

User Guide

infragrowth.global

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**Empowering People.
Enabling Infrastructure.**



Create Account

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1. Go to the Create Account Page

[Home](#)

[About](#)

[Explore Courses](#)

[Pricing](#)

[Sign In](#)

[Create Account](#)

2. Complete the form to sign up

Create an Account.

Already have an account? [Sign in](#).

First Name*

First

Last Name*

Last

Resident Country*

Country

Nearest Resident City*

Nearest city

Job Role*

Select one of the below..

Choose the nearest role for now. You can add more detail in your profile later.
This helps us tailor training recommendations.

Email*

Company email

Create Password

New Password..

☐ By creating an account you agree and accept
our [Terms of Service](#) and our [Privacy Policy](#).

Let's get started

Tip: You can add update and add more information to your profile once your account is live.



Create Account

infragrowth.global

3. Verify Your Email Address

Please verify
your email

You're almost there! We sent an email to
new.user@infragrowth.global

Just click on the link in that email to complete your
signup. If you don't see it, you may need to **check**
your spam folder.

Still can't find the email? No problem.

Resend Verification Email



Explore Courses

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1. Go to your Dashboard

[Home](#) [About](#) [Explore Courses](#) [Pricing](#) [My Dashboard](#) [Sign Out](#)

2. Navigate to Courses

[My Home](#)

[Enrolled Courses](#)

[Courses](#)

[Saved Courses](#)

[My Certifications](#)

[Knowledge Search](#)

[My Profile](#)

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[Sign Out](#)

[UAT Feedback Form](#)



Explore Courses

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3. Click – Explore Course Content to view details

- My Home
- Enrolled Courses
- Courses**
- Saved Courses
- My Certifications
- Knowledge Search
- My Profile
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All Courses:

Search



Data Centre Awareness.

The Data Centre Awareness Course gives candidates a clear understanding of what a data centre is, covering both build and live environments. It introduces essential Environmental, Health and Safety (EHS) practices alongside professional behaviours and core procedures. By completing it, candidates gain the baseline knowledge to work safely and confidently in data centre technology spaces.



Enroll in course

Explore Course Content



Structured Cabling Systems

The Structured Cabling Course gives learners a full understanding of Structured Cabling Systems within data centre technology spaces. It covers Copper and Fibre installation, Safety, Quality, Tools, and Client Handover. Perfect for apprentices, experienced engineers or anyone moving into the cabling trade. Helps build site-ready skills with real-world examples and project certification support.



Enroll in course

Explore Course Content



Cabling Containment Systems.

The Cabling Containment Systems Course gives learners a complete introduction to containment systems in data centres. It covers health and safety, system types, standards, design, and installation best practice. Learners build confidence with quality checks, handover, and real-world scenarios. Practical tips and commercial awareness prepare candidates for site and project success.



Enroll in course

Explore Course Content



Explore Courses

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4. To return to Dashboard click – My Dashboard

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[Home](#) [About](#) [Explore Courses](#) [Pricing](#) [My Dashboard](#) [Sign Out](#)

Beginner Self Paced Online

Data Centre Awareness.

The objective of this module is to provide learners with the essential awareness and knowledge required to operate safely, confidently, and professionally within both live and construction data centre environments.

By completing this training, you will gain a clear understanding of how data centres function, why they are critical to global infrastructure, and the strict expectations placed upon everyone working within them.

The module introduces the fundamentals of Environmental, Health and Safety (EHS), explaining key differences between live and construction sites and clarifying acronyms such as RAMS (Risk Assessment and Method Statement), PPE (Personal Protective Equipment), and BMS (Building Management System) to ensure all terminology is accessible.

You will develop an awareness of professional behaviours expected in high-security facilities, typical mistakes to avoid, and the processes and procedures that govern access, work authorisation, and emergency response.

In addition, you will be introduced to the main work packages found in a data centre project, including structured cabling, containment systems, SmartHands IMACD (Install, Move, Add, Change, Delete), and critical power systems, giving you a holistic view of the environment you will be entering.

Ultimately, this module is designed to act as a gateway into the InfraGrowth learning pathway, ensuring that new entrants to the sector have a strong baseline of knowledge, safety awareness, and professional conduct before progressing to more technical or trade-specific training.



There are 7 Modules in this course.

Use the drop down to preview lesson topics within each module.

DCA Module 1: What is a Data Centre?



DCA Module 2: Environmental, Health & Safety (EHS) Considerations



DCA Module 3: Professional Behaviour



DCA Module 4: Common Risks and Mistakes by New Starters



DCA Module 5: Core Processes & Procedures



DCA Module 6: Overview of Data Centre Work Packages



DCA Module 7: Summary and Learning Insight



Enroll in Courses

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1. Go to courses and click – Enroll in Course

- My Home
- Enrolled Courses
- Courses**
- Saved Courses
- My Certifications
- Knowledge Search
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All Courses:



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Enroll in course

Explore Course Content

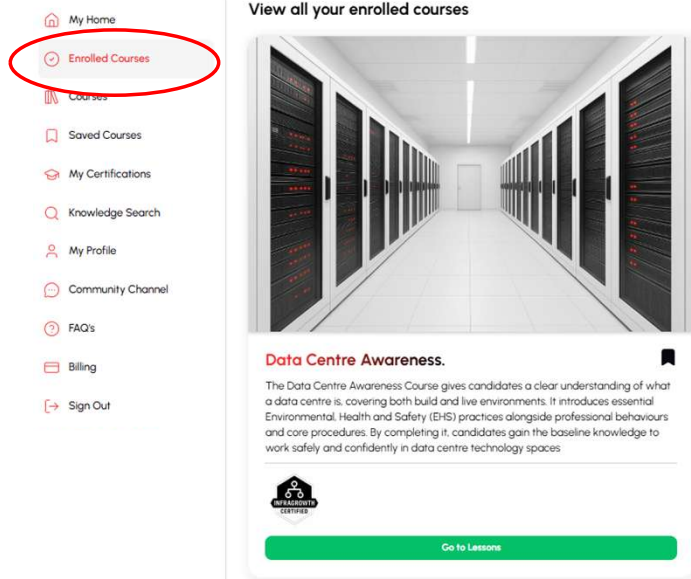
Note: The Data Centre Awareness Course is FREE. You will need to subscribe for all other course content and certifications.



Enroll in Courses

infragrowth.global

1. Once enrolled courses will appear in your Enrolled Courses and My Home Pages.



Tip: You can add as many courses as you like once subscribed.



Upgrade to Paid Subscription

infragrowth.global

1. Click – Upgrade Account on any course with the red button.

The screenshot displays the 'All Courses' section of the Infragrowth Global platform. On the left is a sidebar with navigation links: My Home, Enrolled Courses, Courses (highlighted), Saved Courses, My Certifications, Knowledge Search, My Profile, Community Channel, FAQ's, Billing, and Sign Out. The main area shows three course cards. Each card includes a title, a description, an Infragrowth Certified logo, and two buttons: 'Enrolled' (green) and 'Upgrade Account to Enroll' (red). The 'Upgrade Account to Enroll' button for the 'Structured Cabling Systems' course is circled in red. A search bar is located in the top right corner of the course grid.

All Courses:

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Note: It doesn't matter which course button you upgrade with. Once upgraded you unlock all courses and their content.



Upgrade to Paid Subscription

infragrowth.global

2. Select Payment Plan and complete the payment process.
Add a promotional code if you have one.

Upgrade your account to unlock all courses

Monthly Subscription

Individual Member

£9.99/mo

£0.33 per day

Includes:

- ✓ Access to **ALL Courses**
- ✓ **Learning paths** that unlock as you progress.
- ✓ **New Courses** included at no additional cost.
- ✓ Future-proofed Industry best practice updates as technology shifts.
- ✓ **Certification** on completion of each course*
- ✓ Member access to **future tools and community features**.
- ✓ Cancel subscription anytime
- ✓ Secure global subscription with Stripe.

Get Started Now

Annual Subscription

Individual Member

£99.00/yr

£0.27 per day

Includes:

- ✓ **Everything** in the Monthly Plan.
- ✓ **Save 15%** vs the Monthly Plan
- ✓ Full 12-Month Access.
- ✓ Annual Auto Renewal.
- ✓ Secure global subscription with Stripe

Get Started Now

* InfraGrowth Certifications are only valid with an active user Subscription.
** Enterprise Plans paid annually (minimum 12 month subscription per user)



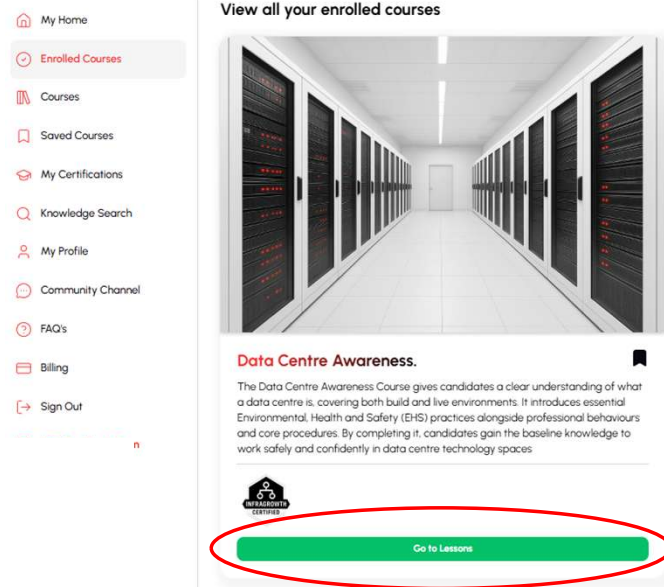
Note: InfraGrowth subscriptions are Powered by Stripe.



Complete Lessons

1. Go to My Home or Enrolled Courses pages.

2. Click Go-to-Lesson.



Tip: You can add as many courses as you like once subscribed.



Complete Lessons

3. Select the lesson you want to view on the left-hand menu.

4. Listen or Read the content. When finished click Complete.

The screenshot displays the Infragrowth Certified user interface. On the left, a sidebar menu lists various lessons under different modules. The first module, 'DCA Module 1: What is a Data Centre?', is expanded, and 'DCA Lesson 1: What is a Data Centre?' is selected, highlighted with a red circle. The main content area on the right shows the lesson player for 'Lesson 1.0 | What is a Data Centre?'. It features a video player with the Infragrowth Certified logo and a red play button, also circled in red. Below the video, there is a tip: 'You can listen to this lesson above. Read the written content below. OR use both formats together. Tip: Combining audio and text can improve focus and knowledge retention.' The 'Introduction' text is visible below the tip. At the bottom right of the lesson content, a green 'Complete lesson' button is circled in red.

Tip: A green check shows when you've completed a lesson. You can go back into the lesson at anytime.



Complete Knowledge Check Quiz

infragrowth.global

1. When ready, check the box to confirm you have read and understood the course content.

2. Click the green button to start your knowledge check quiz.

☐ DCA Lesson 5.0: Core Processes & Procedures
☒ DCA Lesson 5.1: Access And Site Induction Procedures
☒ DCA Lesson 5.2: Data Centre Zones And Roles
☒ DCA Lesson 5.3: Critical Environment Protocols
☒ DCA Lesson 5.4: Work Authorisation And Change Control
☒ DCA Lesson 5.5: Emergency Response And Alarm Conditions
☒ DCA Lesson 5.6: Cooperation Between Trades And Disciplines
DCA Module 6: Overview Of Data Centre Work Packages
☒ DCA Lesson 6.0: Overview Of Data Centre Work Packages
☒ DCA Lesson 6.1: Structured Cabling
☒ DCA Lesson 6.2: Cabling Containment Systems
☒ DCA Lesson 6.3: SmartHands IMACD
☒ DCA Lesson 6.4: Hot & Cold Aisle Containment
☒ DCA Lesson 6.5: Critical Power Systems
☒ DCA Lesson 6.6: Physical Security & Fire Protection Systems
☒ DCA Lesson 6.7: Environmental Monitoring & BMS
DCA Module 7: Summary And Learning Insight
☒ DCA Lesson 7.0: Summary And Learning Insight
☒ Please confirm you have read and understood the course content.
Complete your lessons then click here to go to knowledge check quiz to get certified ...

Data Centre Awareness.

DCA Lesson 7.0: Summary and Learning Insight

The module has introduced the concept of what a data centre is, explained core risks and mistakes by new starters, and detailed processes for access, inductions, critical environment protocols, and emergency responses.

It then progressed into specific work packages, including structured cabling, containment systems, SmartHands Install, Move, Add, Change, Delete (IMACD) tasks, hot and cold aisle containment, critical power systems, physical security, fire protection, and environmental monitoring integrated with Building Management Systems (BMS).

At every stage, a consistent theme has been clear: working in data centres requires discipline, responsibility, and awareness of how individual actions connect to wider operational continuity.

Key takeaways include the importance of following established procedures, respecting cross-trade cooperation, understanding the impact of environmental, health, and safety (EHS) regulations, and recognising that risk management is everyone's responsibility.

Professional behaviour, clear communication, and respect for the critical nature of the environment remain essential for success in this field.

For those pursuing further certification through InfraGrowth, this foundation equips you with both credibility and confidence as you build your career in data centres.

Always remember, the actions you take on-site affect not only your own safety but also the resilience of the systems that global businesses depend upon.

The final and most important reminder is that manufacturer, client, and principal design team processes, procedures, and requirements always supersede this training module where applicable, provided they comply with regional EHS regulations.

You have now reached the end of the learning content for this module.

The final step gives you the opportunity to confirm your understanding of the key principles, safety practices, and operational behaviours introduced throughout the course.

Proceed to the Data Centre Knowledge Check to test your knowledge and demonstrate your readiness for InfraGrowth certification.

Good luck! The data centre industry is fast-paced, rewarding, and full of opportunity.

Every site you enter plays a role in powering the digital world.

Stay curious, stay safe, and take pride in your journey.

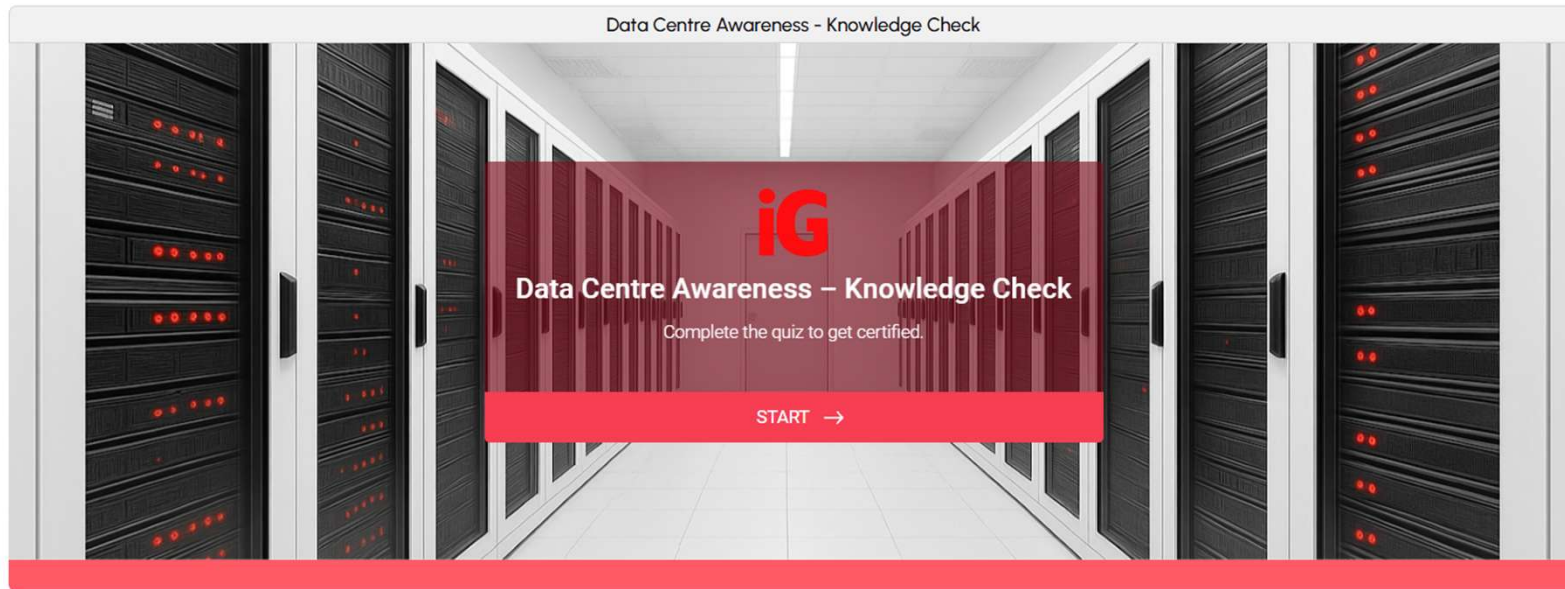


Complete Knowledge Check Quiz

infragrowth.global

1. Click through the knowledge check answering the questions.

2. Once passed check your certifications page.



Note: Knowledge checks can sometimes take a few seconds to load whilst it grabs your profile details for certification.



View & Share Certifications

1. To view, go to My Certifications page.

Live certifications will be shown with your profile picture and unique user ID.

Courses to be taken will show a red cross.

The screenshot displays the 'My Certifications' page. On the left is a sidebar menu with options: Enrolled Courses, Courses, Saved Courses, My Certifications (highlighted with a red circle), Knowledge Search, My Profile, Community Channel, FAQs, Billing, and Sign Out. The main content area shows three certification cards. The first card, 'Certification Share Code', features a QR code and a share code field with buttons for 'Share with Email', 'Share with WhatsApp', and 'Copy Link to Clipboard'. The second card, 'Data Centre Awareness', includes the 'INFRAGROWTH CERTIFIED' logo, a profile picture placeholder, a unique user ID field, and buttons for 'Post on Linked-In Feed' and 'Add to Linked-In Profile'. The third card, 'Structured Cabling Systems', is highlighted in blue and features a large red 'X' over the title, indicating it is a course to be taken. It also has fields for Name, ID, and Expiry Date, along with buttons for 'Post on Linked-In Feed' and 'Add to Linked-In Profile'. Red arrows point from the text instructions to the corresponding elements: the 'My Certifications' menu item, the share code field, the user ID field, and the red 'X' on the 'Structured Cabling Systems' card.

Note: If you have previously passed a subscription-based course and it is now showing red. Check if your subscription is live on the billing page.



View & Share Certifications

infragrowth.global

1. Share your certifications
using the share code and links.



Certification
Share Code

Share with Email

Share with WhatsApp

Copy Link to Clipboard

2. Or scan the QR Code
to link to the certification check website.



Certification
Share Code

Share with Email

Share with WhatsApp

Copy Link to Clipboard

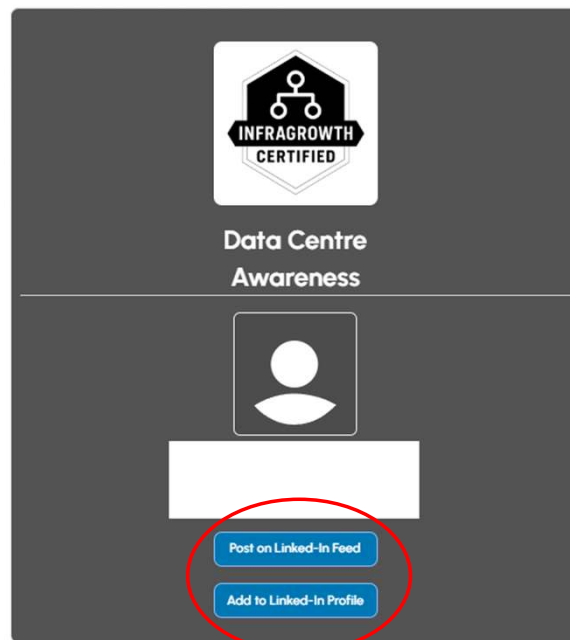
Note: Share Codes are unique to your profile, these should not be shared.



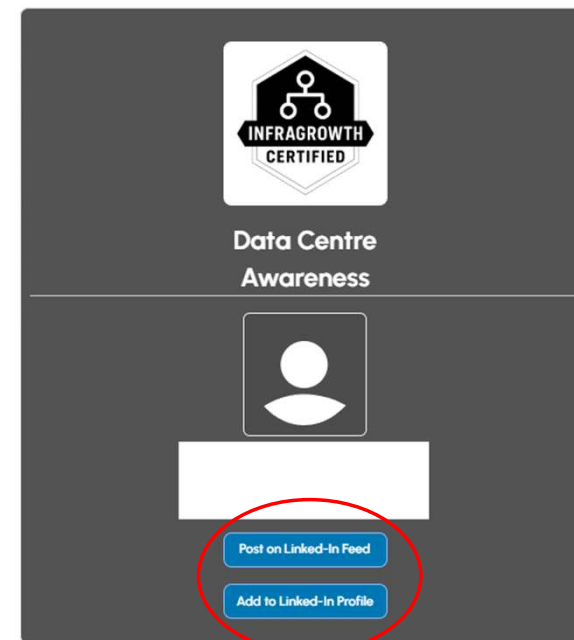
View & Share Certifications

infragrowth.global

3. Post your certifications on your Linked-In feed



4. Add certifications to your Linked-In in profile.



Tip: Add a My Dashboard shortcut on your mobile device. Your certifications will always be easily accessible.



Update My Profile

infragrowth.global

1. Update and add information to your IG Profile.

Use the form below to update and build your Infragrowth profile.

Upload Profile Image

First Name Last Name

Email Address **Update Email Address**

Resident Country Nearest Resident City

Job Role

Profile Section

Bio

I am a Data Centre Project Manager specialising in technical white space fit-outs.
I bridge the gap between shell construction and technology readiness, managing the critical interior build phase to deliver production-ready infrastructure on schedule.

Core Focus Areas:

Airflow & Containment: Executing hot and cold aisle topologies to optimise cooling efficiency.
Structured Cabling: Overseeing high-density fibre and copper infrastructure deployments.
White Space Fit-Out: Coordinating containment pathways, structural ceilings, racks, and security cages.
I focus on managing site logistics, coordinating specialist trades, and mitigating risk to ensure projects meet strict RFS (Ready for Service) deadlines.

Brief description of your profile. Tip: Copy from your [LinkedIn profile](#).

Certification 1 Valid Until

CSCS / ECS Card 31/12/2028

Certification Upload

 **electrotechnical certification scheme**

Certification 2 Valid Until

SMSTS 31/12/2028

Certification Upload



Tip: Use infragrowth to keep all your accreditations stored in one place, and share with employers.



Search IG Knowledge Base

infragrowth.global

1. Use Knowledge Search to find information on targeted topics.

***Only available to paid subscribers.**

- My Home
- Enrolled Courses
- Courses
- Saved Courses
- My Certifications
- Knowledge Search**
- My Profile
- Community Channel
- FAQ's
- Billing
- Sign Out

Knowledge Search

Search course content below for quick access to reference material.

Fibre Testing OTDR

Search

SCS Lesson 8.2: Fibre Testing: Light Source, OTDR and Inspection Tools

www.infragrowth.global/lessons/scs-lesson-8-2-fibre-testing-light-source-otdr-and-inspection-tools

SCS Lesson 8.2 **Fibre Testing** Light Source, **OTDR** and Inspection Tools. You can listen to this lesson above. Read the written content below, OR use both formats together. Tip: Combining audio and text can improve focus and knowledge retention...

SH-IMACD Lesson 8.2: Fibre Inspection and Testing

www.infragrowth.global/lessons/sh-imacd-lesson-8-2-fibre-inspection-and-testing

Introduction to **Fibre** Inspection and **Testing**. Following copper cable acceptance, **fibre** optic systems require an even more meticulous approach to inspection and **testing**...

SH-IMACD Lesson 9.3: Operational and User Acceptance Testing

www.infragrowth.global/lessons/sh-imacd-lesson-9-3-operational-and-user-acceptance-testing

Introduction to Operational and User Acceptance **Testing**...

SH-IMACD Lesson 6.6: Quality Planning, Inspection and Test Plans

www.infragrowth.global/lessons/sh-imacd-lesson-6-6-quality-planning-inspection-and-test-plans

Embedding standards : Referencing industry frameworks such as ISO/IEC 11801 (generic cabling standards) and IEC 61300-3-35 (**fibre** optic inspection) within project quality criteria...

SH-IMACD Lesson 7.1: New Build Deployments

www.infragrowth.global/lessons/sh-imacd-lesson-7-1-new-build-deployments

Common risks at this stage include inadequate storage (leading to dust ingress or moisture exposure), poor segregation of **fibre** and copper cabling kits, or missing fasteners that delay rack installation...

Note: Paid subscribers have access to all course content even after you have completed the courses.



FAQ's

infragrowth.global

1. Use the FAQ's section to answer any queries.

- My Home
- Enrolled Courses
- Courses
- Saved Courses
- My Certifications
- Knowledge Search
- My Profile
- Community Channel
- FAQ's**
- Billing
- Sign Out

Frequently Asked Questions

Keep asking us questions about the platform so we can help our community

Is there a mobile App for infragrowth ?



How do I share my certifications ?



My WhatsApp share link doesn't work ?



Why can't I see my trade Courses and Certifications ?



Why do my certifications show an expiry date ?



Why do I keep having to Sign-In to my account ?



How do I create multiple accounts for my Team ?



Still have questions? Email us at support@infragrowth.global



Visit infragrowth.global

Create your free account.

Get access to the FREE
Data Centre Awareness Course and Certification

If you would like a PowerPoint version of this presentation, contact: enquiries@infragrowth.global

