFV
STOP
Domestic and Family Violence
Mackay says NO to DFV
DFV can happen to ANYONE
Mackay says NO to DFV


mackay
women's
services
Attitude is Everything
1800 RESPECT





Partnerships &

Donations

Thank you to our partners

We thank every organisation, business, foundation, community group and individual who has contributed to Mackay Women's Services throughout the year.

Some contributions are large and highly visible. Others happen quietly behind the scenes.

Every one of them helps us do more.

Most importantly, these partnerships demonstrate a shared understanding that preventing domestic, family and sexual violence is not the responsibility of one organisation alone.

It is a community responsibility. And when our community works together, we can create stronger pathways to safety, support and change.

Glencore Australia

We were awarded a significant donation from Glencore Australia to support an important project that will strengthen the way we manage and protect client information.

The funding will contribute to the enhancement of our Client Record Management System, helping us to improve the accuracy, consistency and completeness of client records, create a more efficient and user-friendly experience for our staff, strengthen privacy, security and regulatory compliance and build a scalable, future-ready system that can grow with our services.



This investment will make a meaningful difference behind the scenes, allowing our team to spend more time focused on what matters most - supporting women, children and families in our community.



Dalrymple Bay Infrastructure

Thanks to the generous support of Dalrymple Bay Infrastructure, we were able to make significant upgrades to our conference room.

The room is now fully equipped with new technology, a board table, and chairs, creating a comfortable and functional space where important conversations, collaboration, and support can take place. Partnerships like this make a real difference in the work we do every day.

Rotary Club of Mackay

Thanks to the generous support of the Rotary Club of Mackay and the Mayor's Charity Golf Day, Mackay Women's Services was able to purchase a new vehicle.

This vehicle will play an important role in helping us deliver our services across the Mackay, Isaac and Whitsunday regions. Reliable transport allows our team to reach women and families who need support, helping us provide vital services across our vast region and continue working towards safer futures.

EHW Technology

We're incredibly grateful to the team at EHW Tech for their generous donation to support the delivery of our Men's Behaviour Change Program.

The program provides a structured pathway for men to recognise the impact of their behaviour, take responsibility for their actions and develop healthier, more respectful relationships. By supporting the delivery of this important program, EHW Tech is helping us continue this vital work and strengthen safety outcomes for individuals, families and our wider community.

BMA

We've strengthened our presence in the Isaac region through a partnership with BMA that saw the transfer of a property in Moranbah to support the delivery of critical domestic and family violence services.

The property provides a local base for counsellors and program staff, allowing us to expand our reach while reducing the travel and accommodation costs associated with delivering services across the region.

The Moranbah property will support the delivery of these services closer to home while creating opportunities for men's behaviour change programs, community education initiatives and stronger engagement with local stakeholders.

This partnership allows us to deepen our connection with the Isaac region and continue delivering vital services where they are needed most.

Having a stronger local presence helps us build relationships, increase awareness and ensure people know where to turn for support.



Our Service Partners

North Queensland Women's Legal Service

For the past two years, NQWLS has run a free monthly legal clinic at Mackay Women's Services. The clinic gives face-to-face and urgent legal support to women who can't easily access phone-based services. NQWLS also regularly provides in-kind training to our team and is always looking for new ways to support victim-survivors and the agencies, like MWS, who work alongside them. We are grateful for a partnership that continues to make a real difference in our community.

Centre Against Domestic Abuse

CADA is contracted to deliver safety upgrades across Queensland and funds safety devices for women and children in the Mackay region. Our partnership works as a referral model: MWS practitioners bring the clinical expertise, including risk assessment and safety planning, while CADA, as the funded agency, provides the governance and stock control. Together, we make sure women in our region can get the security upgrades they need to stay safely in their own homes.

Reconcile Life

Through our partnership with Reconcile Life, Mackay Women's Services is helping women and families experiencing domestic and family violence access vital home security measures. Their generous funding supports the professional installation of security cameras, removing practical barriers and ensuring victim-survivors can access timely, reliable safety solutions. Over the past financial year, 66 victim-survivors across the Mackay and Isaac regions received support, with 164 security camera devices installed to provide added protection, reassurance and peace of mind.





Partners & Supporters 2025–26

Platinum – 50k+

BMA

Glencore

MinterEllison

Gold – 10k+

Dalrymple Bay Infrastructure

Rotary Club of Mackay

F45 Training Mackay

Silver – 5k+

Myer Community Fund

Mackay Regional Council

EHW Technology

QCoal Foundation

Reconcile Life

North Queensland Bulk Ports

Wallace & Wallace Lawyers

Carole Cooper Consulting

Financial

Summary

A summary of our audited financial statements for the year ending 30 June 2026

$5.71m
total income, up 11% on last year excluding the gifted property

82%
of income from government funding and grants

$286,525
direct client support and emergency relief, up 65%

$94k
in community donations, almost three times last year

Statement of Profit or Loss

For the year ended 30 June 2026

	2026 $	2025 $
INCOME		
Government funding	4,678,458	4,065,242
Grants	29,687	104,731
Donations	93,646	34,263
Donated property (28 Archer Drive, Moranbah)	405,000	-
Other income (incl. interest)	505,770	573,004
Total income	**5,712,561**	**4,777,240**
EXPENSES		
Employee costs	(3,671,298)	(2,864,153)
Client support and emergency relief	(286,525)	(173,389)
Depreciation	(72,024)	(37,121)
Other operating expenses	(1,235,417)	(1,358,812)
Total expenses	**(5,265,264)**	**(4,433,475)**
Surplus for the year	**447,297**	**343,765**

Statement of Financial Position

As at 30 June 2026

	2026 $	2025 $
ASSETS		
Cash and cash equivalents	1,993,958	1,800,425
Receivables and other current assets	114,599	49,113
Land and buildings	405,000	-
Property, plant and equipment	218,781	146,253
Right-of-use assets (leases)	78,572	124,741
Total assets	**2,810,910**	**2,120,532**
LIABILITIES		
Payables and funding held for future services	711,261	463,863
Employee leave entitlements	156,022	106,714
Lease liabilities	80,840	134,465
Total liabilities	**948,123**	**705,042**
Net assets	**1,862,787**	**1,415,490**
EQUITY		
Retained surpluses	**1,862,787**	**1,415,490**

These figures are a summary of the audited financial statements of Domestic Violence Resource Service Ltd (trading as Mackay Women's Services) for the year ended 30 June 2026, audited by S H Tait & Co. The full audited financial report is available on request and from the ACNC Register.

Plans for the

Future

As we look towards the year ahead, Mackay Women's Services is entering an important period of growth.

Our focus is not simply on doing more. It is on building an organisation that is stronger, more accessible and better equipped to respond to the needs of our region.

Growing our regional presence

The expansion of our services into Moranbah represents an important next step in our commitment to the Isaac region.

Our ambition is to ensure that geography is not a barrier to accessing help.

Over the coming year, we will continue to establish local relationships and strengthen pathways between the community and specialist support.

Developing specialist sexual violence support

We will continue to develop our specialist response to sexual violence, building local capability and ensuring women and young women have access to appropriate therapeutic and case management support.

This work represents an important expansion of our service offering and reinforces our commitment to supporting people affected by all forms of gender-based violence.

Growing prevention work

Our Men's Behaviour Change Program will remain a key area of development.

We want to continue creating opportunities for men who use violence to take responsibility, understand the impact of their behaviour and work towards meaningful change.

We will also continue investing in broader prevention and community education, recognising that sustainable change requires work well before a crisis occurs.

Strengthening our people

Our people are fundamental to the quality of our service.

As demand for our service continues to grow, we will focus on attracting and retaining skilled professionals, supporting staff wellbeing and providing opportunities for ongoing professional development.

We want to be an organisation where people feel valued, supported and proud of the work they do.

Looking forward

The work ahead is significant.

Demand for support remains high, and the issues facing victim-survivors are increasingly complex. Recent regional data and frontline experience continue to demonstrate the scale of domestic and family violence across the Mackay, Isaac and Whitsunday communities.

But we are also seeing something equally important: a community that is increasingly willing to have the conversation, invest in prevention and stand alongside victim-survivors.

Our future direction is built around that momentum.

Our vision is a safer region where women, children and families can live free from domestic, family and sexual violence.

There is more work to do. And we are ready for it.

mackay women's services

Support Our Services

DONATE NOW

Address

418A Shakespeare Street,
West Mackay QLD 4740

Phone

Phone: 07 4953 1788

Online

Email: admin@dvrs.org.au

Website: www.mackaywomensservices.org.au

Social Media

Facebook: www.facebook.com/mackaywomensservices

Instagram: https://www.instagram.com/mackaywomensservices_/

LinkedIn: www.linkedin.com/company/mackay-womens-services

Funded by
Queensland Government
HDAA CERTIFIED ORGANISATION