



Patient FAQs

1. What did Omnicare announce?

- Omnicare initiated a voluntary court-supervised Chapter 11 process to resolve issues related to the recent litigation in the U.S. District Court for the Southern District of New York.
- The Company also intends to use this process to address other financial challenges facing the broader long-term care pharmacy industry.
- On May 13, 2026, Omnicare received Court approval to proceed with a sale of the Company's business to GenieRx.
- This approval marks an important step forward in our court-supervised sale process and provides a clear path to close the transaction later this year, subject to regulatory approval and customary closing conditions.
- As we move through the court-supervised process, we remain fully committed to delivering safe and reliable pharmacy and clinical services to our customers and residents.

2. Who will be the new owner of Omnicare?

- The Court approved GenieRx as the buyer for Omnicare's business in full.
- GenieRx is a joint partnership between private investment firm Milrose Capital LLC and health-care investment and management firm Integro Asset Management LLC, which does business as Integro Healthcare Services.
- With GenieRx we will have the opportunity to strengthen how we serve, by staying disciplined in our operations, aligning closely with best practices and working in partnership with providers and communities that count on us.

3. What is Chapter 11?

- Chapter 11 is a legal tool that allows companies to reorganize their finances and address liabilities while they continue operating. It does not mean that a business is shutting down.

4. Why did Omnicare file for Chapter 11?

- We were engaged in a civil lawsuit in the U.S. District Court for the Southern District of New York.
- To resolve issues related to the litigation and address other financial challenges facing the broader long-term care pharmacy industry, Omnicare initiated a voluntary court-supervised Chapter 11 process.
- This is a proactive step that enables us to move forward and help ensure the continued delivery of safe and reliable pharmacy and clinical services to our customers and residents.

5. Does this mean Omnicare's Chapter 11 process is over? When will Omnicare close the sale?

- This approval marks an important step forward and provides a clear path through this process to complete the transaction later this year, subject to regulatory approval and customary closing conditions.
- Omnicare is continuing to operate as normal.
- We remain focused on working closely with our customers and delivering safe, reliable pharmacy services.

6. What does the sale mean for day-to-day operations? Will there be changes in our strategy?

- The Court's approval marks an important step in our court-supervised process and clears path to close the transaction later this year.
- This announcement does not change our priorities.
- Omnicare is continuing to operate as normal as we remain focused on working closely with our customers and delivering safe, reliable pharmacy services.

7. What does this mean for patients?

- You should expect no changes to how we serve you as we move through this process.
- From everyday care to specialized services, we remain fully committed to working closely with your healthcare facility to provide you with high quality care and meet your pharmacy needs.
- As always, delivering safe and reliable pharmacy services to the patients we serve remains our top priority.

8. Will I continue to receive pharmacy services from Omnicare?

- Yes, you should expect no changes to how we serve you as we move through this process.
- We remain focused on partnering with your facility to help ensure the delivery of your medication on time.

9. I thought CVS was my pharmacy provider. Who is Omnicare?

- Omnicare is a subsidiary of CVS Health and a leading national provider of pharmacy services to the long-term care market.
- After the transaction closes, GenieRX will be the new owner of Omnicare.

10. Where can I find additional information?

- Additional stakeholder resources and information regarding the court-supervised process is available at www.OmnicareRestructuring.com.
- If you have additional questions, please reach out to your usual contact at your healthcare facility.