RIVET

30% No-Show Rate. Crews Missing 13 Days a Month. K2 Electric Got It Down to 2–3 Days Automatically.



"30% of our workforce was missing 4 to 13 days a month — and we had no way to prove it. Once we held our team accountable to operating in RIVET, that changed. Repeat offenders dropped to 2 or 3 days. That was the first step."

— Joshua Adams, Director of Field Operations

THE CHALLENGE

Since 2003, K2 Electric has grown from a Phoenix startup into one of Arizona's top 10 electrical contractors — 200+ employees across Phoenix and Tucson, nearly $70M in annual revenue, and a project list that runs from the Ak-Chin Data Center to the 410,000-square-foot Tucson Premium Outlets. But the workforce swings wildly — scaling up 200% for scope creep one quarter, loaning out labor the next. Before RIVET, the **workforce planner spent eight or more hours every Friday** manually texting schedules to individual workers, sometimes pushing into Saturday. Worse, 30% of the workforce was missing four to thirteen days per month, but leadership had no system to track repeat offenders or hold anyone accountable.

OUR SOLUTION

RIVET became K2's single platform for workforce visibility, communication, and accountability. Automated notifications replaced manual texts. A consistent tracking process surfaced attendance patterns that had been invisible. The transformation went beyond scheduling. K2 now uses RIVET's tag system for data center compliance, map view for geographic optimization, and forecasting tools for executive planning six to twelve months out — the visibility a contractor needs when half the work is mission-critical data center capacity and the other half is sprawling commercial retail.

ROADBLOCKS

Every scheduler has heard **"the computer can't do my job."** K2 didn't let that skepticism kill adoption. Participation was mandatory — no exceptions. Once everyone operated in the same system, the skepticism faded. RIVET wasn't replacing their judgment; it was giving them better data to back it up. The second challenge is outside RIVET's control: GCs who can't hold a schedule. K2 controls how fast they respond.

RESULTS SNAPSHOT

90%
reduction in repeat absenteeism

8+ hrs/week
saved on manual coordination

Travel costs
reduced through geographic optimization

6–12 month
forecasting for strategic planning

Cross-department
support unlocked beyond scheduling

COMPANY OVERVIEW

K2 ELECTRIC

INDUSTRY
Electrical Contractor

HEADQUARTERS
Phoenix / Tucson, Arizona

FIELD WORKERS
200+ (scales to 200% at peak)

INTEGRATIONS

Spectrum ERP — Employee data flows in automatically

Watch the full interview ▼

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