

Ticket Sellers/Gate Staff

Description

This opportunity is about working with caring, adventurous and experienced coworkers, having fun, making new friends and earning cash! As a Summit Motorsports Park gate staff team member, you would be the smiling face that greets and assists our guests. You'll learn new things, get recognized for your efforts and acquire skills that last a lifetime.

What are we looking for?

The good news is that your training will teach you everything you need to know to succeed on the job.

But there are a few skills you should have from the get-go:

- You're available to work on Thursday's, Friday's, and weekends.
- You're a fun and friendly person who values customers and takes absolute pride in everything you do.
- Communication skills are key! You should be comfortable talking with people of all ages.
- You've got attitude – the right kind of course – and understand the need to be on time, all the time. With loads of energy, you make every effort to delight our guests and always exceed their expectations.
- You're driven, committed and understand that work is easier and much more fun as a team.
- You're at least 18 years old.

Essential Duties and Responsibilities

- Greet and assist all guests in an upbeat, friendly manner ... going the extra mile every time
- Project a professional appearance and manner
- Provide information to guests regarding event schedules and ticketing policies
- Provide exceptional customer service
- Charge appropriate admission fees and maintain accuracy in financial transactions
- Handle cash and credit transactions
- Scan tickets for validity
- Verify starting and ending ticket inventory
- Assist with will-call in applicable locations
- Maintain a current working knowledge of all events, services, facility layout and seating locations
- Promptly resolve any guest issues while maintaining a caring, positive attitude
- Assist in the enforcement of facility policies
- Provide assistance to guests in emergency situations
- Maintain a clean, safe and welcoming work environment
- Perform all related duties as assigned

Required Qualifications

- Must be available to work Thursday's, Friday's, and weekends
- Ability to work in a fast-paced, ever changing environment
- Must work well in a team setting and be self-motivated to work independently when needed
- Excellent skills in customer relations, communications and problem solving

Work Experience

- Previous customer service experience desired
- Previous money handling experienced desired
- Basic math skills

Work Environment

walking

- While performing the essential duties of this job, the position involves frequent standing and

If you meet these qualifications, please contact us to join our amazing team! We can't wait to meet you!

Job Type: Part-time

Pay: \$14.00 per hour

Schedule:

- 10 hour shift
- 12 hour shift
- 8 hour shift
- Day shift
- Evenings as needed
- Evening shift
- Night shift
- Overnight shift
- Weekends as needed

Ability to Commute:

- Norwalk, OH (Preferred)

Ability to Relocate:

- Norwalk, OH: Relocate before starting work (Required)

Work Location: In person