REAA
Complaints Procedure

Goode Property

Goode Real Estate Limited

Our Process

Customer/Client to raise concerns in writing with the General Manager

General Manager/Compliance Manager to review issues raised by Customer/Client and respond within 5 working days with a proposed resolution.

Resolution accepted by the Customer/Client

Resolution not accepted by the Customer/Client

Customer/Client to be sent link to download Complaints Procedure from REAA and follow the next steps from there.

The Real EstateAgents Authority
Wellington 6146
New Zealand
www.rea.govt.nz