Privacy Policy

Last Updated: October 5, 2026

CNR Group respects your privacy and is committed to protecting the personal information that we collect, use, and maintain. This Privacy Policy explains how we handle personal information collected through our website and when you communicate with us, including by telephone, email, website inquiry, or SMS/text message.

1. Personal Information We Collect

Depending on how you interact with us, we may collect the following categories of personal information:

- identifiers and contact information, such as your name, telephone number, email address, mailing address, company, and job title;
- project, appointment, service-request, or other business-related information that you provide to us;
- the content of communications that you send to us, including emails, website inquiries, and SMS/text messages;
- records relating to your consent to receive SMS/text messages and your messaging preferences; and
- information collected automatically when you use our website, such as your Internet Protocol address, browser type, device information, referring website, pages visited, and similar website-usage information.

We may collect personal information directly from you, automatically through our website, or from service providers and business partners assisting us with our operations.

2. How We Use Personal Information

We may use personal information to:

- communicate with you and respond to your inquiries;
- provide requested services or information;
- coordinate projects, appointments, and service requests;
- administer our business relationships and operations;
- maintain business, project, and communications records;

- operate, maintain, secure, and improve our website and communications systems;
- protect against unauthorized activity and enforce our legal rights;
- comply with contractual, legal, regulatory, and recordkeeping obligations; and
- carry out other purposes disclosed to you at the time the information is collected or with your consent.

We do not process personal information for purposes that are materially different from the purposes described in this Privacy Policy without providing any notice or obtaining any consent required by applicable law.

3. SMS/Text Messaging

If you provide your mobile telephone number and consent to receive SMS/text messages from CNR Group, we may send you messages relating to your inquiry, project, appointment, service request, or other business communications for which you provided consent.

Message frequency may vary. Message and data rates may apply. Consent to receive SMS/text messages is not a condition of purchasing goods or services.

You may opt out of receiving SMS/text messages at any time by replying **STOP** to a message from us. We will process other reasonable requests to revoke consent as required by applicable law. For assistance, reply **HELP** or contact us using the information provided below.

Your consent to receive SMS/text messages will be obtained separately through the applicable opt-in process. The publication of this Privacy Policy does not, by itself, constitute your consent to receive SMS/text messages.

4. How We Disclose Personal Information

CNR Group does not sell personal information.

We may disclose personal information to:

- service providers that assist us with website hosting, information technology, communications, data storage, project administration, and other business operations;
- professional advisors, including attorneys, accountants, insurers, and consultants;
- governmental authorities or other persons when disclosure is required by law, legal process, or regulatory obligation;

- persons involved in an actual or proposed merger, acquisition, financing, reorganization, sale of assets, or similar business transaction; and
- other persons when necessary to protect CNR Group's rights, property, systems, or safety, or the rights, property, or safety of others.

We require service providers to use personal information only for the purposes for which it was disclosed and subject to appropriate confidentiality and data-security obligations.

5. Mobile Information and SMS Consent

CNR Group does not sell or rent mobile telephone information or SMS/text-messaging consent information.

Mobile information and SMS consent will not be shared with third parties or affiliates for their own marketing, advertising, or promotional purposes. We may disclose mobile information to service providers, telecommunications carriers, and messaging platforms solely as reasonably necessary to provide, administer, and support our SMS/text-messaging services.

The foregoing restrictions do not prevent us from disclosing information when required by law or as necessary to protect CNR Group's rights, property, systems, or safety.

6. Cookies and Similar Technologies

Our website may use cookies or similar technologies to support website functionality, understand website usage, maintain security, and improve website performance. Cookies are small data files placed on a device when a website is accessed.

You may be able to configure your browser to reject or delete cookies. Disabling cookies may affect the availability or operation of certain website features.

7. Data Retention

We retain personal information for as long as reasonably necessary to fulfill the purposes described in this Privacy Policy or disclosed at the time of collection, including to provide services, maintain business and project records, resolve disputes, enforce agreements, and satisfy legal, contractual, accounting, insurance, and recordkeeping obligations.

The applicable retention period may vary depending on the nature of the information, the purposes for which it is maintained, and applicable legal or contractual requirements.

8. Data Security

We maintain reasonable administrative, technical, and physical safeguards designed to protect personal information against unauthorized access, acquisition, use, alteration, disclosure, or destruction. We also take reasonable measures to select service providers that are capable of appropriately protecting personal information.

No method of electronic transmission or storage is completely secure. Accordingly, we cannot guarantee the absolute security of personal information.

9. Privacy Rights and Requests

Depending on where you reside and subject to applicable law, you may have the right to:

- confirm whether we process your personal information and obtain access to that information;
- correct inaccuracies in your personal information;
- request deletion of personal information that we maintain about you;
- obtain a copy of certain personal information in a portable format;
- opt out of the sale of personal information;
- opt out of the processing of personal information for targeted advertising or certain forms of profiling;
- withdraw consent where processing is based on your consent; and
- appeal the denial of a privacy-rights request.

CNR Group does not currently sell personal information or process personal information for targeted advertising.

To submit a privacy request, contact us using the information provided below and describe the nature of your request. We may take reasonable steps to verify your identity and authority to make the request before responding. We will respond within the time required by applicable law.

If we deny a request that is subject to an appeal right under applicable law, you may appeal the decision by contacting us at the email address below and stating that you are requesting an appeal. If an appeal is denied, we will provide any additional information required by applicable law concerning how you may contact the appropriate regulatory authority.

These rights are subject to applicable exceptions and limitations. Certain rights may not apply to information collected or processed in a commercial or employment context.

10. Information Concerning Children

Our website and services are intended for businesses and adults and are not directed to children under 13. We do not knowingly collect personal information from children under 13 through our website and will take reasonable steps to delete any such information if collected without authorization.

11. Third-Party Websites and Services

Our website may contain links to websites or services operated by third parties. CNR Group is not responsible for the privacy, security, or information-handling practices of third-party websites or services. We encourage you to review the privacy policies of those third parties.

12. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our information-handling practices, services, or legal obligations.

When we update this Privacy Policy, we will post the revised version on our website and revise the "Last Updated" date above. If required by applicable law, we will provide additional notice of material changes.

13. Contact Us

If you have questions about this Privacy Policy, our privacy practices, or personal information that we maintain about you, or if you wish to submit or appeal a privacy-rights request, please contact:

CNR Group
Email: info@cnrgroup.us.com
Telephone: 212 973 8277
Mailing Address: 236 West 30th St., Floor 11, New York, NY 10001