



Terms of Use

Turtle & Elephant

Last updated: October 2025

1. Acceptance of Terms

By using www.turtleandelephant.com, you agree to these Terms of Use and our Privacy and Cookies Policies.

If you do not agree, please do not use the site.

2. Eligibility

Our website and services are intended for adults (parents, guardians, or learners aged 18+). Children may only participate in tutoring sessions under parental or institutional supervision.

3. Use of the Website

You agree to:

- Use the site lawfully and respectfully.
- Not copy, distribute, or misuse any content without permission.
- Not interfere with the security or functionality of the website.

4. Services

Turtle & Elephant provides tutoring, educational resources, and community support. Service details (including pricing and cancellations) are described on our website or within TutorBird.

5. Payments

Payments are processed securely through **Stripe** or **TutorBird**. Refunds and cancellations follow our posted **Refund & Cancellation Policy**.

6. Intellectual Property

All content on this site — including text, graphics, and branding — belongs to Turtle & Elephant or is used with permission.

You may not reproduce or reuse it without written consent.

7. Limitation of Liability

While we strive for accuracy and reliability, Turtle & Elephant does not guarantee uninterrupted or error-free service.

We are not liable for indirect or consequential losses arising from use of this site or its content.

8. Third-Party Links

Our website may link to other websites (e.g. Google, Stripe, Skool). We are not responsible for their content or privacy practices.

9. Termination

We reserve the right to restrict or terminate access to the site if these Terms are violated.

10. Governing Law

These Terms are governed by the laws of England and Wales. However, users in other regions retain the rights provided under their local data and consumer protection laws.

11. Contact

For any questions about these Terms, contact:

Email: jaye@turtleandelephant.com

Website: www.turtleandelephant.com