

Ticket Sellers/Gate Staff

(please email application to cdurbin@summitmotorsportspark.com or drop it off at our office)

Description

This opportunity is about working with caring, adventurous and experienced coworkers, having fun, making new friends and earning cash! As a Summit Motorsports Park gate staff team member, you would be the smiling face that greets and assists our guests. You'll learn new things, get recognized for your efforts and acquire skills that last a lifetime.

What are we looking for?

The good news is that your training will teach you everything you need to know to succeed on the job. But there are a few skills you should have from the get-go:

- You're available to work on Thursday's, Friday's, and weekends.
- You're a fun and friendly person who values customers and takes absolute pride in everything you do.
- Communication skills are key! You should be comfortable talking with people of all ages.
- You've got attitude – the right kind of course – and understand the need to be on time, all the time. With loads of energy, you make every effort to delight our guests and always exceed their expectations.
- You're driven, committed and understand that work is easier and much more fun as a team.
- You're at least 18 years old.

Essential Duties and Responsibilities

- Greet and assist all guests in an upbeat, friendly manner ... going the extra mile every time
- Project a professional appearance and manner
- Provide information to guests regarding event schedules and ticketing policies
- Provide exceptional customer service
- Charge appropriate admission fees and maintain accuracy in financial transactions
- Handle cash and credit transactions
- Scan tickets for validity
- Verify starting and ending ticket inventory
- Assist with will-call in applicable locations
- Maintain a current working knowledge of all events, services, facility layout and seating locations
- Promptly resolve any guest issues while maintaining a caring, positive attitude
- Assist in the enforcement of facility policies
- Provide assistance to guests in emergency situations
- Maintain a clean, safe and welcoming work environment
- Perform all related duties as assigned

Required Qualifications

- Must be available to work Thursday's, Friday's, and weekends
- Ability to work in a fast-paced, ever changing environment
- Must work well in a team setting and be self-motivated to work independently when needed
- Excellent skills in customer relations, communications and problem solving

Work Experience

- Previous customer service experience desired

- Previous money handling experienced desired
- Basic math skills

Work Environment

- While performing the essential duties of this job, the position involves frequent standing and walking

If you meet these qualifications, please contact us to join our amazing team! We can't wait to meet you!

Job Type: Part-time

Pay: \$14.00 per hour

Schedule:

- 10 hour shift
- 12 hour shift
- 8 hour shift
- Day shift
- Evenings as needed
- Evening shift
- Night shift
- Overnight shift
- Weekends as needed

Ability to Commute:

- Norwalk, OH (Preferred)

Ability to Relocate:

- Norwalk, OH: Relocate before starting work (Required)

Work Location: In person

EMPLOYMENT APPLICATION

Summit Motorsports Park is an Equal Opportunity Employer. We do not discriminate on the basis of race, color, religion, creed, sex, age, marital status, national origin, disability, sexual orientation, military service, or any other protected status under applicable Federal, State, and Local laws.

Please fill out all of the sections below. An incomplete application will not be considered.

Date of Application	Which position(s) are you applying for: (part-time) <div style="display: flex; justify-content: space-between; font-size: 0.9em;"> <input type="checkbox"/> Food & Beverage <input type="checkbox"/> Parking <input type="checkbox"/> Track Crew <input type="checkbox"/> Merchandise </div> <div style="display: flex; justify-content: space-between; font-size: 0.9em;"> <input type="checkbox"/> Park Services/Facility Maintenance <input type="checkbox"/> Ticket Sales <input type="checkbox"/> Hospitality </div>
Date Available if Hired	How did you hear about us? <input type="checkbox"/> Newspaper Ad <input type="checkbox"/> Store Poster <input type="checkbox"/> Facebook <input type="checkbox"/> Road Sign <input type="checkbox"/> Other If other, what form of media?

PERSONAL INFORMATION

Name		Address	
City	State	Zip	Phone Number (s)
Email Address			
Emergency Contact			
Name		Relationship	Phone Number
Have you ever applied for a position with Summit Motorsports Park? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, please specify job position(s) applied for and date(s) of application			
Have you ever been employed by Summit Motorsports Park? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, please specify job position(s) and the dates of employment			
Do you have any friends, relatives, or acquaintances working for Summit Motorsports Park? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, state name and relationship			
Are you 18 years of age or older? <input type="checkbox"/> Yes <input type="checkbox"/> No <i>If you are under the age of 18, any employment is subject to verification that you are of minimum legal age and you may need to supply Summit Motorsports Park with a work permit and/or limit your hours to those permitted by law.</i>			
If hired, are you able to provide proof of authorization to work in the United States? <input type="checkbox"/> Yes <input type="checkbox"/> No			
Do you have a valid driver's license? <input type="checkbox"/> Yes <input type="checkbox"/> No			
Do you have reliable transportation to and from work? <input type="checkbox"/> Yes <input type="checkbox"/> No			
Have you ever been convicted of a criminal offense (felony or misdemeanor)? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, please state the nature of the crime(s), when and where convicted and disposition of the case.			
Will you consent to a mandatory controlled substance test? <input type="checkbox"/> Yes <input type="checkbox"/> No			
Do you have any condition which would require job accommodations? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, please describe accommodations required.			

NOTE: It is possible that a hire may be tested on skill/agility and may be subject to a medical examination conducted by a medical professional.

EMPLOYMENT HISTORY

List current or most recent employment first.

Employer 1	Employer Name		Position Held		Dates of Employment	
					From	To
	Employer Address		City		State	Zip
	Employer Phone		Supervisor Name			
	Work Performed		Reason for Leaving			
May we contact? <input type="checkbox"/> Yes <input type="checkbox"/> No						

Employer 2	Employer Name		Position Held		Dates of Employment From To	
	Employer Address		City		State	Zip
	Employer Phone		Supervisor Name			
	Work Performed		Reason for Leaving			
	May we contact? <input type="checkbox"/> Yes <input type="checkbox"/> No					

Employer 3	Employer Name		Position Held		Dates of Employment From To	
	Employer Address		City		State	Zip
	Employer Phone		Supervisor Name			
	Work Performed		Reason for Leaving			
	May we contact? <input type="checkbox"/> Yes <input type="checkbox"/> No					

Are you bound by any agreement with any current employer? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, please explain.

REFERENCES

List 3 professional references, preferably former Supervisors

Ref. 1	Name		Address		
	City	State	Zip	Phone	

Ref. 2	Name		Address		
	City	State	Zip	Phone	

Ref. 3	Name		Address		
	City	State	Zip	Phone	

EDUCATION

High School	Name		Address		
	City		State	Zip	Phone
	Year Graduated	Degree Earned			

College	Name		Address		
	City		State	Zip	Phone
	Year Graduated	Degree Earned			

Vocational School	Name		Address		
	City		State	Zip	Phone
	Year Graduated	Degree Earned			

Please list any current professional licenses or certifications that you hold
Please list any academic honors, scholarships, awards, special achievements
Please list any additional experience or skills that you feel qualify you for the position you are applying

MILITARY

Have you ever served in the United States Armed Forces? <input type="checkbox"/> Yes <input type="checkbox"/> No	
If yes, what branch?	Specialized Training
Rank when discharged?	How many years did you serve in the military?
List special military skills/abilities you acquired that would be an asset to this position	

IMPORTANT: You must read the following statements. If you have any questions concerning these statements, please ask them before you sign the employment application.

By signing my name below, I certify that all statements made on this application are true, complete and correct to the best of my knowledge and that I understand that any false statements, misrepresentation or omissions may at the discretion of Summit Motorsports Park, result in rejection of this employment application or immediate dismissal from employment.

By signing my name below, I expressly authorize Summit Motorsports Park to contact any of my prior employers or references listed above. I also expressly release all of those prior employers and references and Summit Motorsports Park management from any and all liability arising from their giving or receiving information about me.

In the event of my employment with Summit Motorsports Park, I will comply with all rules, regulations, and policies of Summit Motorsports Park. I understand that nothing in this employment application, in Summit Motorsports Park's policy statement, employee handbooks or other personnel guidelines, or in my communications with any Summit Motorsports Park officer or employee is intended to create an employment contract between Summit Motorsports Park and me. I also understand that Summit Motorsports Park has the right to modify its policies without giving me any notice of changes. I acknowledge that no such promise or guarantee is binding upon Summit Motorsports Park unless it is made in writing and signed by an officer of Summit Motorsports Park. I understand that if any employment relationship is established, I have the right to terminate that employment for any reason or no reason and also that Summit Motorsports Park has the right to terminate that employment at any time for any reason or no reason, with or without notice, with or without cause.

I understand that this application becomes void and will not be considered after sixty (60) days, unless renewed in writing by me. I hereby acknowledge that I have read and understand the preceding statements.

Signature

Date