## New partnership: payments with Adyen, powered by Microsoft Dynamics 365, integrated by DeliveredSoft – putting customers first

**WARSAW, POLAND – August 5, 2025** – At DeliveredSoft, we're proud to announce our entry into the Adyen Partner Program—strengthening our role as a leading Microsoft Dynamics 365 Commerce implementation provider. This partnership combines Adyen's world-class payment platform with our proven Dynamics 365 expertise to deliver direct, tangible benefits for retailers and their customers.

"Adyen's platform, trusted by leading companies worldwide, already powers many of our clients' transactions. Formalizing our partnership allows us to deliver even greater value—expanding our service offering and ensuring every payment touchpoint is as seamless as the shopping experience itself," said Michał Czerny, CEO of DeliveredSoft.

## By integrating Adyen with Dynamics 365, retailers gain:

- **Frictionless checkout everywhere** Unified payment processes across in-store, online, and mobile channels.
- **Faster rollouts and lower complexity** A single, global payment solution that simplifies operations and reduces vendor management.
- **Enhanced customer satisfaction** Smooth, secure transactions that match modern shoppers' expectations.
- **Actionable insights** Integrated data that connects payments with sales and customer behavior, driving smarter decisions.

• **Smoother internal operations** – Integrated credit card clearance, stronger fraud detection and flagging, smooth return process driving internal efficiencies and cross department collaboration.

This collaboration reinforces DeliveredSoft's position as Europe's go-to expert for omnichannel commerce. Together with Adyen, we help businesses deliver exceptional experiences—so their customers enjoy faster checkouts, more payment options, and the convenience they expect, wherever they shop.

## **About DeliveredSoft**

DeliveredSoft is an expert Microsoft Dynamics 365 Commerce partner for enterprise retail and logistics companies. The company uses a direct, expertise-driven approach to transform complex business challenges into simple, effective solutions. Its core mission is to simplify commerce through deliverability, partnership, and authenticity.

## **Media Contact**

Grzegorz Kulpa
Brand Manager
gku@deliveredsoft.com
+48 577-118-662
https://deliveredsoft.com/