

Hospitality Team Member

Who are you?

Passionate and motivated. Driven with an energetic spirit. Resourceful and committed. At Summit Motorsports Park our team embraces these qualities, so if this sounds like you please read on!

Responsibilities

- Greet and receive all guests with outstanding friendly customer service
- Consistently strive to delight our guests; exceeding their expectations through gracious, enthusiastic and personalize service
- Build strong relationships with VIP guests and have the ability to anticipate their needs
- Seamless coordination with Hospitality and Catering managers
- Resolve any service issues promptly and professionally
- Identify ways to increase efficiencies and to improve services
- Knowledgeable of all event happenings
- Handle difficult guests and situations in a calm, professional and prudent manner
- Conduct yourself with the highest level of integrity and honesty
- Adhere to all department and company policies and procedures
- Performs all related duties as assigned

Requirements

- Must be a team player!
- Excellent verbal, organizational and interpersonal skills
- Ability to think independently in making decisions to maximize the customer service experience
- Strong attention to detail
- Excellent customer service skills
- Upbeat, positive and charismatic demeanor
- Ability to effectively manage time and perform multiple tasks simultaneously
- Present a well groomed professional appearance
- Must have a flexible schedule
- A background in the hospitality industry is preferred but not required

Job Demands

- Requires extended periods of prolonged standing and working on your feet

The work atmosphere is fast-paced, energetic, friendly and fun! If the above description sounds like you, please reach out to us to join the incredible team of people at Summit Motorsports Park!

Job Type: Part-time

Pay: \$11.00 - \$14.00 per hour

Work Location: In person