

ONLINE PURCHASE & SUBSCRIPTION AGREEMENT

AI Uniti Pty Ltd / ABN: 36694238821

Last updated: 17th January 2026

1. Parties

This Online Purchase & Subscription Agreement (“Purchase Agreement”) is between:

AI Uniti Pty Ltd
ACN 694 238 821
Australia
 (“AI Uniti”, “we”, “us”)

and

the individual or entity purchasing or subscribing to AI Uniti services via our website (“Customer”, “you”).

2. Scope & Relationship to Other Documents

This Purchase Agreement governs:

- online purchases
- self-serve subscriptions
- payments made via AI Uniti’s website where no Order Form applies

This Agreement incorporates by reference and must be read together with:

- End User License Agreement (EULA)
- Billing & Subscription Terms
- Cancellation Policy
- Acceptable Use Policy
- Privacy Policy
- Cookie Policy
- Responsible AI Policy
- Data Processing Addendum (where applicable)

All documents above are available upon request by emailing sales@aiuniti.com and published on our website at the following address: www.aiuniti.com/legal

If there is any inconsistency:

1. this Purchase Agreement prevails for commercial terms, then

2. the Billing & Subscription Terms, then
3. the EULA.

3. Subscription Plans & Services

AI Uniti offers subscription-based access to its software services.

Details of:

- plans
- features
- usage limits
- pricing

are described on the website at the time of purchase and form part of this Agreement.

4. Fees & Payment

4.1 Fees

You agree to pay all fees displayed at checkout or otherwise communicated prior to purchase (“Fees”).

4.2 Billing

- Subscriptions are billed in advance
- Billing is monthly or annual, as selected at checkout
- Billing begins on the subscription start date

4.3 Payment Method

Payment may be made using:

- credit or debit card
- other online payment methods made available by AI Uniti

You authorise AI Uniti (or its payment processor) to charge the selected payment method.

4.4 Taxes

Fees are exclusive of applicable taxes (including GST, VAT, or sales tax), which may be added at checkout where required by law.

4.5 Late Payments & Failed Charges

If payment is not successfully processed:

- AI Uniti may retry payment
- access may be suspended after reasonable notice
- outstanding amounts remain payable

Interest may accrue on undisputed overdue amounts at 1.5% per month, or the maximum rate permitted by law, until paid.

5. Subscription Term, Renewal & Cancellation

5.1 Term

Subscriptions are provided for the term selected at checkout.

5.2 Automatic Renewal

Unless cancelled prior to the renewal date:

- subscriptions automatically renew
- renewal is for the same term
- renewal fees are charged at then-current rates

5.3 Cancellation

You may cancel your subscription in accordance with AI Uniti's Cancellation Policy.

- Monthly subscriptions cancel at the end of the current billing period
- Annual subscriptions cancel at the end of the current term

5.4 No Refunds

Except where required by applicable law:

- fees are non-refundable
- unused subscription periods are not refunded

6. Access & Suspension

AI Uniti may suspend or restrict access if:

- fees are overdue
- this Agreement or the EULA is breached
- continued access creates legal, security, or regulatory risk

7. Use of the Software

Use of the software is governed by the EULA and Acceptable Use Policy.

AI Uniti software provides AI-powered decision-support tools only.

AI outputs may be inaccurate or incomplete and must be independently reviewed.

8. Data Protection & Privacy

AI Uniti processes personal data in accordance with its Privacy Policy.

Where AI Uniti processes personal data on behalf of a business Customer, the Data Processing Addendum applies.

9. Intellectual Property

This Purchase Agreement does not transfer ownership of:

- software
- AI models
- prompts
- workflows
- agent orchestration logic

All such IP remains the property of AI Uniti, as set out in the EULA.

10. Warranties & Disclaimers

To the maximum extent permitted by law:

- services are provided “as is”
- AI Uniti disclaims all implied warranties
- AI Uniti does not guarantee uninterrupted or error-free service

11. Limitation of Liability

To the maximum extent permitted by law:

- AI Uniti is not liable for indirect or consequential losses
- total liability is limited to fees paid in the preceding 12 months

Nothing excludes non-excludable rights under applicable consumer laws, including the Australian Consumer Law.

12. Termination

AI Uniti may terminate this Agreement immediately if:

- there is material breach
- unlawful use
- security or regulatory risk

Termination does not entitle the Customer to a refund, except where required by law.

13. Changes to Services or Terms

AI Uniti may update:

- subscription plans
- pricing
- features
- these terms

Changes take effect at the next renewal unless otherwise required by law.

14. Governing Law & Jurisdiction

This Agreement is governed by the laws of New South Wales, Australia, excluding conflict of law principles.

Each party submits to the non-exclusive jurisdiction of the courts of New South Wales and any courts competent to hear appeals.

15. Contact

AI Uniti Pty Ltd
Email: sales@aiuniti.com
Website: www.aiuniti.com