



TO: Whom it may concern,
FROM: Mall Management, Operations,
RE: Brouss Elevators, Julio Alfaro
DATE: January 14th, 2019

=====

Good Day,
Please be advised this is a letter of recommendation on behalf of Brouss Elevators and Mr. Julio Alfaro.

MODIFICATION WORK:

Brouss elevators has recently modified our elevators. They have shown excellent workmanship, the ability to meet deadlines during this (3) month modification process.

The staff is very tenant friendly, are well trained and very organized. Mr. Alfaro and their call center are available 24/7 and respond on the spot to any needs or request.

MONTHLY SERVICE:

Brouss Elevators also handles and services all of our equipment (5) elevators as well as (12) escalators. They are prompt on inspections, preventative maintenance, and excellent response time. Usually within a 2 hour window on any calls, emergency / non-emergency.

In closing I am very pleased and would recommend this company on the basis of what they have done here.

Jesus Garcia
Operations Manager
Miracle Marketplace