



Privacy Policy

Thank you for visiting the Chattanooga Area Food Bank's website. The protection of your privacy is important to us. This privacy statement discloses the privacy practices for the Chattanooga Area Food Bank's website at <https://chattfoodbank.org>

Because this site accepts online donations, certain personally identifiable information is collected. The types of information we collect include names, addresses, e-mail addresses, telephone numbers and credit card information. We may also collect other non-personally identifiable information about your computer such as the type of browser you are using or the domain name of your Internet Service Provider.

The Chattanooga Area Food Bank is the sole owner of the information collected on this site. We will not sell, share or rent this information to others in ways different from what is disclosed in this statement.

How we use the information we collect

The personally identifiable information collected by the Food Bank site is used to gather online donation information. We may also use this information to send users further details about the Food Bank and its upcoming events, programs and projects. Non-personally identifiable information may be used in aggregate form to analyze the usage of our site and improve site design and interface. This information that we collect will not be disclosed to third parties unless in response to a legal claim or law enforcement agency's request.

Links

This website contains links to other sites. The Chattanooga Area Food Bank is not responsible for the privacy practices of other sites. When we link to a new site we will launch a new browser window. This privacy statement applies solely to information collected by this website.

Security

This website has made commercially reasonable efforts to protect our users' information with appropriate physical and electronic procedures to prevent unauthorized access both online and off-line.

Feedback

Users may provide feedback to the Food Bank by using our [online form](#). Any contact information entered when providing feedback will only be used to acknowledge or respond to that feedback.



Notification of changes

If we decide to change our privacy policy, we will post those changes here. If at any point we decide to use personally identifiable information in a manner different from that stated at the time it was collected, we will notify users by way of an e-mail. Users will have a choice as to whether or not we use their information in this different manner. We will use information in accordance with the privacy policy under which the information is collected.

Donors

The Chattanooga Area Food Bank maintains a database of past and potential financial donors which includes contact information, relationship to the organization, and history of donations to the Chattanooga Area Food Bank. This information is maintained in a password-protected database and is used for periodic mailings. Anyone who wishes to be removed from this list or to limit the number of mailings received may do so by contacting us at (423) 622-1800 or gifts@chattfoodbank.org, or by mailing the request to 2009 Curtain Pole Road, Chattanooga TN 37406. The request will be promptly honored, however, due to using a bulk distribution model with other nonprofit organizations to reduce costs, you may receive a few mailing pieces in meantime.

The Chattanooga Area Food Bank is committed to protecting the privacy rights of individuals who provide financial support. **We hereby guarantee that names, addresses, personal contact information and donation amounts have not ever been and, in the future, will not be sold or traded with any individual, business or other charities.** In addition, we do not print or publish donors' names or contribution amounts without their consent.

Additionally, anyone not currently on the Chattanooga Area Food Bank's mailing list who would like to receive periodic mailings may submit or update his/her contact information by phone, [e-mail](#), or mail.