

From claims to payments, **your end-to-end workflow is here**

A VCA and Vitesse partnership, built on the platforms you already run

Claims and payments move faster when they run on one connected workflow instead of two separate systems. That's why VCA Software and Vitesse have partnered to give you an end-to-end workflow for your claims process. Adjusters continue to work within VCA, and Vitesse executes the payment underneath — helping you get to settlement faster, with less manual work and a single, auditable record from decision to payment.

The cost of two separate systems

Even with both platforms in place, the decision to pay a claim and the act of paying it can still sit in two separate steps. Files get re-keyed, payment instructions are batched and chased, and reconciliation happens after the fact — slowing settlement and adding manual work on both sides.

Benefits of the integration



Initiate payments instantly

Using the data you've already captured on the claim — no re-keying, no separate payment portal.



Track payments in real time

Vitesse executes the payment, with status flowing back into the claim as it happens.



Keep one audit trail

A single, auditable record of the claim decision and the payment made against it.



Reconcile automatically

Your claims and finance teams always see the same position.

Questions about the transition?

Contact your account manager, or visit vitesse.io/support

What each partner brings

VCA Software

Purpose-built for carriers, MGAs, TPAs and delegated authorities, VCA manages your claim from first notification through to resolution — and it's where the payment is initiated, recorded and reconciled against the claim.

Vitesse

An FCA-authorized electronic money institution, Vitesse holds and moves the funds, handles multi-currency and cross-border settlement, and provides the regulated payment infrastructure beneath the workflow.

Built for how you already work

As a carrier, MGA, TPA or delegated authority settling claims at volume — including across the London market and cross-border programmes — this is built for organisations like yours. Because you already use both VCA and Vitesse, there's no new system to learn: connecting the two simply switches on a faster, more visible way to pay the claims you're already managing. Speak to your account team about enabling VCAPay.



VCAPay is the integration that brings Vitesse's payment services into the VCA platform. Payment services are provided by Vitesse PSP Limited, an electronic money institution authorised and regulated by the Financial Conduct Authority. VCA Software does not provide payment services.

Vitesse PSP Ltd. is regulated by the Financial Conduct Authority (Reference 900646) under the Electronic Money Regulations 2011 for the issuance of e-money. Registered Office: 9th Floor 107 Cheapside, London, United Kingdom, EC2V 6DN. Registered in England. Registered Number: 08461258.

Questions about the transition?

Contact your account manager, or visit vitesse.io/support