

Intercom

Product Benefits Overview — April 2026

<https://intercom.com>

User Rating: 9.0/10

Pricing

- \$99/mo
- Free plan available (limited features)
- Custom enterprise pricing on request

Key Strengths

- API
- customizable
- AI-powered
- workflow
- real-time
- automation

Limitations

- Some advanced features may require a learning curve
- Premium plans needed for full functionality
- Usage limits on lower-tier plans