

Terms of Service

1. Introduction

Welcome to PF JET FLY Limited (“we”, “our”, “us”). These Terms of Service (“Terms”) govern your use of our website, digital platforms, and services including charter brokerage, aircraft management, flight coordination, and concierge support (collectively, the “Services”). By using our Services, you agree to be bound by these Terms and our Privacy Policy and Cookie Policy.

2. Company Information

PF JET FLY Limited

Registered office: 347 Barking Road, London, E13 8EE, United Kingdom

Email: info@pfjetfly.com

Website: www.pfjetfly.com

Company registration number: 15927010

3. Scope of Services

PF JET FLY provides aviation-related services, including: private and corporate charter flight brokerage, aircraft management and operations support, ground handling, flight permits, and logistics coordination, VIP and concierge services, aircraft ferry and cargo charter coordination. We act as an aviation service provider and broker — not as an airline operator — unless specifically stated otherwise in a written agreement.

4. Booking and Payment Terms

All flight bookings are subject to confirmation and payment as per the terms provided in the individual charter agreement. Unless agreed otherwise, full payment must be received prior to flight departure. Payments are accepted via bank transfer or approved methods communicated by PF JET FLY. In case of cancellations or schedule changes, applicable operator or broker fees may apply as stated in the service contract.

5. Liability

PF JET FLY acts as an intermediary between the client and licensed operators. We do not own or operate aircraft unless explicitly stated, and we are not liable for performance, delays, or operational issues beyond our control. Our liability is limited to the maximum extent permitted by UK law and shall not exceed the total service fee paid to us.

6. Client Responsibilities

Clients are responsible for providing accurate passenger and flight information, ensuring all travel documents are valid, compliance with customs, health, and aviation regulations, and prompt communication in case of changes or emergencies. PF JET FLY reserves the right to refuse or cancel a booking if information provided is inaccurate or incomplete.

7. Confidentiality

We maintain strict confidentiality in all operations. All flight details, passenger data, and contractual information are handled in accordance with our Privacy Policy and are accessible only to authorized personnel under the need-to-know principle.

8. Safety and Compliance

We work exclusively with certified operators who comply with EASA, UK CAA, FAA, or equivalent standards. Before each flight, all aircraft and crew undergo verification for valid documentation, maintenance, and operational readiness.

9. Intellectual Property

All materials, logos, images, and text on the PF JET FLY website are the intellectual property of PF JET FLY Limited and protected under UK copyright law. No content may be reproduced, modified, or distributed without prior written consent.

10. Force Majeure

PF JET FLY shall not be held responsible for delays or non-performance caused by circumstances beyond its reasonable control, including but not limited to weather, air traffic control restrictions, strikes, war, pandemics, or regulatory actions.

11. Amendments

We may update these Terms periodically. The most recent version will always be available on our website and will take effect immediately upon publication.

12. Governing Law and Jurisdiction

These Terms shall be governed by and construed in accordance with the laws of England and Wales. Any disputes arising under or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of London, United Kingdom.

13. Contact Us

PF JET FLY Limited

Email: info@pfjetfly.com

Address: 347 Barking Road, London, E13 8EE, United Kingdom