

BMW Insurance Solutions



BMW ROADSIDE ASSISTANCE.

POLICY HANDBOOK.

For Republic of Ireland residents only.

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WELCOME AND IMPORTANT CONTACT DETAILS.

Thank **you** for purchasing BMW Roadside Assistance.

This policy has been designed to provide assistance for motoring emergencies and includes a comprehensive range of benefits, including car hire, vehicle recovery and redelivery.

BMW drivers have access to an extensive network of Roadside Assistance Centres manned 24 hours a day, every day of the year, by experienced multilingual staff.

We will offer all possible assistance under the terms of agreement set out in this policy document.

Please remember that if **your vehicle** requires repair, **we** will take **your vehicle** to an authorised BMW retailer, BMW Service Workshop or approved BMW Bodyshop. By doing so **you** can be assured that only Genuine BMW Parts and materials will be used and fitted by fully trained BMW Technicians.

Your confirmation of cover shows the **insured vehicle** and any special terms and conditions that apply.

It is very important that **you** read the whole of this policy and ensure that **you** understand exactly what is and what is not covered and what to do if **you** require assistance.

How to contact BMW Roadside Assistance Services

If **you** need assistance within the **Republic of Ireland** phone: **1800 409 900**.

If **you** are in the **UK** or **Continental Europe** phone: **00 353 1637 3608**.

For any enquiries relating to the administration of **your** policy, please phone: **1800 940 201** or email **bmwwarrantysales@allianz-assistance.ie**

SUMMARY OF COVER.

The following is only a summary of the main cover limits. **You** should read the rest of this policy for the full terms and conditions.

Cover	Claim Limit (up to)	Claim Excess
BMW Roadside Assistance	Market price of the insured vehicle for repatriation	None

Note

Some sections of cover have financial limitations. For details, please refer to the benefits section of this policy document.

IMPORTANT INFORMATION.

Insurer

Your BMW Roadside Assistance is underwritten by AWP P&C S.A. - Dutch Branch, trading as Allianz Global Assistance Europe, located at Poeldijkstraat 4, 1059 VM Amsterdam, the Netherlands, with corporate identification No 33094603, registered at the Dutch Authority for the Financial Markets (AFM) No 12000535 and authorised by L'Autorité de Contrôle Prudentiel et de Résolution (ACPR) in France. AWP P&C S.A. - Dutch Branch is regulated by the Central Bank of Ireland for conduct of business rules.

How your policy works

Your policy and **confirmation of cover** is a contract between **you** and **us**. **We** will pay for any claim **you** make which is covered by the policy that occurs during the **period of insurance**.

Unless specifically mentioned, the benefits and exclusions within each section apply to the **insured vehicle**. **Your** policy does not cover all possible events and expenses.

Certain words have a special meaning as shown under the heading 'Definition Of Words'. These words have been highlighted by the use of bold print throughout the policy document.

Information you need to tell us

There is certain information that **we** need to know as it may affect the terms of the insurance cover **we** can offer **you**.

You must, to the best of **your** knowledge, give accurate answers to the questions **we** ask when **you** buy **your** BMW Roadside Assistance. If **you** do not answer the questions truthfully it could result in **your** policy being invalid and could mean that all or part of a claim may not be paid.

If **you** think **you** may have given **us** any incorrect answers, or if **you** want any help, please phone: **1800 940 201** or email **bmwwarrantysales@allianz-assistance.ie** as soon as possible and **we** will be able to tell **you** if **we** can still offer **you** cover.

Your cancellation rights

If this cover does not meet **your** requirements or should **you** decide to cancel this insurance policy for any reason within 14 days of receipt of the original documentation, **you** can obtain a full refund of the premium paid without charge. After this 14-day period **you** will be entitled to a pro-rata refund subject to no claims being paid under the policy, less an administration fee of €35. In either case, if **you** have asked **us** to perform or provide any of the services given under this policy **we** are entitled to recover all costs that **you** have used for the service provided. To obtain a refund please contact **us** on **1800 940 201**.

Privacy notice

AWP P&C S.A. Dutch Branch trading as Allianz partners('we', 'us' 'our'), is the Dutch branch of AWP P&C S.A., a French Insurance company which has its registered offices in Saint-Ouen, France and is part of Allianz Partners Group. AWP P&C S.A. - Dutch Branch is registered at the Netherlands Authority for the Financial Markets (AFM) and is authorised under French law by 'L'Autorité de Contrôle Prudentiel et de Résolution' (ACPR) in France to provide insurance products and services on a cross-border basis.

Protecting **your** privacy is a top priority for **us**. This privacy notice explains how and what type of personal data will be collected, why it is collected and to whom it is shared or disclosed. Please read this notice carefully.

1. Who is the data controller?

A data controller is the individual or legal person who controls and is responsible to keep and use personal data, either in paper or electronic files.

AWP P&C S.A. Dutch Branch is the Data Controller as defined by relevant data protection laws and regulations, in regard to the personal data that **we** request and collect from **you** for the purposes detailed in this privacy notice.

2. What personal data will be collected?

We will (or may) collect and process various types of personal data about **you**, other persons and third parties affected by a covered event such as:

Personal Information of the policyholder:

- Surname, first name
- Gender
- Identification Document number (Identity card number, government ID, driver's licence, passport number) and expiry dates
- Age/Date of birth
- Address
- Contact details (email address, phone number)
- Language
- Residency
- Nationality
- IP address
- Bank/credit card and bank account details.

Your personal details:

- Surname, first name
- Identification Document number (e.g. Identity card number, passport number) and expiry dates
- Age/Date of birth.

Depending on the claim submitted, **we** may also collect and process additional personal data including, sensitive personal data about **you**, other persons and third parties affected by covered events, such as:

- Medical conditions (physical and/or psychological)
- Medical history and reports

- Medical claims history
- Documentation justifying sick leave and duration
- Death certificates
- Details of the claim (e.g. travel booking details or references, details of expenses, visa details, etc)
- Phone number and contact details if not provided previously
- Details of a third party to contact with in case of emergency
- Occupation
- Previous and/or current employment or business activities
- Location data
- Signature
- Voice
- Family details (e.g. marital status, dependants, spouse, partner, relatives)
- IP address of the claimant if the claim is submitted by **our** available portals/apps
- Criminal convictions and offences (e.g. in case of requiring legal assistance)
- Results of criminal checks relating to prevention of fraud and/or terrorist activities
- Bank account details
- Tax code.

By purchasing this insurance policy, **you** commit to give the information contained in this Privacy Notice to any third party whose personal information **you** may provide to **us** (e.g. other insured persons, beneficiaries, third parties involved in the claim, third party persons to contact in case of emergency, etc), and **you** accept not to provide that information otherwise.

Stamp duty

The **insurer** has paid or will pay the appropriate Stamp Duty in accordance with the provisions of Section 5 Stamp Duties Consolidation Act 1999.

Insurance Act 1936

All monies which may become due or payable by **us** shall be payable in Ireland.

Insurance Compensation Fund

The **insurer** is a member of the Insurance Compensation Fund, which was formed under the Investment Act of 1964 (as amended). **You** may be entitled to compensation from this scheme, if the **insurer** cannot provide the services **you** have paid for.

Governing law

Unless agreed otherwise, Irish law will apply and all communications and documentation in relation to this policy will be in English. In the event of a dispute concerning this policy the Irish courts shall have exclusive jurisdiction.

Third party rights

This contract of insurance is intended solely for the benefit of **you** and **us**. Unless otherwise specifically provided, nothing in this contract of insurance shall be construed to create any duty to, or standard of care with reference to, or any liability to, any person or entity not a party to this contract of insurance.

DEFINITION OF WORDS.

When the following words and phrases appear in the policy document or policy schedule, they have the meanings given below. These words are highlighted by the use of bold print.

Commencement date

Means the date on which **your** cover commences as shown on the **confirmation of cover**.

Confirmation of cover

The letter or email sent confirming **your** policy number, **insured vehicle** details and **commencement date** of the policy.

Geographical areas of cover

You will not be covered if **you** travel outside the areas shown on **your** policy schedule:

- **Republic of Ireland and UK**
UK is defined as: England, Scotland, Wales, Northern Ireland, Channel Islands and Isle of Man.
- **Continental Europe**
Andorra, Austria, Belgium, Bulgaria, Bosnia and Herzegovina, Croatia, Cyprus, Czech Republic, Denmark (excluding the Faeroe Islands), Estonia, Finland (excluding Åland), France, Germany, Gibraltar, Greece, Hungary, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Serbia and Montenegro, Slovakia, Slovenia, Spain (including the Balearic Islands but excluding Canary Islands), Sweden, Switzerland and Turkey.

Immobilisation

Means electrical or mechanical breakdown, road accident, loss of keys, loss, damage or destruction by fire, theft or vandalism.

Insured vehicle, your vehicle

The vehicle shown on the policy **confirmation of cover**, for which the appropriate insurance premium has been paid.

Vehicles used by couriers, for private hire services, for driving schools, used for track days, off-road use, competitions or racing of any kind are excluded and not eligible for a BMW Roadside Assistance policy.

Insurer

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Passengers

Those persons travelling with **your vehicle** at the moment BMW Roadside Assistance is required.

Period of insurance

The 12 month period beginning on the **commencement date**.

We, our, us

AWP P&C S.A. - Dutch Branch, trading as Allianz Global Assistance Europe, located at Poeldijkstraat 4, 1059 VM Amsterdam, the Netherlands, with corporate identification No 33094603, registered at the Dutch Authority for the Financial Markets (AFM) No 12000535 and authorised by L'Autorité de Contrôle Prudentiel et de Résolution (ACPR) in France. AWP P&C S.A. – Dutch Branch is regulated by the Central Bank of Ireland for conduct of business rules.

You, your

The owner or user of **your vehicle** as specified on the **confirmation of cover**.

WHAT TO DO WHEN YOU NEED ASSISTANCE.

If **you** are in any doubt as to whether **you** require assistance, please telephone us first. Do not make **your** own arrangements without first contacting **us**.

Should **you** require assistance following an accident, vehicle breakdown, fire or theft, contact **us** with the following details.

- **Your** name and exact location.
- A contact telephone number.
- Policy number or registration number and colour of **your vehicle**.
- Details of what has happened.

When in the **Republic of Ireland** phone: **1800 409 900**

If **you** are in the **UK** or **Continental Europe** phone: **00 353 1637 3608**.

All calls are recorded and may be used for training purposes.

The following pages detail the extensive range of benefits provided by BMW Roadside Assistance. Please read these carefully.



REPUBLIC OF IRELAND AND UK BENEFITS.

Home and roadside assistance

In the event of the **immobilisation** of **your vehicle**, whether at home or elsewhere, **we** will arrange assistance for **you**. Whenever practical, **we** will endeavour to arrange assistance by a BMW customer service vehicle, but if the problem cannot be resolved at the roadside, **we** will pay the costs of taking **your vehicle** to the nearest authorised BMW retailer or BMW Service Workshop or to the authorised BMW retailer or BMW Service Workshop nearest to **your** home address.

Storage

If **your vehicle** has to be stored following recovery by **us**, **we** will pay for the cost of storage up to a maximum of €70.

Onward travel/hotel accommodation

Following assistance and in the event that repairs to **your vehicle** cannot be completed within four hours as a result of **immobilisation**, **we** will, whenever possible, organise and pay for **you** and **your passengers** to continue **your** journey or return home by the most appropriate means. Alternatively, if breakdown occurs more than 80 km from **your** home address and overnight accommodation is a more practical option, **we** will pay for the cost of bed and breakfast for **you** and **your passengers** up to €135 per person. The maximum allowance under this benefit is €670 including VAT.

Car hire

In the event that, following assistance by **us**, **your vehicle** cannot be repaired within four hours, **we** will, whenever possible, organise and pay for a replacement vehicle for up to two days. The rental provider will need to see **your** valid driving licence and **you** will be asked for a deposit to cover fuel charges and any additional days hire. For further information please refer to the terms and conditions relating to **Republic of Ireland** and **UK** cover on page 14.

Vehicle redelivery

Provided that **your vehicle** has been recovered by **us** to an authorised BMW retailer or BMW Service Workshop other than **your** local authorised BMW retailer or BMW Service Workshop, **we** will arrange for it to be returned to **your** home address. Alternatively, if **you** wish to collect **your vehicle** personally, **we** will pay the appropriate transport costs to enable **you** to do so.

Glass breakage

We can, if required, contact an authorised BMW retailer or BMW Service Workshop on **your** behalf who will usually be able to arrange replacement glass for **you**. Alternatively, if a repair cannot be effected at **your** location, **we** can arrange to have **your vehicle** stored securely until the necessary parts are available for repair. The additional benefits detailed in this document will not be provided in the event of glass breakage and **you** will be liable for the cost of replacement parts.

REPUBLIC OF IRELAND AND UK TERMS AND CONDITIONS.

All costs quoted within this document are inclusive of VAT.

Adverse weather conditions

On those occasions when **we** experience adverse weather conditions, such as high winds, snow, floods, etc., external resources may be stretched and some operations become physically impossible until the weather improves. At such times, **our** priority is to ensure that **you** and **your passengers** are taken to a place of safety so the recovery of **your vehicle** may not be possible until weather conditions permit.

Car hire

Whenever possible **we** will attempt to provide **you** with a replacement vehicle from the repairing authorised BMW retailer or BMW Service Workshop. If **we** are unable to do so then a vehicle will be sourced through one of the major vehicle rental companies. Under any circumstances **you** must be able to comply with their conditions of hire. **You** will be responsible for any fuel costs incurred during the period of hire. Certain endorsements on **your** licence may prejudice **your** eligibility to hire a vehicle.

Insurance requirements stipulate that **you** must have held a full EU driving licence for a minimum of 12 months and that **you** must be between 21 and 65 years of age.

If **you** are under 21 or over 65 years of age **we** will endeavour to make alternative arrangements but these cannot be guaranteed.

Incorrect fuel

If **your vehicle** is immobilised as a result of refuelling with incorrect fuel, **we** will pay for the cost of recovering **your vehicle** to the nearest authorised BMW retailer or BMW Service Workshop. The additional benefits detailed in this policy document will not be provided in the event of refuelling with incorrect fuel.

Lock out/lost keys

Whilst **we** will always endeavour to provide assistance by the most practical method should **you** be unable to gain entry to **your vehicle**, modern security systems make it extremely difficult for this to be achieved should spare keys not be available. If a forced entry is required, **you** will be asked to sign a declaration stating that **you** have given permission for this to take place and that any costs for resultant damage will be **your** sole responsibility.

Punctures – Mobility System

Should **you** experience a puncture and **your vehicle** is equipped with a Mobility System, details regarding its operation can be found in **your** owner's handbook or on the device itself. Alternatively, **we** will be happy to explain how the system works to help **you** carry out a temporary repair and resume **your** journey.

Release fees

Should **your vehicle** be stolen and subsequently recovered by the police, **you** may be asked to pay a release fee before **we** can remove **your vehicle** to an authorised BMW retailer or BMW Service Workshop or to **your** home address. Although **we** can arrange to guarantee these costs on **your** behalf, the payment of such fees is **your** responsibility.

Specialist charges

In the event that the use of specialist equipment is required to provide assistance when **your vehicle** has, for example, left the highway, is in a ditch, is standing on soft ground, sand, shingle, stuck in water or snow or has been immobilised by the removal of its wheels, **we** will arrange recovery but **you** will be responsible for the costs. The costs may be refundable under the terms of **your** motor insurance policy.

REPUBLIC OF IRELAND AND UK EXCLUSIONS.

We will not pay for the following.

- Any expenses incurred without **our** prior authorisation.
- Expenses which would normally have been payable by **you**, such as fuel and toll charges.
- The cost of replacement parts and/or labour costs of anyone other than **us**.
- Any costs resulting from participation in motor racing, rallies, speed, track days or duration tests.
- Any costs resulting from **your vehicle** being kept in an unroadworthy condition or not being serviced in accordance with the manufacturer's recommendations. If **we** believe that a recurring fault is due to poor maintenance of **your vehicle**, **we** reserve the right to request proof of servicing and to specify immediate recovery to an authorised BMW retailer or BMW Service Workshop.
- Any costs as a result of **your** participation in a criminal act or offence.
- Any costs as a result of **your** being under the influence of intoxicating liquor, or solvent abuse or drugs.
- Any loss, theft, damage, death, bodily injury, cost or expense that is not directly associated with the incident that caused **you** to claim, unless expressly stated in this policy.

CONTINENTAL EUROPE BENEFITS.

Roadside assistance and recovery

In the event that **your vehicle** is immobilised in **Continental Europe**, **we** will arrange assistance for **you**. If the problem cannot be resolved at the roadside, **we** will organise and pay for the recovery of **your vehicle** to the nearest authorised BMW retailer or BMW Service Workshop.

Storage

If **your vehicle** has to be stored whilst awaiting recovery or repatriation, **we** will pay storage costs up to €135.

Onward travel/hotel accommodation

In the event that the **immobilisation** has occurred en route to **your** planned destination and **your vehicle** has been taken to an authorised BMW retailer or BMW Service Workshop and cannot be repaired within four hours, **you** may wish to continue **your** original journey; **we** will, wherever possible, organise and pay the cost of the most appropriate method of onward transport to that destination.

Alternatively, **you** may wish to wait for the completion of repairs. If this necessitates an unscheduled overnight stay, **we** will, wherever possible, pay the costs of the hotel accommodation for **you** and **your passengers** up to a maximum of four days and €135 per person per night on a bed and breakfast basis.

Car hire

Provided that **your vehicle** has been recovered by **us**, **we** will, whenever possible, organise and pay for a replacement vehicle within **Continental Europe** whilst **your vehicle** is being repaired, up to a maximum period of two weeks. The rental provider will need to see a valid driving licence and **you** will be required to pay a deposit for fuel and any additional days hire.

Please note that **we** cannot guarantee availability of vehicles with accessories such as roof racks, tow bars, etc.

For further information please refer to the terms and conditions relating to BMW Roadside Assistance in **Continental Europe** on page 17.

Parts delivery

If the parts needed to repair **your vehicle** are not available locally, **we** will organise and pay for the despatch of these parts from elsewhere.

Vehicle repatriation

If **your vehicle** cannot be repaired in **Continental Europe** or if the repairs will not be completed before **your** intended return date, **we** will arrange and pay for the repatriation of **your vehicle** to the authorised BMW retailer or BMW Service Workshop nearest to **your** home address. Alternatively, following **your** return and on completion of the repairs, should **you** wish to collect **your vehicle** personally, **we** will arrange and pay the cost of **your** outward journey.

The maximum amount payable for vehicle repatriation will not exceed the market price of the **insured vehicle**.

Additional car hire

If **your vehicle** is being repatriated or has been left in **Continental Europe** pending completion of repairs following electrical or mechanical failure (not accident or theft), **we** will organise and pay for a replacement vehicle up to a maximum of three days. Terms and conditions for **Republic of Ireland** and **UK** vehicle hire apply in this instance.

If the only qualified driver travelling in the party is repatriated due to illness, **we** will pay the cost of an alternative driver to return **your vehicle** to **your** home address and arrange and pay for the costs of returning other **passengers** to their homes in the **Republic of Ireland** or **UK**.

If **you** experience any issues whilst travelling abroad with **your** car, even if **you** encounter a legal or medical problem, **our** experienced team of multi lingual staff will be able to provide **you** with practical help and advice.

CONTINENTAL EUROPE TERMS AND CONDITIONS.

All costs quoted are inclusive of VAT.

If assistance is required in the **UK** then benefits will be provided in line with terms and conditions relating to **Republic of Ireland** and **UK** cover.

Validity

This service is only available for travel not exceeding 91 days in any single trip.

Repatriation

If **your vehicle** has to be repatriated from **Continental Europe**, **you** should ensure that any items of value are removed. **You** will be asked to provide **us** with a signed inventory of any items left in **your vehicle**. Neither **we** or **our** agents accept any liability for the subsequent loss of or damage to any items not declared on this inventory.

Adverse weather conditions

During periods of adverse weather conditions, snow, floods, etc, external resources may be stretched and some operations become impossible until the weather improves. At such times, **our** main priority is to ensure that **you** and **your passengers** are taken to a place of safety and so the recovery of **your vehicle** may not be possible until weather conditions permit.

Hire cars

Whenever possible **we** will attempt to provide **you** with a replacement vehicle from the repairing authorised BMW retailer or BMW Service Workshop. If **we** are unable to do so then a vehicle will be sourced through one of the major vehicle rental companies. Under any circumstances **you** must be able to comply with their conditions of hire.

You will be responsible for any fuel costs incurred during the period of hire. Certain endorsements on **your** licence may prejudice **your** eligibility to hire a vehicle.

Insurance requirements stipulate that **you** must have held a full EU driving licence for a minimum of 12 months and that **you** must be between 21 and 65 years of age.

If **you** are under 21 or over 65 years of age **we** will endeavour to make alternative arrangements but these cannot be guaranteed.

Punctures – Mobility System

Should **you** experience a puncture and **your vehicle** is equipped with a Mobility System, details regarding its operation can be found in **your** owner's handbook or on the device itself. Alternatively, **we** will be happy to explain to **you** how the system works to help **you** carry out a temporary repair and resume **your** journey.

Incorrect fuel

If **your vehicle** is immobilised as a result of refuelling with incorrect fuel, **we** will pay for the cost of recovering **your vehicle** to the nearest authorised BMW retailer or BMW Service Workshop. The additional benefits detailed in this document will not be provided in the event of refuelling with incorrect fuel.

Autoroute Restrictions

If assistance is required on a French autoroute and certain autoroutes in some other European countries, **you** must use the official SOS boxes at the side of the road in order to arrange initial recovery. **You** will be connected to the authorised motorway assistance service because the roads are privatised and **we** are prevented from assisting on them. **You** should contact **us** at the earliest opportunity so that **we** can arrange for the most appropriate assistance once **your vehicle** has been recovered from the autoroute. Costs incurred for recovery from the autoroute should be claimed back from **us**.

CONTINENTAL EUROPE EXCLUSIONS.

We will not pay for the following.

- Any expenses incurred without **our** prior authorisation.
- Expenses which would normally have been payable by **you**, such as fuel and toll charges.
- The cost of replacement parts and/or labour costs of anyone other than **us**.
- Any costs resulting from participation in motor racing, rallies, speed, track days or duration tests.
- Any costs resulting from **your vehicle** being kept in an unroadworthy condition or not being serviced in accordance with the manufacturer's recommendations.

If **we** believe that a recurring fault is due to poor maintenance of **your vehicle**, **we** reserve the right to request proof of servicing and to specify immediate recovery to an authorised BMW retailer or BMW Service Workshop.

- Any costs as a result of **your** participation in a criminal act or offence.
- Any costs as a result of **your** being under the influence of intoxicating liquor, or solvent abuse or drugs.
- Any loss, theft, damage, death, bodily injury, cost or expense that is not directly associated with the incident that caused **you** to claim, unless expressly stated in this policy.

MAKING A COMPLAINT.

We aim to get it right, first time, every time. If **we** make a mistake **we** will try to put it right promptly.

Should **you** wish to make a complaint, please contact: **bmwwarrantysales@allianz-assistance.ie**

We will always confirm to **you** the receipt of **your** complaint within five working days and do **our** best to resolve the problem within four weeks. If **we** cannot, **we** will let **you** know when an answer may be expected.

If **we** have not resolved the situation within eight weeks and **you** are not satisfied with **our** final response **you** can refer the matter to the Financial Services and Pensions Ombudsman for independent arbitration:

Visit: www.FSPO.ie

Write to: Financial Services and Pensions Ombudsman, 3rd Floor, Lincoln House, Lincoln Place, Dublin 2

Call: +353 1 567 7000

Email: info@fspoi.ie

Using this complaints procedure or referral to the Financial Services and Pensions Ombudsman does not affect **your** legal rights.

RENEWAL OF YOUR POLICY.

We will send **you** a renewal notice prior to the expiry of the **period of insurance** as shown on **your confirmation of cover**.

We may vary the terms of **your** cover and the premium rates at the renewal date. **We** will give **you** written notice before the renewal date should this happen.

At renewal **you** must tell **us** about any relevant facts relating to **your insured vehicle**. Failure to do so may invalidate **your** BMW Roadside Assistance policy.

TRANSFER OF OWNERSHIP FORM.

If **your vehicle** is sold, the remaining cover may be transferred to the new **private owner**. Fill in the new owner's details below. Please note that the form below must be signed by **you** and the new owner.

Policy number: _____

Vehicle registration number: _____

Vehicle VIN/chassis number: _____

Title: _____

Initials: _____

Surname: _____

Full address (including postcode): _____

Mobile number: _____

Home number: _____

E-mail address: _____

Mileage at transfer date: _____

I (name) _____ wish to transfer the balance of my BMW
Roadside Assistance to the new owner detailed above.

☐ Please tick this box to confirm the vehicle was sold privately from the current owner to the
new owner and no motor trader has been involved.

Signature of current owner

Date

Signature of new owner

Date

Please email the completed form to: **bmwwarrantysales@allianz-assistance.ie**



CHANGE OF ADDRESS FORM.

Please enter **your** new contact details below:

Policy number:

Vehicle registration number:

Vehicle VIN/chassis number:

Title:

Initials:

Surname:

New address (including postcode):

Mobile number:

Home number:

E-mail address:

I confirm that the details provided are correct.

Your signature

Date

Please email the completed form to: **bmwwarrantysales@allianz-assistance.ie**



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trading as Allianz Global Assistance Europe.

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the Financial Markets (AFM) No 12000535 and is authorised by L'Autorité de
Contrôle Prudentiel et de Résolution (ACPR) in France, and is regulated by the
Central Bank of Ireland for conduct of business rules.

**This policy is available in large print, audio and
Braille. Please phone 1800 940 201 and we will be
pleased to organise an alternative version for you.**