

RIVET

30% No-Show Rate. Crews Missing 13 Days a Month. K2 Electric Got It Down to 2-3 Days Automatically



"30% of our workforce was missing 4 to 13 days a month—and we had no way to prove it. Once we held our team accountable to operating in RIVET, that changed. Repeat offenders dropped to 2 or 3 days. That was the first step." — **Joshua Adams, Director of Field Operations**

THE CHALLENGE

K2 Electric's workforce swings wildly—scaling up **200% for scope creep** one quarter, loaning out labor the next. Before RIVET, the workforce planner spent **eight or more hours every Friday** manually texting schedules to individual workers, sometimes pushing into Saturday. Worse, **30% of the workforce was missing four to thirteen days per month**, but leadership had no system to track repeat offenders or hold anyone accountable. *"Every three months there's some extreme thing happening,"* one leader explained. They were constantly reacting, never planning.

OUR SOLUTION

RIVET became K2's **single platform for workforce visibility**, communication, and accountability. Automated notifications replaced manual texts. A consistent tracking process surfaced attendance patterns that had been invisible. The transformation went beyond scheduling. K2 now uses RIVET's **tag system** for data center compliance, **map view** for geographic optimization, and **forecasting tools** for executive planning six to twelve months out.

ROADBLOCKS

Every scheduler has heard it—or thought it themselves: **the computer can't do my job**. And they're right. Software doesn't know which crews work well together or who needs a break from a difficult foreman. But that skepticism can kill adoption before it starts. K2 didn't let it. Participation was mandatory—no exceptions. Once everyone operated in the same system, the skepticism faded. **RIVET wasn't replacing their judgment. It was giving them better data to back it up.** The second challenge is outside RIVET's control: general contractors who can't hold a schedule. **K2 can't control the GC. They can control how fast they respond.**

RESULTS SNAPSHOT

90% reduction in repeat absenteeism

8+ hours/week saved on manual coordination

Travel costs reduced through geographic optimization

6-12 month forecasting now used for strategic planning

Cross-department support unlocked beyond scheduling

COMPANY OVERVIEW



Industry: Electrical Contractor

Headquarters: Phoenix/Tucson, Arizona

Field Workers: 200+ (scales to 200% at peak)

Trades: Commercial, Industrial, Data Center

INTEGRATIONS

Spectrum ERP — Employee data flows in automatically—one roster, always current.

See how RIVET simplifies workforce scheduling

