



GREATER NEW YORK HEALTH CARE FACILITIES ASSOCIATION

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MEMO 24-26

To: Administrator, Owners, DNS, Business Office, MDS Coordinator, Social Workers, QA Committee

**From: Mary Gracey-White RN, Director of Regulatory Compliance and
Arlette A Drigpaul, RN MSN, Infection Preventionist/Education Coordinator**

Date: October 10, 2024

Re: NYSDOH Updates & DAL's

Please be aware that the NYS cultural competency training for caring for the lesbian/gay/bisexual/transgender/intersex/asexual (LGBTQIA) resident is now available via the New York Learns Public Health [Learning Management System \(nylearnsph.com\)](http://nylearnsph.com). Once registered, learners may locate Course #OALTC-603 under the Course and Program Catalog. After course completion, the learner will receive a certificate of completion that should be kept on file. Facility staff are required to receive training within six (6) months of hire unless they provide proof of having received comparable training within the prior two (2) years that the facility determines to be compliant with the requirements of NYS Public Health Law 2803-c-2(7), and Laws of 2022, Chapter 737. Facilities have the option of developing their own cultural competency training as long as the requirements of the law are met (refer to [dal 24-29.pdf \(ny.gov\)](#)). Attached to the DAL is a checklist that facilities can be used to develop training that meets this requirement.

Additionally, Baxter, a supplier for IV fluids or Dialysate or associated supplies, manufacturing site was significantly impacted by rain and storm surge from Hurricane Helene. NYSDOH is expected to release a DAL and **brief HERDS-based survey** to better identify impacts, and to identify where interventions may be needed. This survey will be due daily until further notice. If there is nothing to report, NYSDOH requests you please so indicate. Information collected will be shared with providers and DOH will follow up with entities experiencing shortages. Presently as per NYSDOH there is no known specific or immediate long-term care impacts.

Lastly, in [dal 24-18.pdf \(ny.gov\)](#) issued on 10/9/24, NYSDOH outlined the process to inform the Department during a possible or confirmed cybersecurity incident. The Department outlined a cybersecurity incident as one that has or is likely to have a material adverse impact on operations or results in the deployment of ransomware within a material part of the facilities or provider's information systems. If a cyber security incident affects or is suspected of affecting your facility or provider group, the information should be reported to the Department of Health as soon as practicable. A report may be made by calling the Surge Operations Center at (917) 909-2676. The facilities or provider's contact and status information will be referred to the appropriate program within NYSDOH for further action. Questions regarding this can be sent to cyberincident@health.ny.gov.

Please contact the Association if you have questions or need additional information.