Bobby Papson

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Senior Product Designer

Professional Summary

Senior Product Designer with 8+ years of experience shaping consumer apps, SaaS platforms, and enterprise software. Skilled at distilling complex systems into intuitive, scalable experiences that improve conversion, efficiency, and engagement. Trusted partner to executives and engineers, blending strategy and craft to deliver measurable outcomes across global brands.

Select Case Studies (portfolio linked)

• AES - Global Website Unification

Led UX and content strategy to consolidate 10+ international sites into a single scalable framework, improving clarity and usability across diverse audiences.

• Georgia-Pacific - Simfoni & OneStop

Designed enterprise tools that streamlined workflows for remote engineers and floor operators, reducing tool-switching and increasing troubleshooting speed.

Omnia Partners – Connect Platform

Defined UX for a partner dashboard that empowered collaboration and reporting, driving higher adoption and engagement among enterprise members.

• IHG - Booking Flow Optimization

Refined mobile and responsive booking flow across Rooms & Rates, Extras, and Payments, simplifying comparison and boosting conversion through continuous A/B testing.

Experience

User Experience Lead - Sagepath Reply

Multiple Engagements · Feb 2021–Jan 2022 (full-time), Oct 2024-Jun 2025 (contract)

- Unified global websites, created enterprise dashboards, and improved SaaS tools across
 Fortune 500 clients.
- Delivered wireframes, design systems, and responsive UI that scaled across teams and platforms.

Senior Product Designer - IHG Hotels & Resorts

Multiple Engagements: Sep 2018–Jan 2021 (full-time), Jun 2022–Sep 2024 (full-time)

- Designed mobile booking features and later overhauled responsive web flows.
- Partnered with revenue teams to simplify rate structures, directly improving clarity and conversions.

Product Designer - Edgar Allan

Multiple Engagements: Jan 2021–Mar 2021 (contract), Jan 2022–Jun 2022 (contract)

- Designed UX and visuals for Villatel Village's Webflow site launch.
- · Led IA and UX for Pandium's B2B platform redesign, improving engagement and usability.

Product Designer - Vanzig Digital LLC

Jun 2017–Apr 2023 (freelance)

- Partnered with startups and marketing clients to deliver UX/UI solutions that translated complex briefs into conversion-focused experiences.
- Designed responsive websites, landing pages, and Web3/NFT platforms, blending usability with innovative digital trends.

912-602-4192

Bobby.Papson@gmail.com www.BobbyPapson.Design

linkedin.com/in/bobbypapson

Core Skills

UX/UI

Competitive Analysis
Content Strategy
Information Architecture
Wireframing
UI Design
Responsive Design
App Design
Prototyping
Design Systems

Tools

Figma Figjam Adobe CS Webflow

Certifications

User Experience Design
Digital Marketing
Front-End Developer
SAFe Practitioner
CIW User Interface Design