Privacy Policy

Last Updated: September 22, 2025

This Privacy Policy ("Policy") explains how **VIVE ROBOTICS PTE. LTD.** ("VIVE Robotics," "we," "our," or "us") collects, uses, and protects personal information when you use our website. By visiting our website, you agree to the practices described in this Policy.

We take your privacy seriously and are committed to handling your personal information responsibly and in compliance with applicable data protection laws.

Information We Collect

We only collect the personal information that you choose to provide to us, such as when you fill out a form or contact us directly. This may include:

- First name
- Last name
- Email address

We do not collect payment details, demographic data, or automatically track your browsing beyond basic technical information required for the site to function (e.g., standard server logs).

How We Use Your Information

We use your personal information only for the purposes described below:

- To communicate with you and respond to your inquiries.
- To send you information about our services if you request it.
- To maintain and improve the functionality of our website.
- To meet legal or regulatory obligations.

We will never sell your information to third parties.

Sharing of Personal Information

We do not share your personal information except in the following limited cases:

- **Service providers:** We may engage trusted third parties to support website hosting, email delivery, or IT services. These providers are contractually obligated to protect your information.
- **Legal reasons:** We may disclose your information if required by law or necessary to protect our rights, safety, or property.
- **Business transactions:** In the event of a merger, acquisition, or similar transaction, your information may be transferred as part of the business assets.

Data Storage and Retention

Your information is stored securely and is only kept for as long as necessary to achieve the purposes outlined in this Policy, or as required by law. When your information is no longer needed, we will securely delete or anonymize it.

Your Rights

Depending on your location, you may have certain rights over your personal information, including the right to:

- Request access to the information we hold about you.
- Ask us to correct inaccurate or incomplete information.
- Request deletion of your personal information, where applicable.
- Object to or restrict how we process your information.

You can exercise these rights at any time by contacting us at: contact@viverobotics.ai

Children's Privacy

Our website is not intended for children under the age of 14, and we do not knowingly collect information from children. If you believe that a child has provided us with personal information, please contact us and we will remove it promptly.

Security of Your Information

We use appropriate technical and organizational measures, such as encryption and restricted access, to protect your personal information. While we strive to safeguard your information, no system can be guaranteed 100% secure.

Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "Last Updated" date. We encourage you to review this Policy periodically to stay informed about how we handle your personal information.