

PulseGuard Pilot Checklist — ED & Urgent Care

No PHI in development or demos. Read-only first.

Site: _____ EMR: _____ Facilities in scope: _____

Pilot length: 60–90 days Go-live target: _____ Review points: Day 30 / Day 90

Primary champions: Clinical _____ IT _____ Quality/Risk _____ Security _____

Success criteria: \geq _____ % closed-loop; \geq _____ % documented disclosure; culture closure \leq _____ h; median time to antibiotic change \leq _____ h

1) Legal & Compliance

- ☐ BAA executed (pilot scope) • InfoSec questionnaire approved • Data-flow & architecture on file • No PHI in dev/demos • DUA if required • Retention agreed (default 12 months)

2) Integration (read-only via Redox)

- ☐ Connections: Patient, Encounter, DiagnosticReport, Observation/micro • Transport and allowlist/VPN in place
- ☐ Mapping rationale documented • Validate 10–20 sample encounters pre-prod • Writebacks deferred until site approval

3) Configuration

- ☐ Incidentals lexicon set (eg nodule, aneurysm, adrenal/renal/hepatic lesion, thyroid/ovarian/pancreatic cyst, gallbladder polyp)
- ☐ Severity ladder & SLAs: Urgent 24 h, Routine 7–14 d
- ☐ Lab watch: pending-at-discharge, culture finals
- ☐ Ownership routing and escalation ladder • Templates: disclosure, safety-net, MyChart, call scripts
- ☐ RBAC roles and facilities list

4) Training & Change Management

- ☐ Quickstart 1-pager delivered • 30-min sessions for clinicians and nurse leads
- ☐ Kickoff email from clinical champion • Support channel and office hours set • Daily owner for queue hygiene in week 1

5) Go-Live (Day 0)

- ☐ Feeds live, dashboard populated • Create and close 3 test tasks (disclosure, message, order) and verify audit trail
- ☐ MFA enforced, permissions confirmed, audit logs recording

6) Checkpoints & Exit

- ☐ Day 7 tuning complete • Day 30 KPI review • Day 90 KPI review
- ☐ Export pilot report with KPIs, timeline, lessons learned, config snapshot
- ☐ Production plan or decommission per policy