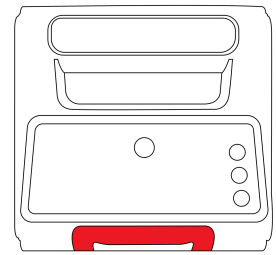




ELLIOT SOFTWARE UPDATE

Version 2.3.3

Released July 2026



DESIGNED TO IMPROVE OVER TIME.

Elliot is one of the few AEDs designed to receive secure software enhancements throughout its service life.

Version 2.3.3 introduces refinements focused on performance, connectivity, event reporting, and long-term reliability, helping keep your device ready when it matters most.

IMPORTANT

Installing this update is recommended for optimal performance and is completed through the HeartHero App. Your Elliot AED continues to operate as intended whether or not this update is installed.

This release does **not** change:

- Therapy algorithm
- Clinical workflow
- Intended use
- Delivered energy

ENHANCEMENT SUMMARY

CHARGING PERFORMANCE

WHAT CHANGED

Refined capacitor voltage measurement and optimized charging software across a wider range of operating conditions.

WHY IT MATTERS

Helps optimize charging consistency and overall system performance.

VOICE GUIDANCE

WHAT CHANGED

Refined information-mode audio and treatment transition prompts.

WHY IT MATTERS

Provides a smoother and more consistent user experience while interacting with your device.

BLUETOOTH CONNECTION

WHAT CHANGED

Removed the previous one-hour Bluetooth session timeout and improved management of active app connections.

WHY IT MATTERS

Enjoy longer, uninterrupted app sessions for software updates, diagnostics, and device management.

GPS & LOCATION SERVICES

WHAT CHANGED

Added assisted GPS support and expanded GPS logging.

WHY IT MATTERS

Faster location acquisition and improved diagnostics for connected features.



ENHANCEMENT SUMMARY CONT.

ECG EVENT REPORTING

WHAT CHANGED

Improved ECG timestamp synchronization, event logs, and download management.

WHY IT MATTERS

Creates more complete event reports for authorized post-incident review.

CLOUD & DEVICE RECORDS

WHAT CHANGED

Expanded cloud reporting to include additional accessory information, including pad serial numbers.

WHY IT MATTERS

Improves traceability, service records, and event documentation.

HIGH-TEMPERATURE PERFORMANCE

WHAT CHANGED

Optimized charging behavior during elevated temperature operation.

WHY IT MATTERS

Provides more consistent performance across a broader range of environmental conditions.

CONFIGURATION IMPROVEMENTS

WHAT CHANGED

Certain settings now take effect immediately without requiring a device restart.

WHY IT MATTERS

Makes setup and routine maintenance faster and more seamless.

ADDITIONAL INFORMATION

REGULATORY INFORMATION

These enhancements refine performance, usability, and serviceability. They do not change the device's intended use, therapy algorithm, delivered energy, or clinical workflow.

GOOD TO KNOW

- If no update is available, your device is already running the latest software
- Updates are completed through the HeartHero App.
- Your Elliot AED remains fully operational, even if you choose not to install this update.
- This software update is optional.

NEED HELP? Contact us at:  (720) - 823 - 9251  support@hearthero.com  www.hearthero.com