

↓ 58%

3

+110k

520

Average annual usage rate

ROI payback period, in months

Annual locker rentals across 3 Paris locations

Lockers located across
3 Paris locations

Seamless Stays, Simplified Storage

SNCF (France Railways), a major public transport operator responsible for over 3,000 stations, encountered considerable challenges in managing luggage storage across its high-traffic Parisian hubs.

Specifically, at Gare d'Austerlitz, Gare de Lyon, and Marne-la-Valleee-Chessy, where cumulative daily passenger numbers could



exceed 750,000, efficiently meeting storage demands became an increasing burden.

This pressing need underscored critical operational inefficiencies that were increasingly impacting both staff and the passenger experience.



SNCF's Challenges

Manual Luggage Handling

A desk-based system required staff to manually manage baggage drop-offs and collections.

Excessive Staff Time Required

Significant personnel hours were dedicated to luggage management, diverting resources from other core services.

Limited Capacity & Scalability

The traditional system struggled to efficiently handle the high volume of rentals across multiple busy locations.

A Smarter Solution

Discovery

SNCF connected with Keynius through one of their partners, Volta-tech.

Implementation

Keynius installed Smart Locker Walls and integrated payment terminals across three Paris stations: .

Reliability & Durability

Elite Plus steel lockers were used to provide a secure, long-lasting solution that can withstand regular wear and tear.

Why Keynius

Robust functionality, ease of use, custom dashboards and reporting, able to provide 24/7 support, and a local partner to provide additional guidance and assistance.



The Results: Enhanced Efficiency and New Revenue Streams



Staff Efficiency

Automated luggage storage freed up staff from manual desk duties.

High Usage

The lockers are used upwards of 110,000 times per year.

Security

All luggage must go through a security scanner before being placed in a locker, ensuring public safety.

Self-Sufficiency

The solution proved so easy to manage that SNCF no longer required 24/7 support from Keynius

Conclusion

Keynius successfully provided SNCF (France Railways) with an efficient, automated, and revenue-generating luggage storage solution across multiple busy train stations in Paris.

By replacing outdated manual systems, Keynius enabled SNCF to significantly reduce staff workload, enhance operational efficiency, and provide a modern convenience for travelers.

This successful partnership also presents future opportunities for expansion to other SNCF station locations.

Smart lockers for every solution

Contact us now to learn how Keynius can turn your storage problems into practical, profitable solutions.

Book a call