



Sloane's Carpet Secret Warranty

Sloane's Carpet Secret warrants that the surface pile of the carpet will not be worn by abrasion more than 10% during the 10 years following installation in an owner occupied, single family, indoor residential installation. If within the warranted period, the pile weight of the carpet, when compared to non-traffic area loses more than 10% of its weight, Sloanes will provide a replacement carpet of comparable value for the affected area only (the worn and adjacent areas extending to the nearest wall, doorway, or entrance).

Abrasive wear means fiber-loss from the carpet through normal abrasion, not from crushing or flattening of the carpet pile in any area, or from staining, soiling, fading, or other changes in carpet appearance. Carpets installed outdoors, on stairs, in bathrooms, kitchens, or in areas subject to other than normal shoe traffic are not covered by this warranty. Specifically excluded from this warranty is damage caused by tears, pulls, piling, burns, improper installation, inadequate cushion, improper cleaning, furniture, wheels, or athletic equipment.