



Digitise your payments with automated workflows that increase efficiency while enhancing the claimant experience.

Claims administrators often rely on fragmented payout processes and manual payment data collection, and legacy payment methods such as checks. This drives operational workload, slows settlement, and makes it difficult to scale.

**Payee Choice is a digital payout solution that enables claims administrators to streamline claim disbursements through a single controlled workflow supporting multiple payment methods.**

-  **Streamlined payout operations** - A single digital workflow standardises how payment details are captured, validated, and executed, reducing manual intervention.
-  **Electronic payment nudging** - Built-in prompts encourage payees to choose faster electronic payment methods, reducing reliance on checks and lowering processing costs.
-  **Payee data capture and storage** - Self-service collection of payment details improves first-time payment success. Integrated storage supports sensitive data protection compliance without retaining any bank or credit card details
-  **Scalable for peak events** - Automation supports both daily claim volumes and spikes in activity during CAT events.
-  **Integrated customer feedback** - Built-in CSAT surveys provide immediate visibility into claimant satisfaction.

### Benefits



#### Automation

Replace complex payment data collection and storage with a digital workflow that automatically captures payee details.



#### Digitisation

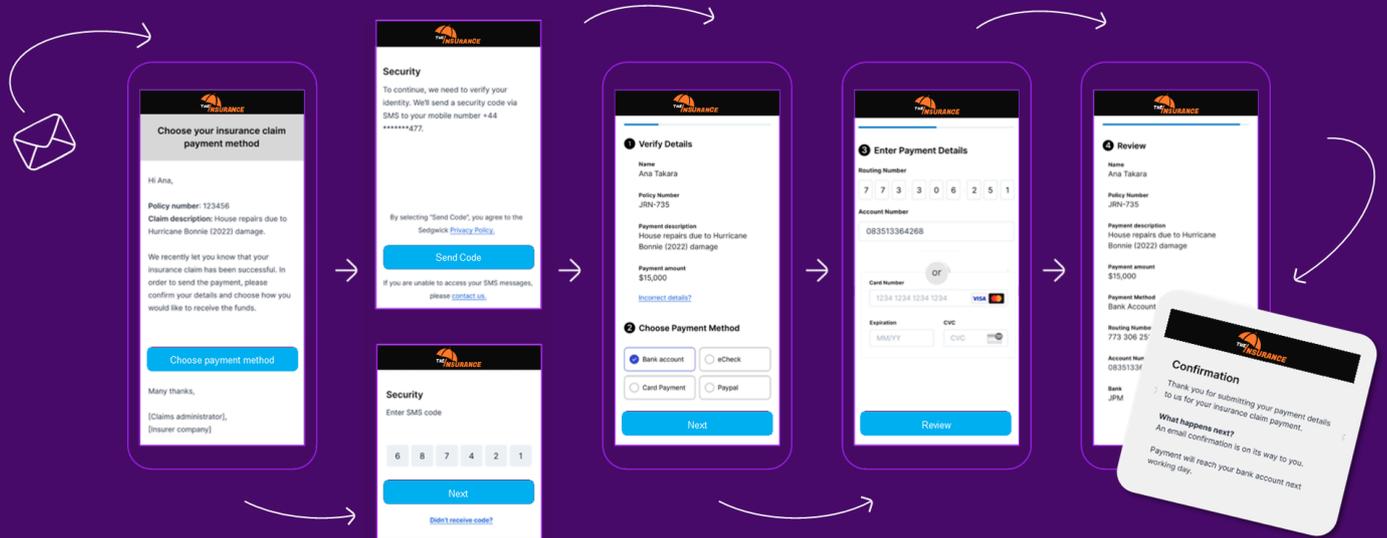
Enable customers to select their preferred payment method while encouraging the shift from checks to faster, secure electronic payments.



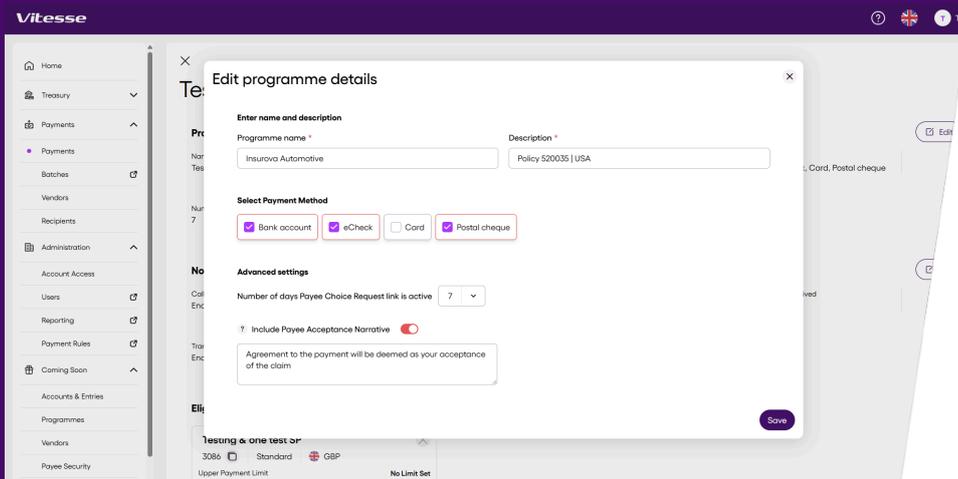
#### Speed

Improve first-time payment success and accelerate settlement once the claim is approved.

## A simple, fully brandable Claimant Experience



## Claimant journey configuration and comprehensive reporting in Vitesse Portal



Manage brandable programmes supporting multiple brands and products

Track customer journeys in detail

