



Optimizing Luggage Storage for France Railways

Industry
Public Transit

Solution
Pay & Store - Public Spaces

Location
Paris, France

↓ **58%**

Average annual usage
rate

3

ROI payback period,
in months

+110k

Annual locker rentals
across 3 Paris
locations

520

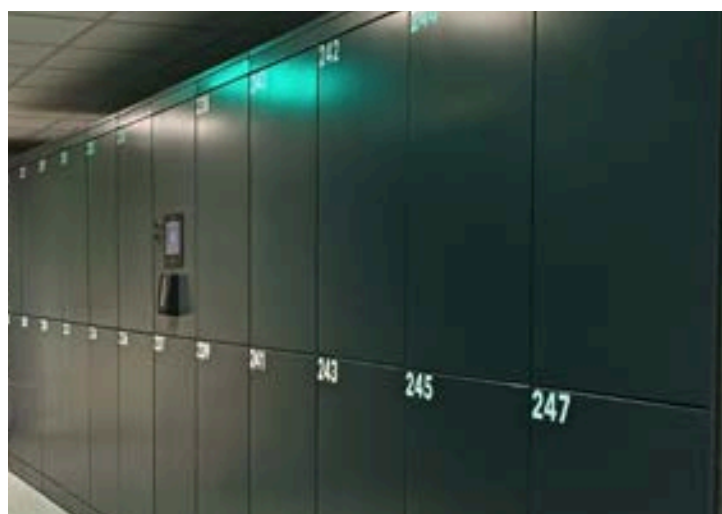
Lockers located
across
3 Paris locations

Seamless Stays, Simplified Storage

SNCF (France Railways), a major public transport operator responsible for over 3,000 stations, encountered considerable challenges in managing luggage storage across its high-traffic Parisian hubs.

Specifically, at Gare d'Austerlitz, Gare de Lyon, and Marne-la-Vallée-Chessy, where cumulative daily passenger numbers could exceed 750,000, efficiently meeting storage demands became an increasing burden.

This pressing need underscored critical operational inefficiencies that were increasingly impacting both staff and the passenger experience.





SNCF's Challenges

Manual Luggage Handling

A desk-based system required staff to manually manage baggage drop-offs and collections.

Excessive Staff Time Required

Significant personnel hours were dedicated to luggage management, diverting resources from other core services.

Limited Capacity & Scalability

The traditional system struggled to efficiently handle the high volume of rentals across multiple busy locations.

A Smarter Solution

Discovery

SNCF connected with Keynius through one of their partners, Volta-tech.

Implementation

Keynius installed Smart Locker Walls and integrated payment terminals across three Paris stations: .

Reliability & Durability

Elite Plus steel lockers were used to provide a secure, long-lasting solution that can withstand regular wear and tear.

Why Keynius

Robust functionality, ease of use, custom dashboards and reporting, able to provide 24/7 support, and a local partner to provide additional guidance and assistance.



The Results: Enhanced Efficiency and New Revenue Streams

