Vitesse

Claims Suite

Transform claims payouts into a competitive advantage through digital experiences and operational excellence.

The claims experience is a defining moment for policyholders, shaping satisfaction, retention, and brand trust. The same applies to supplier payments, which are key to maintaining strong relationships with panel partners, a critical strategic asset. Managing both effectively presents an operational challenge for insurers and TPAs alike.

The Claims Suite builds on Vitesse's treasury and payment infrastructure to improve the end-user experience and simplify payment operations. From enabling claimant payment choice to consolidating supplier settlement and customising check delivery, it brings modern tools to the front line of claims.

Key capabilities and benefits are:

- **Payee Choice** — Offer claimants a branded, digital experience to choose how they get paid: bank transfer or check, reducing errors, delays and support overhead. In addition, claimants can be guided toward faster, more efficient digital payment methods over traditional checks.

- **Vendor Pay** — Simplify panel supplier payments with bulk settlements on your preferred schedule, enriched reconciliation data, and improved operational efficiency.

- **Advanced check capabilities** — Deliver branded checks by post or email, with control over issuer identity and accompanying beneficiary information to ensure clarity, trust, and compliance.

- **Payee data handling** — Vitesse captures and tokenises sensitive payment details on your behalf, removing the need to store personal data and reducing compliance burdens for your teams.

- **Successful transactions** — Vitesse ensures payments are only released when funds are available, minimizing failed transactions and follow-up handling.
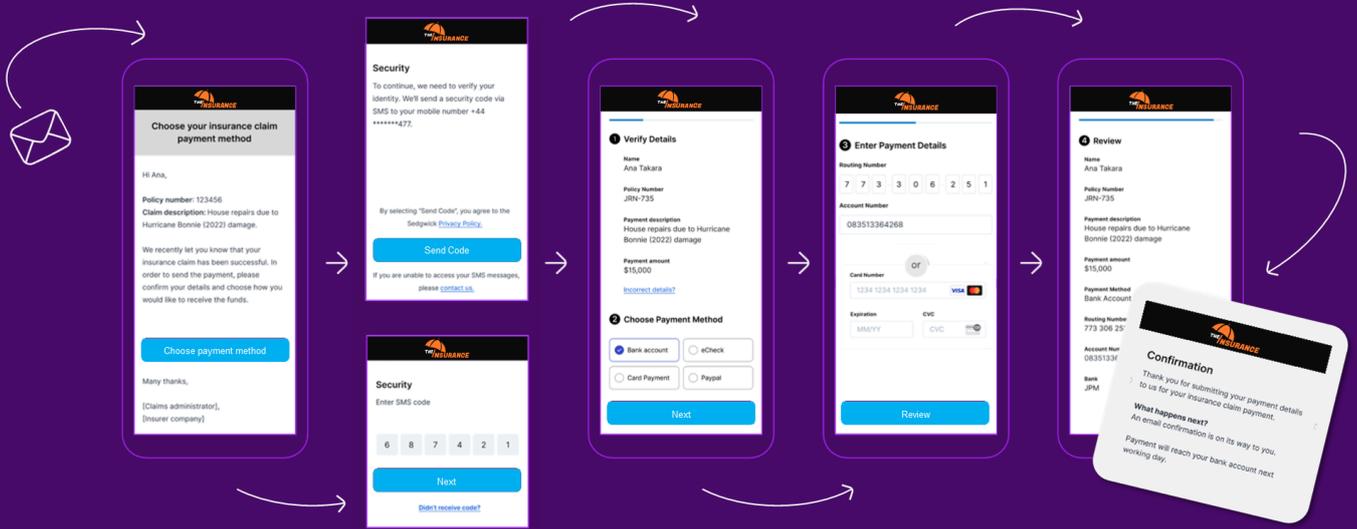
Benefits

Reduce costs and processing overhead with bulk payments, digital disbursements, and fewer failed transactions.

Enhance claimant and supplier satisfaction with faster payments and seamless experiences.

Payee Choice brandable Claimant Experience

Vendor Pay queue-and-release model