



Leo

# MEET ME AMEEN ROBY

**Role:**

Account Manager & Dispatch  
Addison, TX



## AT WORK

**One thing I love about what I do is...**

*The problem-solving and the interaction with people. I enjoy tackling challenges and working with others to find solutions.*

**A value I try to bring into work every day...**

*Positivity and a great attitude. I try to create an encouraging environment and set a constructive tone for the day.*

## JUST FOR FUN

**My walk on song would be...**

*Turn Down for What by DJ Snake & Lil Jon*

**A book, podcast, or show I always recommend...**

*Yellowstone*

## OUTSIDE OF WORK

**When I'm not working...**

*I'm usually watching sports or spending time working on my motorcycle.*

**My favorite way to treat myself...**

*Going to my favorite restaurants and enjoying a good meal is my go-to way to relax and treat myself.*

**Right now I'm especially excited about...**

*The future of Leo – it feels like a big step forward, and I'm looking forward to seeing the impact it will have.*



Leo

# MEET ME ASHLEY ARCHIBALD



## Role:

Finance Specialist  
Hamilton Township, NJ

## AT WORK

### One thing I love about what I do is...

*Being able to make a real difference while helping Firstline grow and succeed.*

### A value I try to bring into work every day...

*Being both reliable and curious – someone my team can depend on while always looking for better ways to learn and improve.*

## JUST FOR FUN

### My walk on song would be...

*Fearless by PRESIDENT*

### A book, podcast, or show I always recommend...

*The Distractible Podcast*

## OUTSIDE OF WORK

### When I'm not working...

*You'll probably find me enjoying live music at a concert/local venue or camping somewhere outdoors.*

### My favorite way to treat myself...

*Is scoring concert tickets or indulging in some much-needed self-care.*

### Right now I'm especially excited about...

*The opportunities ahead and everything I can accomplish.*



Leo

# MEET ME

## ASHLEY GIAMMARINO

**Role:**

Vendor Relations Supervisor  
Hauppauge, NY



### AT WORK

**One thing I love about what I do is...**

*I get to work with so many different people and hear their perspectives on what's going on. Plus, our vendor relations team is great to work with.*

**A value I try to bring into work every day...**

*Consistency, motivation, collaboration & empathy.*

### JUST FOR FUN

**My walk on song would be...**

*We Are The Champions by Queen*

**A book, podcast, or show I always recommend...**

*Crime shows/podcasts*

### OUTSIDE OF WORK

**When I'm not working...**

*Doing family things, always looking for new experiences, new adventures.*

**My favorite way to treat myself...**

*Solo trip to Target & coffee.*

**Right now I'm especially excited about...**

*The Holidays (:*



Leo

# MEET ME ASHLEY ORTIZ

**Role:**

Talent Acquisition Specialist  
Toms River, NJ



## AT WORK

**One thing I love about what I do is...**

*Connecting people with opportunities that genuinely excite them. I love being part of someone's career journey & helping our teams grow with the right talent. It's a mix of strategy, intuition, & a lot of meaningful conversations.*

**A value I try to bring into work every day...**

Enthusiasm & approachability. I'm big on creating an environment where people feel comfortable reaching out, collaborating, & celebrating wins together.

## OUTSIDE OF WORK

**When I'm not working...**

*At the gym, at a baseball, hockey, or basketball game, or doing something that gets my adrenaline going. I used to do drag racing & ride dirt bikes! I'm happiest when there's energy and movement!*

**My favorite way to treat myself...**

*Shopping... always shopping. Online, in-person, window shopping, it all counts.*

## JUST FOR FUN

**My walk on song would be...**

*Sweet Nothing by Calvin Harris*

**A book, podcast, or show I always recommend...**

*Any solid self-improvement or personal-growth book. I love anything that leaves me inspired, clearer-minded, or motivated to level up.*

**Right now I'm especially excited about...**

*The momentum and growth happening across the organization. Being part of building something new especially with the Leo launch. It feels energizing, and I'm excited to help shape what comes next.*



Leo

# MEET ME BRIANNE WEINING

**Role:**

Facilities Coordinator III  
Toms River, NJ



## AT WORK

**One thing I love about what I do is...**

*Building relationships. I enjoy connecting with people, learning their stories, and working together toward shared goals.*

**A value I try to bring into work every day...**

*Positivity & teamwork. I always try to create an encouraging environment and support the people around me so we can succeed together.*

## JUST FOR FUN

**My walk on song would be...**

*Never Gonna Not Dance Again by P!nk*

**A book, podcast, or show I always recommend...**

*Books: the Harry Potter series  
Show: Supernatural*

## OUTSIDE OF WORK

**When I'm not working...**

*I'm usually spending time with friends and family or heading to a Zumba class - both keep me energized and happy.*

**My favorite way to treat myself...**

*Time at the beach, shopping, massages, and getting my nails done. Those moments help me relax, reset, and enjoy a little self-care.*

**Right now I'm especially excited about...**

*The holiday season, I love the winter holidays, they are my favorite.*



Leo

# MEET ME COURTNEY MORROW

**Role:**

Account Manager  
Hamilton Township, NJ



## AT WORK

**One thing I love about what I do is...**

*Supporting the Citibank team and playing a role in keeping our largest client happy. It's rewarding to know the work we do makes a real impact.*

**A value I try to bring into work every day...**

*Be 1% better every day, showing up with the intention to learn, grow, and continuously improve, even in small ways.*

## JUST FOR FUN

**My walk on song would be...**

*Here comes the boom by P.O.D*

**A book, podcast, or show I always recommend...**

*Verity by Colleen Hoover*

## OUTSIDE OF WORK

**When I'm not working...**

*I'm spending time with my daughter – those moments are my favorite and always the best part of my day.*

**My favorite way to treat myself...**

*Grabbing a coffee from my favorite coffee shop. It's a small treat that always makes my day a little brighter.*

**Right now I'm especially excited about...**

*Spending the holidays with my family.*



Leo

# MEET ME EMAN BOYER

**Role:**

Office Admin  
Paramus, NJ



## AT WORK

**One thing I love about what I do is...**

*The opportunity for learning and professional growth. I enjoy continually building new skills and pushing myself to improve.*

**A value I try to bring into work every day...**

*Reliability. I aim to be someone others can depend on by following through and consistently delivering on what I commit to.*

## JUST FOR FUN

**My walk on song would be...**

*Diamonds by Rihanna*

**A book, podcast, or show I always recommend...**

*Mayor of Harlem*

## OUTSIDE OF WORK

**When I'm not working...**

*I'm in my bat cave, creating new art. It's my favorite space to unwind, experiment, and let my creativity flow.*

**My favorite way to treat myself...**

*Pampering and shopping therapy. Taking time to indulge a little helps me reset and feel refreshed.*

**Right now I'm especially excited about...**

*What's coming in the near future – there's a lot of potential ahead, and I'm looking forward to seeing how things unfold.*



Leo

# MEET ME JOCELYN PAGAN



## Role:

Compliance Supervisor  
Paramus, NJ

## AT WORK

### One thing I love about what I do is...

*I help people who need guidance with insurance, and it may sound silly, but I really enjoy it. :) I get to share deeper knowledge that many in our field only skim, helping others understand why insurance and compliance truly matter. When we know the key pieces, we can make confident, informed decisions, and that confidence is invaluable in my job.*

### A value I try to bring into work every day...

*Positivity and teamwork matter to me, and my role lets me support our teams every day.*

## JUST FOR FUN

### My walk on song would be...

*Anything upbeat that everyone can enjoy. I'm best in a support role, not the spotlight.*

### A book, podcast, or show I always recommend...

*I'm a big Steven King and James Patterson fan. Anime is also a long love and I usually recommend these.*

## OUTSIDE OF WORK

### When I'm not working...

*Gardening, DIY projects, cooking, baking, playing with my son (he likes to join whatever you are doing) or video games. I also give part-time care to my MIL and Dad, who are both disabled.*

### My favorite way to treat myself...

*Chocolate! It is a food group to me :) Ice cream is #2.*

### Right now I'm especially excited about...

*Holidays! Family time and good food make good memories. Even with my crazy family that argues all the time, it is always entertaining.*



Leo

# MEET ME KEN DOWGIALO

## Role:

Manager of Technicians  
River Grove, IL



## AT WORK

**One thing I love about what I do is...**

*The challenge of problem solving and helping our technicians grow.*

**A value I try to bring into work every day...**

*There is no such thing as a problem we can't solve. We just have not thought of the solution, yet.*

## JUST FOR FUN

**My walk on song would be...**

*Welcome to the Jungle by Guns N' Roses*

**A book, podcast, or show I always recommend...**

*WW2 in Color*

## OUTSIDE OF WORK

**When I'm not working...**

*I'm on the patio in back of my apartment, hanging with my neighbors.*

**My favorite way to treat myself...**

*A blizzard from Dairy Queen.*

**Right now I'm especially excited about...**

*Growing as an organization so we can become the greatest commercial maintenance company in the country and a trusted partner with our customers.*



Leo

# MEET ME LISA ALLIE

**Role:**  
Office Admin  
Exton, PA



## AT WORK

### One thing I love about what I do is...

*Helping everyone, whether it's making sure we are stocked with coffee and snacks or helping out other departments when they are overwhelmed, I love that I am needed in various places and everyone is grateful for the help.*

### A value I try to bring into work every day...

*A value I focus on every day at work is being a reliable team player.*

## JUST FOR FUN

### My walk on song would be...

*Have a Nice Day by Bon Jovi*

### A book, podcast, or show I always recommend...

*Podcast: Greg's Cryptid Corner*

*Show: Firefly (all time fav, it's off air now)*

## OUTSIDE OF WORK

### When I'm not working...

*You'll probably find me... with my husband, 2 boys, and puppy. We love watching movies together, playing video games, and hanging out outside.*

### My favorite way to treat myself...

*A day to myself. Either sleeping in, getting a massage or just getting to watch TV that isn't meant for a five year old.*

**Right now I'm especially excited about...**

*The upcoming holidays!*



Leo

# MEET ME

## LISA NIEDERKORN



### Role:

Account Manager  
Washington, MO

## AT WORK

### One thing I love about what I do is...

*I really enjoy the people I get to work with. The relationships, teamwork, and day-to-day collaboration make the job meaningful and enjoyable.*

### A value I try to bring into work every day...

*I make an effort to show up with optimism. Staying positive helps me approach challenges with a clearer mindset and keeps the energy around me upbeat.*

## JUST FOR FUN

### My walk on song would be...

*Lose yourself by Eminem*

### A book, podcast, or show I always recommend...

*Book - 7 Habits of Highly Effective People, Stephen Covey*

## OUTSIDE OF WORK

### When I'm not working...

*I'm usually outdoors hiking or in the kitchen cooking - two things that help me unwind and stay inspired.*

### My favorite way to treat myself...

*Spending time alone with no commitments. Whether it's hiking, biking, reading, or taking a spontaneous road trip, having that freedom is the best reset.*

### Right now I'm especially excited about...

*Taking some time off to relax and enjoy quality moments with family and friends.*



Leo

# MEET ME MADISON DISE

**Role:**

National Account Manager  
Exton, PA



## AT WORK

**One thing I love about what I do is...**

*Working with small companies and helping them grow.*

**A value I try to bring into work every day...**

*Remaining positive and knowing that every problem can be solved. There is always something to learn from everyone you encounter.*

## JUST FOR FUN

**My walk on song would be...**

*7 Rings by Ariana Grande*

**A book, podcast, or show I always recommend...**

*I will always recommend Mel Robbins podcast and books. She has so much insight about how to become the best version of yourself in every aspect of your life.*

## OUTSIDE OF WORK

**When I'm not working...**

*I'm at home with my dogs or exploring new places in the city.*

**My favorite way to treat myself...**

*Spending some down time with family and friends, trying a new coffee shop.*

**Right now I'm especially excited about...**

*All of the work the national account team is putting in to ensure that everyone has a support system.*



Leo

# MEET ME ROSALIE MCGRATH



## Role:

Projects Administrator  
Hauppauge, NY

## AT WORK

### One thing I love about what I do is...

*Being able to provide unwavering support to my team. I take pride in showing up for others and contributing to our collective success.*

### A value I try to bring into work every day...

*A go-getter attitude and a positive outlook. I try to stay proactive, upbeat, and ready to tackle whatever comes our way.*

## JUST FOR FUN

### My walk on song would be...

*Do You Believe in Magic? by The Lovin' Spoonful*

### A book, podcast, or show I always recommend...

*Crime Junkie*

## OUTSIDE OF WORK

### When I'm not working...

*I'm usually cozied up with my cat and a good movie.*

### My favorite way to treat myself...

*A self-care night in with music and crafts. Taking time to create and recharge always feels like the perfect reset.*

### Right now I'm especially excited about...

*The future of Leo and the impact we are able to make as individuals within the company.*



Leo

# MEET ME SAVANNAH SOMREK



## Role:

Account Manager  
River Grove, IL

## AT WORK

### One thing I love about what I do is...

*Problem-solving. Every day brings new challenges, and I get to jump in, find solutions, and keep things running smoothly.*

### A value I try to bring into work every day...

*A value I bring to work every day is compassion. Our jobs can be stressful – whether you're in the office or out in the field – so showing kindness and helping coworkers when they're having a tough day makes a big difference. Practicing compassion strengthens our resilience and lifts the whole team.*

## OUTSIDE OF WORK

### When I'm not working...

*When I'm not working (or working some more, lol), I'm usually catching up on sleep, doing chores, going to yoga, or spending time with friends and family. I keep it simple.*

### My favorite way to treat myself...

*A little self-care and a sweet treat.*

## JUST FOR FUN

### My walk on song would be...

*You Should See Me in a Crown by Billie Eilish*

### A book, podcast, or show I always recommend...

*Friends – it never fails*

## Right now I'm especially excited about...

*The new year – fresh start vibes and the chance to reset, refocus, and dive into new opportunities.*



Leo

# MEET ME SPENCER HARRIS



## Role:

VP of Operations  
Addison, TX

## AT WORK

### One thing I love about what I do is...

*At work, one thing I love about what I do is the people - building relationships, solving things together, and getting better.*

### A value I try to bring into work every day...

*Integrity - it guides how I make decisions, communicate with others, and show up for my team every day.*

## JUST FOR FUN

### My walk on song would be...

*Eye of the Tiger by Survivor*

### A book, podcast, or show I always recommend...

*This Past Weekend Podcast with Theo Von, The MeatEater Podcast, the book Money Makeover*

## OUTSIDE OF WORK

### When I'm not working...

*I'm usually spending time with my family and enjoying the outdoors - it's where I recharge and feel most grounded.*

### My favorite way to treat myself...

*Andy's Custard - specifically an M&M Concrete.*

## Right now I'm especially excited about...

*The future of Leo and the opportunities it will bring for all employees.*



Leo

# MEET ME STEVEN KWON

**Role:**

Marketing Manager  
Paramus, NJ



## AT WORK

**One thing I love about what I do is...**

*One thing I love about my work is having the space to use my creative process.*

**A value I try to bring into work every day...**

*A value I focus on bringing to work every day is a positive mindset.*

## JUST FOR FUN

**My walk on song would be...**

*God Gave Me Style by 50 Cent*

**A book, podcast, or show I always recommend...**

*Black Mirror*

## OUTSIDE OF WORK

**When I'm not working...**

*When I'm not working, you'll probably find me in the gym or on the basketball court.*

**My favorite way to treat myself...**

*I eat whatever I want and binge-watch a good show.*

**Right now I'm especially excited about...**

*Getting a dog.*



Leo

# MEET ME TRACIE COSTELLO



## Role:

Facilities Manager I R&M  
Toms River, NJ

## AT WORK

### One thing I love about what I do is...

*Teaching employees. I enjoy helping people learn, grow in their roles, & feel more confident in what they do.*

### A value I try to bring into work every day...

*Trying to be positive. I focus on showing up with a good attitude & supporting the people around me.*

## JUST FOR FUN

### My walk on song would be...

*Mud by Dorothy*

### A book, podcast, or show I always recommend...

*Reacher on Amazon Prime*

## OUTSIDE OF WORK

### When I'm not working...

*I'm at home with my 8 dogs, my two sons, & my husband. That's where I'm happiest—spending time with my family and all the chaos that comes with it.*

### My favorite way to treat myself...

*Cheesecake. It's my go-to indulgence & the perfect little moment of joy when I need a treat.*

### Right now I'm especially excited about...

*The holidays. I love the energy this time of year brings & I'm looking forward to the celebrations, family time, & everything that comes with the season.*



Leo

# MEET ME

# TYLER MELVIN

**Role:**

Client Engagement Specialist  
Washington, MO



## AT WORK

**One thing I love about what I do is...**

*Not just working alongside our teammates, but truly working for the team. I enjoy contributing in a way that supports everyone's success.*

**A value I try to bring into work every day...**

*Being diligent and detail-oriented. I take pride in staying thorough and consistent so the work we deliver is solid and reliable.*

## OUTSIDE OF WORK

**When I'm not working...**

*Running! It's my favorite way to clear my mind, stay active, and recharge.*

**My favorite way to treat myself...**

*Enjoying a good cocktail on an outdoor patio - ideally in perfect 75-plus-degree weather - is my ideal way to unwind and treat myself.*

## JUST FOR FUN

**My walk on song would be...**

*Scenes from an Italian Restaurant by Billy Joel*

**A book, podcast, or show I always recommend...**

*Californication (TV) The Great Gatsby / The Old Man and The Sea (Book)*

**Right now I'm especially excited about...**

*Revisiting and improving our pricing strategies and selling our customers on enterprise solution packages rather than just one trade at a time.*



Leo

# MEET ME QUYNH PHAM

**Role:**  
Office Manager  
Addison, TX



## AT WORK

### One thing I love about what I do is...

*Creating an environment where people feel welcomed, supported, and appreciated. I love being someone the team can rely on and bringing everyone together through meaningful bonding activities and events.*

### A value I try to bring into work every day...

*Warmth and optimism. I want team members to feel comfortable coming to me whenever they need support or even just a friendly chat to catch up.*

## JUST FOR FUN

### My walk on song would be...

*Following the Sun by Super-Hi and Neeka*

### A book, podcast, or show I always recommend...

*Crucial Conversations- It breaks down core communication skills in a simple and actionable way and helps people communicate more clearly in both personal and professional relationships.*

## OUTSIDE OF WORK

### When I'm not working...

*At a fitness class or spending time with friends.*

### My favorite way to treat myself...

*Exploring new restaurants or getting food I've been craving. I'm a total foodie, so if anyone ever needs recommendations in Dallas, I'm your person!*

## Right now I'm especially excited about...

*Goal-setting for 2026. There's so much to look forward to going into a new year, and I'm excited to reflect on 2025 and be intentional with planning what I want to accomplish in all areas of my life for the upcoming year.*



Leo

# MEET ME YARIBEL ROMERO



## Role:

Office Admin  
Hauppauge, NY

## AT WORK

**One thing I love about what I do is...**

*Being able to make people feel heard and valued.*

**A value I try to bring into work every day...**

*A value I try to bring into work every day is positive energy - always trying to see the glass half full.*

## JUST FOR FUN

**My walk on song would be...**

*Walking on Sunshine by Katrina and The Waves*

**A book, podcast, or show I always recommend...**

*Grey's Anatomy*

## OUTSIDE OF WORK

**When I'm not working...**

*When I'm not working, you'll find me with my kids or out on a walk, taking in the beauty of nature.*

**My favorite way to treat myself...**

*Surrounding myself with people I love.*

**Right now I'm especially excited about...**

*Our in-office potluck and our end of year celebration.*