# **Privacy Policy**

Effective date: 2025-10-01

This Privacy Policy explains the policies of International Administrators Limited on the collection and use of the information we collect when you access https://www.ialhk.com (the "Service"). This Privacy Policy describes your privacy rights and how you are protected under privacy laws. By using our Service, you are consenting to the collection and use of your information in accordance with this Privacy Policy. Please do not access or use our Service if you do not consent to the collection and use of your information as outlined in this Privacy Policy. International Administrators Limited may modify this Privacy Policy at any time without prior notice.

# **Collection and Use of Your Personal Information**

When using our Service, you may be prompted to provide personal information including: Usage Data, Name, Email, Mobile Number, Date of Birth, Home Address, Payment Information, Major medical data. Usage Data includes: IP address, web page requests, referring pages, browser used, time and date of access.

### **How We Collect Information**

We collect information when you fill out our website contact form.

# **Data Retention**

Your information will be stored for up to 180 days after it is no longer required. Information may be retained longer for legal reporting. Non-identifiable information may be stored indefinitely.

#### **How We Use Your Information**

Providing and maintaining our Service.

Managing your account and contracts.

Communicating with you via email, phone, or SMS.

Marketing, promotions, and service improvements.

Dispute resolution and security protection.

# **How We Share Information**

With your explicit consent.

With third-party providers for analytics, payment processing, advertising improvements, and legal compliance.

Cookies Strictly necessary cookies: core website functionality.

Performance cookies: analytics and usage tracking. Targeting cookies: advertising and visitor profiling.

Functionality cookies: remembering preferences such as language and timezone.

### Security

We utilize security measures to prevent misuse, loss, or alteration of information. However, full security cannot be guaranteed.

### **Contact Us**

For any questions, contact us at: Email: inquiry@ialhk.com Website: https://www.ialhk.com