

RIVET

Their Last Platform Kept Breaking. RIVET Gave Duro Electric 10-20 Hours a Week Back.



"It's been completely 100% better. Even if the rest of my day goes to shit, RIVET seems to be at least one piece that works for me and doesn't break."

— Bill Rome, Field Operations Manager

THE CHALLENGE

Duro Electric doubled its workforce from 80 to 197 after joining Everus Construction Group in 2016. Their previous platform couldn't handle the growth. Bugs, glitches, and constant failures left Field Operations Manager Bill Rome fighting the software instead of managing labor.

"We were just having so many troubles with it," Rome said. When your mission-critical system breaks repeatedly, it shakes the foundation of how you operate.

OUR SOLUTION

RIVET became Duro's single source of truth for workforce visibility and scheduling. Rome now lives in the platform—planning moves, updating forecasts, and checking availability from browser, iPad, or phone. The system works. It doesn't crash. And when a GC needs a certification, Rome pulls it from a worker's profile and emails it in seconds.

Duro uses RIVET's tag system for apprentice schools, BAT certification, and prevailing wage eligibility. The map view prevents unreasonable commutes by showing where workers live before assignments go out.

ROADBLOCKS

Every scheduler has heard it—or thought it themselves: the computer can't do my job. And they're right. Software doesn't know which crews work well together or who needs a break from a difficult foreman. But that skepticism can kill adoption before it starts. Duro didn't let it. Once everyone operated in the same system, the skepticism faded. RIVET wasn't replacing their judgment. It was giving them better data to back it up. Duro's goal is full adoption down to Apprentice 1. What you put in is what you get out.

RESULTS SNAPSHOT

10-20 hours/week saved on workforce coordination

197 workers managed in a single reliable platform

Certifications on demand — pull and email to GC in seconds

Real-time visibility across browser, iPad, and phone

Geographic optimization — map view reduces unreasonable

COMPANY OVERVIEW



Industry: Electrical Contractor

Headquarters: Englewood, Colorado

Field Workers: 197 electricians

Founded: 1979 (45+ years)

INTEGRATIONS

ERP integration for seamless workflow

See how RIVET simplifies workforce scheduling

