



BUREAU  
VERITAS

Bureau Veritas Certification

# CEYBER EĞİTİM TEKNOLOJİLERİ TİC. A.Ş.

KAZIM DİRİK MAH. 375 SK. PİRAMİT İŞ MERKEZİ KAT:1 NO:18 D:16  
BORNOVA, İZMİR, TÜRKİYE

*Bureau Veritas Certification certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below*

## ISO 10002:2018

Scope of certification

### CALL CENTER SERVICES

Original Cycle Start Date: 20-09-2019  
Expiry Date of Previous Cycle: NA  
Certification / Recertification Audit date: NA  
Certification / Recertification cycle start date: 19-09-2022  
Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: 19-09-2025

Certificate No.: TR011793

Version: 1

Issue Date: 19-09-2022

İBRAHİM TAGAY  
Certification Manager



Local Office: Esas Maltepe Ofispark Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8

Maltepe, İstanbul, 34843 Turkey

Further clarifications regarding the scope and activity of this certificate, and the applicability of the management system requirements, please call: +90 216 518 40 50